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Withheld pursuant to exemption

(b)(5);(b)(6);(b)(7)(C);(b)(7)(E);(b)(7)(F)

of the Freedom of Information and Privacy Act

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(b)(5);(b)(7)(E)

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<b>SOLICITATION, OFFER, AND AWARD</b>			1. THIS CONTRACT IS A RATED ORDER UNDER DPAS (15 CFR 700)		RATING	OMB Clearance Control Number: 1103-0018	
2. CONTRACT NUMBER DJD-12-C-0033		3. SOLICITATION NUMBER DSD-12-R-0033		4. TYPE OF SOLICITATION <input type="checkbox"/> SEALED BID (IFB) <input checked="" type="checkbox"/> NEGOTIATED		5. DATE ISSUED 08/17/2012	
6. REQUISITION/PURCHASE NUMBER PR D-12-ST-0287		7. ISSUED BY DEA - Office of Investigative Technology 10555 Furnace Rd, Attn: [REDACTED] ACT Lorton, VA 22079		8. ADDRESS OFFER TO (if other than item 7) DEA - Office of Investigative Technology 10555 Furnace Rd, Attn: [REDACTED] ACT Lorton, VA 22079		9. ADDRESS OFFER TO (if other than item 7) DEA - Office of Investigative Technology 10555 Furnace Rd, Attn: [REDACTED] ACT Lorton, VA 22079	
NOTE: In sealed bid solicitations "offer" and "offeror" mean "bid" and "bidder".							
<b>SOLICITATION</b>							
10. Sealed offers in original and _____ copies for furnishing the supplies or services in the Schedule will be received at the place specified in item 6, or if hand-carried, in the depository located in _____ until <u>17:00</u> local time <u>07/02/2012</u> (Hour) (Date)							
CAUTION - LATE Submissions, Modifications, and Withdrawals: See Section L, Provision No. 52.214-7 or 52.215-1. All offers are subject to all terms and conditions contained in this solicitation.							
10 FOR INFORMATION CALL		A. NAME [REDACTED]		B. TELEPHONE (NO COLLECT CALLS) AREA CODE NUMBER EXT.		C. E-MAIL ADDRESS	
		(b)(6);(b)(7)(C);(b)(7)(F)					
<b>11. TABLE OF CONTENTS</b>							
(X)	SEC.	DESCRIPTION	PAGE(S)	(X)	SEC.	DESCRIPTION	
		PART I - SCHEDULE				PART II - CONTRACT CLAUSES	
X	A	SOLICITATION/CONTRACT FORM		X	I	CONTRACT CLAUSES	CONTRACT
X	B	SUPPLIES OR SERVICES AND PRICES/COSTS				PART III - LIST OF DOCUMENTS, EXHIBITS AND OTHER ATTACH	
X	C	DESCRIPTION/SPECS/WORK STATEMENT		X	J	LIST OF ATTACHMENTS	
X	D	PACKAGING AND MARKING				PART IV - REPRESENTATIONS AND INSTRUCTIONS	
X	E	INSPECTION AND ACCEPTANCE				K REPRESENTATIONS CERTIFICATIONS AND OTHER STATEMENTS OF OFFERORS	
X	F	DELIVERIES OR PERFORMANCE					
X	G	CONTRACT ADMINISTRATION DATA				L INSTRS, CONDS, AND NOTICES TO OFFERORS	
X	H	SPECIAL CONTRACT REQUIREMENTS					
						M EVALUATION FACTORS FOR AWARD	
<b>OFFER (Must be fully completed by offeror)</b>							
NOTE: Item 12 does not apply if the solicitation includes the provisions at 52.214-16, Minimum Bid Acceptance Period.							
12. In compliance with the above, the undersigned agrees, if this offer is accepted within _____ calendar days (60 calendar days unless a different period is inserted by the offeror) from the date for receipt of offers specified above, to furnish any or all items upon which prices are offered at the price set opposite each item, delivered at the designated point(s), within the time specified in the schedule.							
13. DISCOUNT FOR PROMPT PAYMENT (See Section L, Clause No. 52.232-8)		10 CALENDAR DAYS(%)	20 CALENDAR DAYS(%)	30 CALENDAR DAYS(%)	0 CALENDAR DAYS(%)		
		0.00 %	0.00 %	0.00 %	0.00 %		
14. ACKNOWLEDGEMENT OF AMENDMENTS (The offeror acknowledges receipt of amendments to the SOLICITATION for offers and related documents numbered and dated):		AMENDMENT NO.	DATE	AMENDMENT NO.	DATE		
15A. NAME AND ADDRESS OF OFFEROR		CODE 272780230	FACILITY 963322842	16. NAME AND TITLE OF PERSON AUTHORIZED TO SIGN OFFER (Type or Print)			
CICOM USA, LLC 1997 ANNAPOLIS EXCHANGE PARKWAY SUITE 300 ANNAPOLIS, MD 21401-9996				Alex Velasco President			
15B. TELEPHONE NUMBER		15C. CHECK IF REMITTANCE ADDRESS IS DIFFERENT FROM ABOVE - ENTER SUCH ADDRESS IN SCHEDULE.		(b)(6);(b)(7)(C)		18. OFFER DATE	
AREA CODE NUMBER EXT.		<input type="checkbox"/>				07/02/2012	
<b>AWARD (To be completed by Government)</b>							
19. ACCEPTED AS TO ITEMS NUMBERED		20. AMOUNT		21. ACCOUNTING AND APPROPRIATION			
		(b)(4)		See Lines			
22. AUTHORITY FOR USING OTHER THAN FULL AND OPEN COMPETITION: <input type="checkbox"/> 10 U.S.C. 2304(c) ( ) <input type="checkbox"/> 41 U.S.C. 253(c) ( )		23. SUBMIT INVOICES TO ADDRESS SHOWN IN (4 copies unless otherwise specified)		ITEM			
				G			
24. ADMINISTERED BY (if other than item 7)		CODE		25. PAYMENT WILL BE MADE BY		CODE	
				DEA - Office of Investigative Technology 10555 Furnace Rd, Attn: Fiscal Lorton, VA 22079		ST	
26. NAME OF CONTRACTING OFFICER (Type or print)		27. UNITED STATES OF AMERICA		28. AWARD DATE			
(b)(6);(b)(7)(C);(b)(7)(F)		(b)(6);(b)(7)(C);(b)(7)(F)		8-20-12			

IMPORTANT - Award will be made on this Form, or on Standard Form 28, or by other authorized official written notice.  
 AUTHORIZED FOR LOCAL REPRODUCTION  
 Previous edition is unusable

STANDARD FORM 33 (REV. 9-97)  
 Prescribed by GSA - FAR (48 CFR) 53.214(c)

**DESCRIPTION/SPECIFICATIONS/STATEMENT OF WORK  
FOR  
REMOTE CONTROL HOST BASED INTERCEPT SYSTEM SOFTWARE**

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**SECTION C**

**DJD-12-C-0013**

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**SUBSECTION C.A GENERAL**

**SUBSECTION C.A.1 BACKGROUND**

- A. The mission of the Drug Enforcement Administration is to enforce the controlled substances laws and regulations of the United States and to bring to the criminal and civil justice systems those organizations and/or individuals involved in the growing manufacture, or distribution of controlled substances appearing in or destined for illicit traffic in the United States and its territories. This requirement is for the acquisition of Remote Control Host Based System (RCS) Intercept Software and associated components, support, service, and maintenance program for the Drug Enforcement Administration (DEA). This point forward throughout this Statement of Work, the Remote Control System Intercept System will be referred to as the RCS. This Statement of Work (SOW) further defines the responsibilities, scope, services to be rendered, and other applicable parameters of a comprehensive delivery, installation, technical support, and maintenance program providing a wide range of services.
  
- B. DEA continually modifies investigative techniques to match emerging technology trends. A comparatively recent development is that narcotics traffickers are increasingly using encrypted Internet Protocol (IP) traffic to communicate on either traditional personal computers or on smartphones. Whether communicating via traditional data formats (email, SMS texts) or using Voice over Internet Protocol (VOIP), seasoned traffickers know that using encrypted IP often makes them largely immune to most conventional law enforcement techniques. Complicating the matters is that many popular service providers (i.e. *Skype*) are not based in the United States and are currently not subject to U.S. laws which compel cooperation with legal authorities. More importantly, in most cases, the encryption is performed on the end device(s) and is only decrypted on the receiving device. Consequently, even if service providers wish to comply with legal authorities, the encryption tools as currently deployed preclude the production of an evidentiary product.
  
- C. This requirement is for the acquisition of a host-based Remote Control System (RCS) Intercept Software tool that can be deployed. Based on market research conducted by the DEA Office of Investigative Technology (ST). The software is the (b)(7)(E)

(b)(7)(E)

**SUBSECTION C.A.2 DEFINITION OF RCS INTERCEPT SOFTWARE TOOL**

- A. The RCS (b)(7)(E)
-

(b)(7)(E)

**SUBSECTION C.A.3 SCOPE OF WORK**

- A. The contractor shall provide the Drug Enforcement Administration (DEA) with fully functioning RCS software as defined in this statement of work, including, but not limited to all necessary software, licensing, warranties, maintenance, technical support, software upgrades, enhancements, and options, throughout the life of the contract. The RCS installation will take place at an overseas location and the contractor shall provide onsite assistance during the RCS installation.
- B. The contractor shall provide all necessary assistance to the government in the areas of installation and troubleshooting for any or all of the equipment and software provided under this contract to ensure the RCS system is fully functional.
- C. Unless otherwise specified herein, all services and responsibilities provided for and to the government by the Contractor under this Statement of Work shall be included in the price of the contract. When the option for an associated system support, service, and maintenance program is exercised by the government, the first year of the Annual Fleet Service, Support and Maintenance CLIN (AFSSMC) for this solicitation or for new/additional software licenses or hardware subsequently added to it as an existing system shall be provided to the government by the Contractor without additional charge (beyond costs incorporated into the price for the software licenses and hardware themselves)..
- D. The Contractor shall meet the minimally acceptable level of compliance with the Statement of Work upon installation of their system. The minimally acceptable level of compliance is defined as the conglomeration of those requirement elements, identified through application of the word “shall,” which must immediately be available to the government from the Contractor upon delivery of equipment or service.

**SUBSECTION C.B GENERAL SYSTEM REQUIREMENTS, DESIGN, CONFIGURATION, AND SCALABILITY**

**SUBSECTION C.B.1 SYSTEM OVERVIEW – RCS SYSTEM**

- A. The purchased system shall meet the definition of and the functional requirements as set forth in Subsections C.A.2 and C.A.3.
- B. All physical components and materials shall be comprised of new, previously unused equipment with no recycled, refurbished, or otherwise reused equipment being resident on the system.
- C. The RCS system should be configured (b)(7)(E)

(b)(7)(E)

(b)(7)(E)

D. The RCS Software shall be capable of (b)(7)(E)

(b)(7)(E)

**SUBSECTION C.B.2 RCS SECURITY & ENCRYPTION**

A. The RCS software shall (b)(7)(E)

(b)(7)(E)

B. The RCS software shall be (b)(7)(E)

(b)(7)(E)

C. All users of the RCS System regardless of role (i.e., case agents, intelligence analysts, supervisors, system administrators, etc.) shall (b)(7)(E)

(b)(7)(E)

D. If encryption authorization codes are required to operate any function within the system, the Contractor shall make them open and accessible to government agency personnel, providing all codes and keys to the government agency.

**SUBSECTION C.B.3 – DATABASE**

The RCS software shall maintain collected data in a standard relational database which shall be accessible, scalable, and capable future expansion.

**SUBSECTION C.B.4 - SCALABILITY & CONFIGURATION – RCS**

The RCS software shall be sufficiently robust and scalable to be able to support expansion of target devices. The U.S. Government shall be responsible for all expansions on the system hardware.

**SUBSECTION C.B.5 OPERATING SYSTEM FOR RCS SYSTEM**

The RCS software shall be built upon an underlying Commercial-off-the-Shelf (COTS) operating system that is still supported by the manufacturer.

**SUBSECTION C.B.6 THIRD PARTY SOFTWARE**

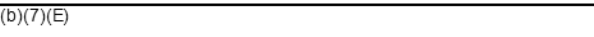

The RCS software shall be compatible with a wide variety of commercially available operating systems, including those set out in Subsection C.C.1 paragraph 5. The Contractor shall provide full installation, maintenance, and upgrade support of the RCS software.

**SUBSECTION C.B.7 HARDWARE REQUIREMENTS – RCS SYSTEM**

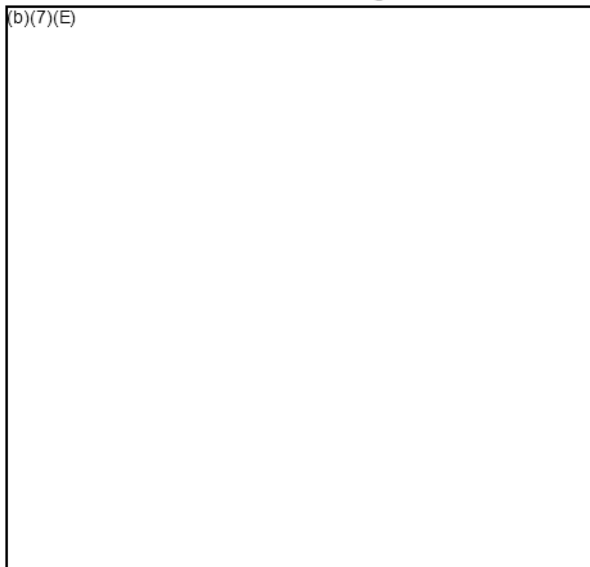
The U.S. Government will supply the server hardware associated with the installation and operation of the RCS software tool. The contractor shall provide any proprietary associated hardware requirements.

**SUBSECTION C.C RCS CAPABILITIES AND PERFORMANCE FOR RCS SYSTEM**

**SUBSECTION C.C.1 COLLECTION CAPABILITIES AND TYPES OF TARGET TRANSMISSIONS**

1. The RCS software should provide the (b)(7)(E)   
(b)(7)(E) 

2. The RCS software shall at a minimum provide the ability to retrieve the following types of data or information from a target PC:

(b)(7)(E) 

- 3. The RCS software shall provide the ability to retrieve at a minimum the following types of data or information from a target mobile communication device:

(b)(7)(E)

- 4. The RCS software shall have to ability to be (b)(7)(E)

(b)(7)(E)

- 5. The RCS host based or agent software shall have the ability to be installed remotely on a target PC or mobile communication device running the following operating system or software versions:

(b)(7)(E)

**SUBSECTION C.C.2 EMERGING TECHNOLOGIES**

The contractor should continually update the RCS software throughout the life of the contract to maintain compatibility with new technologies, innovations, or forms of communications emerging in the realm of telecommunications.

**SUBSECTION C.D REPORTS**

RCS shall have the ability to generate, retain, and query selectable reports on the intercepted data.

**SUBSECTION C.E SYSTEM ADMINISTRATION**

The system should provide System Administration Tools to aid in the administration of the system.

**SUBSECTION C.F - NON-AUDITORY AND IP COMMUNICATIONS**

**SUBSECTION C.F.1 SMS/TEXT MESSAGING**

The system should be able to (b)(7)(E)  
(b)(7)(E)

**SUBSECTION C.F.2 MMS/PHOTOS/VIDEO FILE TRANSMISSION**

The system should be able (b)(7)(E)  
(b)(7)(E)

**SUBSECTION C.F.3 DATA AND INTERNET PROTOCOL (IP) COLLECTION**

A. The system shall (b)(7)(E)  
(b)(7)(E)

B. The system shall (b)(7)(E)  
(b)(7)(E)

**SUBSECTION C.G MISCELLANEOUS**

**SUBSECTION C.G.1 INDEMNIFICATION**

- A. The contractor agrees to defend and indemnify the government agency (including, without limitation, its officers, officials, employees, contract employees, other agency employees, and agents and its assigns and successors) and hold them harmless from any and all damages (including punitive damages), losses or expenses (including without limitation, court costs, arbitration fees, penalties, fines, amounts paid in settlement of claims and reasonable legal fees and expenses of investigation) that it may incur, suffer, or become liable for as a result of, or in connection with, any claim asserted or threatened against them by a third party for property damage or loss or personal injury or death based on the negligence or willful misconduct of the contractor, its officers, officials, employees, and agents in providing services under this agreement.
- B. The contractor warrants that the RCS software and services it provides will not infringe the intellectual property rights of any third party. The contractor agrees to indemnify the

government agency against any and all claims and associated costs arising out of the contractor's infringement or alleged infringement of intellectual property rights of third parties. If such a claim is made or appears likely to be made, the contractor will, at its sole cost and expense, arrange for the government agency to continue to use the affected component of the contractor's equipment or to modify or replace same.

#### **SUBSECTION C.G.2 CONFIDENTIALITY/SECURITY ISSUES**

- A. The Contractor and its agents or employees shall maintain the confidentiality of the government agency's affairs and shall not disclose or disseminate to any third party the identification of government agency personnel, locations, and hardware or software configurations, or any other information regarding the government agency or its facilities obtained through access to the government agency offices or its personnel.
- B. The Contractor and its agents or employees shall demonstrate no undue influence exerted upon them by any foreign government, especially those foreign governments in a hostile relationship with the United States of America or its allies, any security risks posed by hostile foreign nationals, or conflicting interests with the United States government and/or its foreign policy.
- C. In the course of performing normal service, support, and maintenance upon the RCS system purchased under this contract, contractor personnel may unavoidably gain access to collected sensitive evidence and intelligence obtained in the government agency's execution of criminal investigations. The Contractor its agents and employees shall operate under the following guidelines in regards to this sensitive evidence and intelligence:
  - 1) The Contractor its agents and employees shall self-limit their exposure to such evidence and information as much as is reasonable and practical while still performing their contractual obligations.
  - 2) The Contractor its agents and employees shall handle any content of such evidence and information to which they are unable to avoid exposure with complete confidentiality and appropriate discretion.
  - 3) The Contractor its agents and employees shall not disclose any content of evidence and evidence pertaining to the government agency's execution of criminal investigations, the fact of such investigation, or the request for assistance to any person other than those of its agents and employees who require this information to accomplish the services under this contract.
  - 4) The Contractor its agents and employees assigned to this contract shall be advised by the contractor that mishandling and inappropriate dissemination of such evidence and information could result in criminal charges filed against involved contractor personnel or the contractor.
- D. All contractor personnel supporting this procurement are entrusted with a certain level of trust due to the nature of DEA's mission. The Government expects the Vendor will

employ persons of integrity and trustworthiness. To ensure this, DEA reserves the right to conduct background screening or a full background investigation on all employees if need arises. While the majority of work will be performed outside of DEA, all contractors must be escorted if entering a DEA facility. DEA reserves the right to modify the security requirements found in this contract at anytime.

### **SUBSECTION C.G.3 PROCEDURES FOR POST-AWARD ACTIONS**

- A. The following schedule shall be initiated for commencement of work upon the government's notice to proceed.
- B. After a contractor is awarded, the contractor shall provide the government with all necessary and pertinent information concerning the site infrastructure requirements of hosting their system. All information will be provided to the COR within five business days of contract award.
- C. Installation of the RCS System shall be scheduled to occur no later than sixty (60) days after award, unless scheduled differently by request/agreement of the government.

### **SUBSECTION C.H JUDICIAL PROCEDURE PRESENTATIONS OF ORIGINAL EVIDENCE AND JUDICIAL CHALLENGES**

- A. Upon COR request, the Contractor shall provide all engineering equipment, and technical support necessary to present in court proceedings the original evidence collected on any equipment provided by the contractor. Court proceeding may take place at an overseas location.
- B. Upon COR request, the Contractor shall provide the government with a hardware and/or software solution which allows intelligible, clear, timely, and accurate presentation of the original evidence to at a minimum the following persons simultaneously: the judge(s), the jury, the prosecutor(s), the lead investigator(s), the defense attorney(s), and the defendant(s).
- C. Hardware components shall be portable. The definition of "portable" in this subsection shall mean one complete unit able to be handled by an average one-man lift and weighing no more than 50 pounds, including any speakers but not including any headphones necessary to the broadcast of audio evidence.
- D. Systems changes over time due to advances in technology and/or standards, the presentation solution(s) developed by the contractor shall maintain the ability to present prior versions of original evidence.



- E. If the contractor's equipment is challenged in any local court proceedings on issues including, but not limited to, collection methodology, accuracy, reliability, integrity, or other function which calls into question the acceptability of original evidence collected on their equipment, the contractor shall provide expert testimony to defend the integrity of such original evidence as required by the court. The testimony shall be provided by qualified and technically competent personnel who at a minimum match the requirements of an Engineer, Senior IT Software Specialist. Testimony should be provided at no additional cost to the government other than the distribution to the contractor and/or testifying personnel of any customary witness fees or reimbursements provided by the court or prosecutor's office, or if travel is necessary and authorized by the designated COR, reimbursement by the Government, will be at the current rates in accordance with the Federal Travel Regulations (FTR) upon prior approval of the COR. (See section G.3 "Travel Requirements" for further details).
- F. Any hardware or software components required for use by the Contractor to support Subsection C.I. (A-G) should be provided to the Government at no additional cost.

## **SUBSECTION C.I WARRANTY AND SUPPORT**

### **SUBSECTION C.I.1 WARRANTY AND SUPPORT OVERVIEW**

- A. The Contractor shall warrant the operation of all of the RCS Software associated with the RCS system for the life of the contract.
- B. During the period of warranty, the contractor is responsible for the expeditious shipping of any software items for repair or replacement from and to the present government location of the equipment or designated government warehousing location to the contractor's service location(s).
- C. The contractor shall provide maintenance for software.

### **SUBSECTION C.I.2 LABOR CATEGORIES**

The Contractor shall provide all levels of engineering services required to deploy and install the RCS system.

### **SUBSECTION C.I.3 TRAINING**

DEA expects the contractor to provide personnel with the required skills to support the requirements identified in the contract. This includes the skills required to operate in the DEA IT environment. However, if contractor training is required for hardware, software, tools or services not identified in the contract, DEA will fund either the training cost or the contractor's time for training, whichever is most beneficial to the government. DEA will fund time for training if training is DEA specific (e.g., (b)(7)(E))

etc.). If additional contractor training is identified during the contract that would be beneficial to the government, DEA will negotiate the funding with the contractor. All proposed training request shall be reviewed and approved in advance by the DEA.

- A. The Contractor shall provide training that coincides with the installation and meets the objectives defined in the RCS system manuals or explicitly defined by COR, and ensures the resources used (cost, time and method) are at the best value (cost) to the Government in lieu of “effective and efficient training.”
- B. The Contractor shall provide all equipment, and documentation for the training course of instruction in English.
- C. The RCS Advanced Training Course shall be conducted at the U.S. Embassy in (b)(7)(E). The training session should be provided to up to ten (10) attendees over a period of five (5) days.
- D. The Government anticipates that the training course shall consist of approximately ten (10) people.
- E. Any expenses related to the training course shall be provided by the Contractor.

#### **SUBSECTION C.I.4 ANNUAL MAINTENANCE AND SUPPORT OVERVIEW**

- A. An Annual Maintenance and Support CLIN shall be made available to the government for the RCS System. The components of this Annual Maintenance and Support are defined throughout Subsections C.I.4 through C.I.7, inclusive.
- B. The specific contract provisions and elements negotiated and agreed to herein between the Contractor and the government shall succeed any prior or existing service contract for the RCS System unless the option is not exercised by the government.
- C. As noted elsewhere, the first year of the Annual Maintenance and Support CLIN for the RCS System or for new additional software licenses added to the existing site in a subsequent expansion of the system shall be provided to the government by the Contractor without additional cost commencing immediately after satisfactory completion of installation and acceptance by the government if so exercised as an option by the government. The Contractor shall offer to the government the option to renew the Annual Maintenance and Support for the RCS System or for new/additional software licenses added to the existing site in a subsequent expansion of the system each following subsequent year throughout the life of the contract according to pricing schedules mutually agreed upon between the Contractor and the government under this contract.
- D. Once applicable to the RCS Systems for the particular Contractor, this agreement shall be available to be purchased by the federal agency on an annual basis each Fiscal Year and will cover the system during that year.
- E. The Contractor shall offer to the government the “option” to increase in size of the system and/or additional licenses to the existing site in a subsequent expansion of the

system following each subsequent year throughout the life of the contract according to the pricing schedules mutually agreed upon between the Contractor and the Government

#### **SUBSECTION C.I.5 - HELP DESK/TELEPHONE SUPPORT**

- A. The Contractor shall provide the availability of their support personnel via electronic communications or telephone 24 hours a day, 7 days a week, for every week of the year.
- B. The Government should gain personal contact with support personnel within 20 minutes of their initial attempt at least 95% of the time.
- C. The Contractor should provide Spanish speaking support.

#### **SUBSECTION C.I.6 SOFTWARE SUPPORT**

- A. The contractor should continually maintain and update the RCS software in order to keep pace with court mandates, changes and/or advances in technology and internet protocol standards, and as requested to address the operational needs of the DEA. The contractor should update their software to keep pace with the introduction of new published telecommunication standards for legal requirements for wire line, wireless, and packet communication, which includes Voice over IP (VoIP), SMS, and related communication technologies, including Internet Protocols such as MMS. The contractor's engineers should research and promptly respond to trouble reports from their customers and strive to locate and repair defects in software. As appropriate, the contractor should produce new software releases and minor corrective patches to repair specific operational issues or defects.
- B. The contractor should regularly consult with, seek input from, and prioritize in coordination with COR regarding the development of new software versions, upgrades, and patches resulting in any new features, enhancements, or other product changes. The contractor should formally notify the COR by electronic communications in writing of all proposed changes to software and hardware configurations which could impact the Law Enforcement Monitoring Facility (LEMF) systems or operations via telephone or email communication. The contractor should not institute any product changes which conflict with the basic or priority requirements of a lawful intercept.
- C. The contractor shall ensure that all technical and engineering personnel assigned to work on this contract possess an appropriate level of competency, training, education, experience, and engineering skill commensurate with the level of assignments delegated to them. They shall possess the necessary in-depth knowledge of the RCS System (hardware and software) and lawful intercept procedures applicable to their assignment.

- D. The contractor should maintain separate, controlled versions of software and data for the government, so that the contractor and the COR can mutually agree on any changes that impact system operators or users. The contractor should have a formally documented configuration management process to execute and maintain software versions.
- E. The contractor shall coordinate the delivery of software updates and patches to the RCS system with the COR or other authorized personnel, so as to minimize operational impact and expedite improvements where the need is greatest. Patches and releases shall be included at no additional cost to the government through this support program. The contractor should endeavor to install custom updates in concert with other routine software updates to minimize system downtime or other operational impact.
- F. The contractor should provide at no additional cost to the government under this contract general engineering consultation directly related to their systems including such activities as:
  - o assistance to the federal agency for the planning of system upgrade or expansion activities;
  - o aid in defining needed software or hardware customizations or other needed changes; and
  - o analysis of special situations or performance issues impacting operations.
- G. During all on-site activities, all reasonable effort should be made by the contractor to minimize system down time. Tasks should be performed off-hours if deemed necessary by COR or COR assigned personnel at no additional cost to the government under this contract.
- H. Any Third Party software and licensing that was originally supplied by the contractor, and/or that is required to maintain the functionality of the system, should continue to be the responsibility of the contractor throughout the period of this contract.

#### **SUBSECTION C.I.7 UPGRADE/SOFTWARE/PATCH RELEASE OR HARDWARE CONFIGURATION CHANGE PROCEDURES**

- A. Prior to any upgrade/software/patch release, the contractor shall notify the COR of any new system hardware or configuration requirements prior to installation. The contractor shall provide formal notification via telephone or email communication to COR if any hardware deficiencies are detected, a plan of action to resolve the deficiency, and a schedule for approval by COR recommending an appropriate course of action to result in the eventual installation of the needed upgrade/software/patch release.
- B. All upgrades/software/patch releases or hardware configuration changes developed by the contractor shall be thoroughly and comprehensively tested and validated by the contractor. The testing process should incorporate adequate simulation of “real world” environments and permutations of multiple scenarios commonly and infrequently occurring during field usage. Simulations should mimic the heavy workloads

encountered on site by the system. The contractor should document all test results and processes for the COR. The contractor should develop and propose suitable testing processes; however, determination of the levels of achievable comprehensiveness, thoroughness, and nature of testing processes and reporting should be to the satisfaction of the local federal agency.

- C. After completion of the development and testing of all upgrades/software/patch releases or hardware configuration changes at the contractor's facility, all pertinent software upgrade or hardware configuration documentation should at the same time be supplied to the COR for full review. Deployment/installation instructions and procedures shall be provided to the COR. The contractor should recommend a format and process for a factory acceptance test to the COR, and should make changes and adjustments in accordance with the wishes of the COR. Only after the COR have completed their own independent review of the release, should final release approval be granted to the contractor and installation executed on the operational field system.
- D. All upgrades/software releases/corrective patches and hardware configuration changes should be accompanied by providing the COR with the following:
  - Updated versions of manuals and guides provided for elsewhere in this statement of work as applicable.
  - A summary report highlighting changes to software; areas of the system changed or impacted; corrected software defects; requirements/conditions for installation; any new procedures or changes in existing procedures which will be followed in normal usage; all appropriate release notes; command or operations changes.
  - Pertinent contractor contact information in the event of failure of the new software or hardware.
  - Detailed software and/or hardware installation and protocols.
  - Back-out plan and protocols in case of installation failure/disaster.
  - A CD-ROM or DVD containing the contractor's current software release for each upgraded system component (including all subsystems and workstations). Included will be Operating System Software, any appropriate 3<sup>rd</sup> party software, and recovery software.
  - Any third party hardware manuals or documentation as applicable.
- E. The contractor shall provide ongoing technical support necessary to accomplish software upgrades and an upgrade procedure for site personnel.
- F. The contractor shall support all current and prior RCS software versions operating on the system hardware.
- G. If any Upgrade/Software Release/Patch Release/Hardware Configuration Change Procedure requires the shutdown or reboot of system components, the procedure should be coordinated with COR, subject to approval as to timing.
- H. Based on the amount of software changes or new features present in new software, the contractor shall provide an appropriate amount of training to field personnel to the

satisfaction of COR, which could entail detailed training materials, online help, how-to documents, training videos, or onsite instruction.

## **SUBSECTION C.K PROGRAM MANAGEMENT**

### **SUBSECTION C.K.1 PROGRAM MANAGER**

- A. The contractor shall assign a responsible program manager who will act as primary liaison for the program with the COR. COR receives all reporting requirements, provides general oversight of any maintenance activity, and will periodically review overall program progress and customer satisfaction.
- B. The Program Manager's responsibilities shall include, but not be limited to the following areas:
  - 1) Ensure the COR receives all reporting requirements and other needed information provided for in this statement of work in a timely manner;
  - 2) Ensure the COR is satisfied with the contractor's product and service performance.
  - 3) Ensure all aspects of the Annual Fleet Service, Support and Maintenance (AFSSMC) are being fully, efficiently, and properly executed.
  - 4) Track all changes, enhancements, and customizations requested by the COR
  - 5) Maintain a regular and ongoing dialogue with the COR to ensure smooth and effective communication providing for the timely resolution of problems and other issues of concern;
  - 6) Ensure the COR receives all pertinent system information, including information described in Subsection C.I.7 in a timely manner;
  - 7) Develop action plans in conjunction with the COR to address any operational issues;
  - 8) Possess authority to commit the contractor to specific courses of action required by the COR to represent the contractor on contractual matters, which arise beyond the scope covered by this statement of work or the contract;
  - 9) Development of site-specific operational improvement plans;
  - 10) Provide oversight on all critical and large project initiatives affecting this program.

### **SUBSECTION C.K.2 REGULAR MEETINGS**

- A. Meetings should be conducted via telephone on a monthly basis unless canceled or rescheduled by mutual agreement between the contractor and the COR. The focus of these routine meetings will include the following elements of the program:
  - 1. Status of proposed changes, enhancements, and features under development;
  - 2. Program performance;
  - 3. Future scheduling and planning;
  - 4. Setting of short and long term priorities;

5. Review of outstanding and new software issues, defects, degradations, etc. reported in the field or during laboratory testing;
6. Prioritization of issues and software bugs;
7. Address urgent operational software changes and/or repairs;
8. Deficiencies in the support program;
9. Development of software upgrades/new releases/patches;
10. Contractor and government program conflicts;
11. Miscellaneous Program Issues.

## **SUBSECTION C.L REPORTING REQUIREMENTS**

### **SUBSECTION C.L.1 REPORTING REQUIREMENTS – GENERAL**

- A. The contractor shall be responsible for developing, updating, and maintaining any databases necessary to provide the reporting, manuals, guides, documentation, and other information required by the COR under this statement of work.

### **SUBSECTION C.L.2 MANUALS/GUIDES**

- A. The contractor shall provide system operational guides, training guides and other manuals as necessary in order to enable the software provided under the contract to be fully utilized operationally. These manuals and guides shall be provided to the users at the time the system is installed. Copies of the manuals, guides, and system drawings shall be provided to the COR prior to the deployment of any equipment. Electronic versions shall be substituted for hard copies unless hard copies are specifically requested by the recipient. All guides and manuals shall be provided in English.
- B. The contractor shall be responsible for developing, maintaining, appending, updating, and providing current version copies of system operational guides, training guides, and other manuals to the COR and the following reference materials pertaining to the RCS product. This requirement will remain in effect for initial system installation. All documentation shall be updated for each new version of software, or otherwise as needed or requested by the COR.

**GLOSSARY FOR SECTION C – STATEMENT OF WORK**

*CLIN* – Contract Line Item Number

*CMCB* - Configuration Management Control Board

*Contractor, the* - the business entity whose products and services are being purchased under this statement of work; used interchangeably with “the contractor”

*DEA* – United States Drug Enforcement Administration

*COR* – Contracting Officer Representative from the Office of Investigative Technology, United States Drug Enforcement Administration. Other authorized government personnel shall be designated only by a COR.

*Department of Justice* – the United States Department of Justice

*DOJ* - the United States Department of Justice

*FAR* – Federal Acquisition Regulation

*Government, the* – the United States Federal Government

*MMS* – Multimedia Messaging Service

*Program Manager* – the contractor’s primary liaison for the RCS program with the federal agency

*Shall* – utilized throughout this statement of work to designate a requirement element which must immediately be available to the government from the contractor upon delivery of equipment or service in order for the contractor to achieve the minimally acceptable level of compliance with the SOW. When applied to the RCS system requirements, “shall” indicates the requirement element is immediately deliverable upon completion of the system installation. When applied to the optional-to-the-government comprehensive engineering support, development, and maintenance program, “shall” indicates the mandatory elements of the program which the contractor must provide to the government when the option has been exercised by the government, the costs of which are included and not additional to the cost of the comprehensive engineering support, development, and maintenance program.

*Should* - utilized throughout this statement of work to designate a requirement element which does not need to be available to the government from the contractor upon initial delivery of equipment or service in order for the contractor to achieve the minimal compliance with the SOW, but which the contractor may develop or achieve over the course of the contract at no additional cost to the government.

*SMS* – Short Message Service



**EXHIBIT 2**  
**DELIVERABLE TABLE**

<b>TASK</b>	<b>DELIVERABLE TITLE/DESCRIPTION</b>	<b>DUE DATE</b>
Deliverable 1	Software Licenses and Target Licenses	In accordance with contract terms and conditions and Statement of Work
Deliverable 2	On-site Installation Support	In accordance with contract terms and conditions and Statement of Work
Deliverable 4	Training	See Section C.I.3
Deliverable 5	Annual Maintenance & Support	See Section C.I.4
Deliverable 3	Manual Guides	See Section C.L.3
Deliverable 6	Invoices – Based on Section G.	Monthly, No later than the 15 <sup>th</sup> working day of the following month.

<b>AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT</b>		1. CONTRACT ID CODE DJD-12-C-0033	OMB Clearance Control Number 1103-0018
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(b)(6);(b)(7)(C)  
(b)(7)(F)

2. AMENDMENT/MODIFICATION NO. 0001	3. EFFECTIVE DATE See Box 16c	4. REQUISITION/PURCHASE REQ. NO. PR D-12-ST-0287	5. PROJECT NO. (If applicable)
6. ISSUED BY DEA - Office of Investigative Technology 10555 Furnace Rd, Attn: [redacted] FACT Lorton, VA 22079		7. ADMINISTERED BY (If other than Item 6)	

8. NAME AND ADDRESS OF CONTRACTOR (No., street, country, state and ZIP Code)  CICOM USA, LLC 1997 ANNAPOLIS EXCHANGE PKWY STE 30 SUITE 300 ANNAPOLIS, MD 21401-3271	(X)	9A. AMENDMENT OF SOLICITATION NO.
		9B. DATED (SEE ITEM 11)
	X	10A. MODIFICATION OF CONTRACT/ORDER NO. DJD-12-C-0033
		10B. DATED (SEE ITEM 13) 08/17/2012

CODE 272780230 FACILITY CODE 963322842

**11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS**

The above numbered solicitation is amended as set forth in Item 14. The hour and date specified for receipt of Offers  is extended,  is not extended.

Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods: (a) By completing items 8 and 15, and returning \_\_\_\_\_ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment your desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

**12. ACCOUNTING AND APPROPRIATION DATA (If required)**

2012-2012-SID-ST-2335320-FGN-G2-FLS-23322-T3E-TELE-2335323

**13. THIS ITEM ONLY APPLIES TO MODIFICATION OF CONTRACTS/ORDERS. IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.**

CHECK ONE	A. THIS CHANGE ORDER IS ISSUED PURSUANT TO. (Specify authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. IN ITEM 10A.
	B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation date, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103(b).
X	C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF: Mutual agreement between the parties.
	D. OTHER (Specify type of modification and authority)

(b)(4)

E. IMPORTANT: Contractor  is not,  is required to sign this document and return   1   copies to the issuing office.

**14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)**

This modification changes the delivery location to Lorton, VA and adds funding for Training and Travel costs for a 5-Day RCS Training Session for up to 10 participants at a DEA designated location in (b)(7)(E). As a result of this modification total contract funding is increased from [redacted] Sections C.A.3 and C.I.3 of the Statement of Work are revised to add the (b)(7)(E) training (see Attached Revised Statement of Work.)

Except as provided herein, all terms and conditions of the document referenced in Item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.

15A. NAME AND TITLE OF SIGNER (Type or print)		16A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print)	
		(b)(6);(b)(7)(C);(b)(7)(F)	
15B. CONTRACTOR/OFFEROR	15C. DATE SIGNED	16B. (b)(6);(b)(7)(C);(b)(7)(F)	16C. DATE SIGNED
_____ (Signature of person authorized to sign)		By _____ (Signature of Contracting Officer)	11/15/2012

NSN 7540-01-152-8070  
Previous edition unusable

**STANDARD FORM 30 (REV. 10-83)**  
Prescribed by GSA FAR (48 CFR) 53.243

**Section B - Supplies or Services and Prices/Costs**

Delivery Date: 60 Days From the Contract Award Date.

The Contractor shall provide supplies/services in accordance with proposal dated July 2, 2012 and in accordance with terms and conditions set forth herein.

**SCHEDULE OF SUPPLIES/SERVICES**

CONTINUATION SHEET

ITEM NO.	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
0001	Hacking Team Solution - Inclusive of Software/License, First Year Maintenance, Installation, Travel and Training. Estimated Delivery Date 60 days from the contract award date.	Previous : 1.000000 Change: 0.000000 Current : 1.000000	EA	(b)(4)	
0002	5-Day RCS Training Course (b)(7)(E) (IAW SOW C.1.3) Line Period of Performance: 11/15/2012 - 08/26/2013	Previous : Change: 1.000000 Current : 1.000000	EA		
0003	Travel (Not to Exceed) for HT/Cicom for 5-Day (b)(7)(E) Training Line Period of Performance: 11/15/2012 - 08/26/2013	Previous : Change: (b)(4) Current : (b)(4)	EA		
0004	"OPTIONAL" Licenses (IAW SOW Section C.I.4.E, proposal dated 7/24/12 & 7/30/12 FOR ITEMS ONLY UNDER "AGENTS - REMOTE CONTROL SYSTEM TARGET PRICES". PRICES BELOW INCLUDES A 5% DISCOUNT AND CAN BE PURCHASED ANYTIME THROUGH LIFE OF CONTRACT N.10 Client Agent Software Licenses/RCS-TSL10 = (b)(4) N.25 Client Agent Software Licenses/RCS-TSL25 = (b)(4) N.50 Client Agent Software Licenses/RCS-TSL50 = (b)(4) N.100 Client Agent Software Licenses/RCS-TSL100 = (b)(4) >100 Clients Agents or more/RCS-TSL- (Need to call for special discounted price) 1st Year Maintenance/RCS-Maint = Included ***NOTE: The Period of Performance will be effective from the actual date of delivery and installation. A modification will be issued to change and reflect the actual dates". "SUBJECT TO AVAILABILITY OF FUNDS". Line Period of Performance: 08/27/2012 - 08/26/2013	Previous : 1.000000 Change: 0.000000 Current : 1.000000	EA		
1001	Option Year I - Annual software Maintenance (20% total cost of current system for that year) Current cost for the system is (b)(4) cost for maintenance) **NOTES: (1) If additional licenses are purchased, the price will change to reflect the actual cost for the maintenance.	Previous : 1.000000 Change: 0.000000	EA		

	<p>(2) The Period of Performance will be effective from the actual date of delivery and installation. A modification will be issued to change and reflect the actual dates".</p> <p>"SUBJECT TO AVAILABILITY OF FUNDS".</p> <p><b>Line Period of Performance:</b> 08/27/2013 - 08/26/2014</p>	<p>Current : 1.000000</p>	(b)(4)
1002	<p>"OPTIONAL" Licenses (IAW SOW Section C.I.4.E, proposal dated 7/24/12 &amp; 7/30/12 for ITEMS ONLY UNDER "AGENTS - REMOTE CONTROL SYSTEM TARGET PRICES". PRICES BELOW INCLUDES A 5% DISCOUNT AND CAN BE PURCHASED ANYTIME THROUGH LIFE OF CONTRACT</p> <p>N.10 Client Agent Software Licenses/RCS-TSL10 = (b)(4)  N.25 Client Agent Software Licenses/RCS-TSL25 = (b)(4)  N.50 Client Agent Software Licenses/RCS-TSL50 = (b)(4)  N.100 Client Agent Software Licenses/RCS-TSL100 = (b)(4)</p> <p>&gt;100 Clients Agents or more/RCS-TSL- (Need to call for special discounted price)  1st Year Maintenance/RCS-Maint = Included</p> <p><b>**NOTE:</b> The Period of Performance will be effective from the actual date of delivery and installation. A modification will be issued to change and reflect the actual dates".</p> <p>"SUBJECT TO AVAILABILITY OF FUNDS".</p> <p><b>Line Period of Performance:</b> 08/27/2013 - 08/26/2014</p>	<p>Previous : EA</p> <p>1.000000</p> <p>Change: 0.000000</p> <p>Current : 1.000000</p>	
2001	<p>Option Year II - Annual software Maintenance (20% total cost of current system for that year)</p> <p><b>**NOTE:</b> (1) If additional licenses are purchased, the price will change to reflect the actual cost for the maintenance.</p> <p>(2) The Period of Performance will be effective from the actual date of delivery and installation. A modification will be issued to change and reflect the actual dates".</p> <p>"SUBJECT TO AVAILABILITY OF FUNDS".</p> <p><b>Line Period of Performance:</b> 08/27/2013 - 08/26/2014</p>	<p>Previous : EA</p> <p>1.000000</p> <p>Change: 0.000000</p> <p>Current : 1.000000</p>	
2002	<p>"OPTIONAL" Licenses (IAW SOW Section C.I.4.E, proposal dated 7/24/12 &amp; 7/30/12 for ITEMS ONLY UNDER "AGENTS - REMOTE CONTROL SYSTEM TARGET PRICES". PRICES BELOW INCLUDES A 5% DISCOUNT AND CAN BE PURCHASED ANYTIME THROUGH LIFE OF CONTRACT</p> <p>N.10 Client Agent Software Licenses/RCS-TSL10 = (b)(4)  N.25 Client Agent Software Licenses/RCS-TSL25 = (b)(4)  N.50 Client Agent Software Licenses/RCS-TSL50 = (b)(4)  N.100 Client Agent Software Licenses/RCS-TSL100 = (b)(4)</p> <p>&gt;100 Clients Agents or more/RCS-TSL- (Need to call for special discounted price)  1st Year Maintenance/RCS-Maint = Included</p> <p><b>**NOTE:</b> The Period of Performance will be effective from the actual date of delivery and installation. A modification will be issued to change and reflect the actual dates".</p> <p>"SUBJECT TO AVAILABILITY OF FUNDS".</p> <p><b>Line Period of Performance:</b> 08/27/2014 - 08/26/2015</p>	<p>Previous : EA</p> <p>1.000000</p> <p>Change: 0.000000</p> <p>Current : 1.000000</p>	
3001	<p>Option Year III - Annual software Maintenance (20% total cost of current system for that year)</p> <p>(1) If additional licenses are purchased, the price will change to reflect the actual cost for the maintenance.</p> <p>(2) The Period of Performance will be effective from the actual date of delivery and installation. A modification will be issued to change and reflect the actual dates".</p> <p>"SUBJECT TO AVAILABILITY OF FUNDS".</p> <p><b>Line Period of Performance:</b> 08/27/2014 - 08/26/2015</p>	<p>Previous : EA</p> <p>1.000000</p> <p>Change: 0.000000</p> <p>Current : 1.000000</p>	
3002	<p>"OPTIONAL" Licenses (IAW SOW Section C.I.4.E, proposal dated 7/24/12 &amp; 7/30/12 for ITEMS ONLY UNDER "AGENTS - REMOTE CONTROL SYSTEM TARGET PRICES". PRICES BELOW INCLUDES A 5% DISCOUNT AND CAN BE PURCHASED ANYTIME THROUGH LIFE OF CONTRACT</p> <p>N.10 Client Agent Software Licenses/RCS-TSL10 = (b)(4)  N.25 Client Agent Software Licenses/RCS-TSL25 = (b)(4)  N.50 Client Agent Software Licenses/RCS-TSL50 = (b)(4)  N.100 Client Agent Software Licenses/RCS-TSL100 = (b)(4)</p> <p>&gt;100 Clients Agents or more/RCS-TSL- (Need to call for special discounted price)  1st Year Maintenance/RCS-Maint = Included</p>	<p>Previous : EA</p> <p>1.000000</p> <p>Change: 0.000000</p> <p>Current : 1.000000</p>	

<p>4001</p> <p>Option Year IV - Annual software Maintenance (20% total cost of current system for that year)</p> <p>4002</p> <p>"OPTIONAL" Licenses (IAW SOW Section C.I.4.E, proposal dated 7/24/12 &amp; 7/30/12 for ITEMS ONLY UNDER "AGENTS - REMOTE CONTROL SYSTEM TARGET PRICES". PRICES BELOW INCLUDES A 5% DISCOUNT AND CAN BE PURCHASED ANYTIME THROUGH LIFE OF CONTRACT</p> <p>N.10 Client Agent Software Licenses/RCS-TSL10 = (b)(4)                  N.25 Client Agent Software Licenses/RCS-TSL25 = (b)(4)                  N.50 Client Agent Software Licenses/RCS-TSL50 = (b)(4)                  N.100 Client Agent Software Licenses/RCS-TSL100 = (b)(4)                  &gt; 100 Clients Agents or more/RCS-TSL- (Need to call for special discounted price)                  1st Year Maintenance/RCS-Maint = Included</p>	<p><b>**NOTE:</b> The Period of Performance will be effective from the actual date of delivery and installation. A modification will be issued to change and reflect the actual dates".</p> <p>"SUBJECT TO AVAILABILITY OF FUNDS".</p> <p><b>Line Period of Performance:</b> 08/27/2015 - 08/26/2016</p> <p><b>**NOTE:</b> (1) If additional licenses are purchased, the price will change to reflect the actual cost for the maintenance.                  (2) The Period of Performance will be effective from the actual date of delivery and installation. A modification will be issued to change and reflect the actual dates".</p> <p>"SUBJECT TO AVAILABILITY OF FUNDS".</p> <p><b>Line Period of Performance:</b> 08/27/2016 - 08/26/2017</p> <p><b>**NOTE:</b> The Period of Performance will be effective from the actual date of delivery and installation. A modification will be issued to change and reflect the actual dates".</p> <p>"SUBJECT TO AVAILABILITY OF FUNDS".</p> <p><b>Line Period of Performance:</b> 08/27/2016 - 08/26/2017</p>	<p>Previous : EA</p> <p>1.000000</p> <p>Change: 0.000000</p> <p>Current : 1.000000</p> <p>Previous : EA</p> <p>1.000000</p> <p>Change: 0.000000</p> <p>Current : 1.000000</p>	<p>(b)(4)</p>
			<p>PREVIOUS TOTAL (b)(4)</p> <p>CHANGE</p> <p>CURRENT TOTAL \$2,432,000.00</p>

**FUNDING DETAILS:**

ITEM NO.	FUNDING LINE	OBLIGATED AMOUNT	ACCOUNTING CODES
N/A	1	(b)(4)	2012 - S1D - ST - 2335320 - FGN-G2 - - FLS - 23322 - - - T3E - - - 2335323
N/A	2	(b)(4)	2012 - S1D - ST - 2335000 - DOM-G2 - - FLS - 23322 - - - T3E - - - 2335342
N/A	3	(b)(4)	2013 - S1D - ST - 2335320 - FGN-G2 - - FLS - 25705 - - - T3E - - - 2335323

CHANGE:	(b)(4)
CURRENT:	

<b>AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT</b>		1. CONTRACT ID CODE DJD-12-C-0033	OMB Clearance Control Number 1103-0018
2. AMENDMENT/MODIFICATION NO. 0002	3. EFFECTIVE DATE 02/19/2013	4. REQUISITION/PURCHASE REQ. NO.	5. PROJECT NO. (if applicable)
6. ISSUED BY CODE ST	7. ADMINISTERED BY (if other than Item 6) CODE		
DEA - Office of Investigative Technology 10555 Furnace Rd, Attn: (b)(6);(b)(7)(C);(b)(7)(F) ACT Lorton, VA 22079			
8. NAME AND ADDRESS OF CONTRACTOR (No., street, country, state and ZIP Code)  CICOM USA, LLC 1997 ANNAPOLIS EXCHANGE PARKWAY SUITE 300 ANNAPOLIS, MD 21401-9996		(X)	9A. AMENDMENT OF SOLICITATION NO
CODE 272780230 FACILITY CODE 963322842			9B. DATED (SEE ITEM 11)
		X	10A. MODIFICATION OF CONTRACT/ORDER NO DJD-12-C-0033
			10B. DATED (SEE ITEM 13) 08/17/2012

**11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS**

The above numbered solicitation is amended as set forth in Item 14. The hour and date specified for receipt of Offers  is extended,  is not extended

Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods: (a) By completing items 8 and 15, and returning \_\_\_\_\_ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment your desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

12. ACCOUNTING AND APPROPRIATION DATA (if required)

See Schedule

**13. THIS ITEM ONLY APPLIES TO MODIFICATION OF CONTRACTS/ORDERS. IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.**

CHECK ONE	A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. IN ITEM 10A.
X	B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation date, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103(b).
	C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF-
	D. OTHER (Specify type of modification and authority)

E. IMPORTANT: Contractor  is not,  is required to sign this document and return copies to the issuing office.

14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)

This modification changes the Contracting Officer's Representative (COR) from (b)(6);(b)(7)(C);(b)(7)(F) As a result, the following clauses are changed: DEA-2852.242-71 and DEA-2852.242-73.

Except as provided herein, all terms and conditions of the document referenced in Item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.

15A. NAME AND TITLE OF SIGNER (Type or print)		16A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print)	
		(b)(6);(b)(7)(C);(b)(7)(F)	
15B. CONTRACTOR/OFFEROR	15C. DATE SIGNED	16B. (b)(6);(b)(7)(C);(b)(7)(F)	16C. DATE SIGNED
(Signature of person authorized to sign)		By	02/19/2013

NSN 7540-01-152-8070  
Previous edition unusable

**STANDARD FORM 30 (REV. 10-83)**  
Prescribed by GSA FAR (48 CFR) 53.243

**Section B - Supplies or Services and Prices/Costs**

Delivery Date: 60 Days From the Contract Award Date.

The Contractor shall provide supplies/services in accordance with proposal dated July 2, 2012 and in accordance with terms and conditions set forth herein.

**SCHEDULE OF SUPPLIES/SERVICES**

CONTINUATION SHEET

ITEM NO.	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
				PREVIOUS TOTAL	(b)(4)
				CHANGE	
				CURRENT TOTAL	\$2,432,000.00



## Clauses By Full Text

DEA-2852.242-71 Invoice Requirements (May 2012)

(a) The Contractor shall submit scanned or electronic images of invoice(s) to the following e-mail addresses:

(1) **INVOICE.INVESTTECH@USDOJ.GOV**

(2) Contracting Officer's Representative: (b)(6);(b)(7)(C);(b)(7)(F)

(b) The date of record for invoice receipt is established on the day of receipt of the e-mail if it arrives before the end of standard business hours (5 p.m. local), or the next business day if the invoice arrives outside of normal business hours. Scanned documents with original signatures in .pdf or other graphic formats attached to the e-mail are acceptable. Digital/electronic signatures and certificates cannot be processed by DEA and will be returned.

(c) In addition to the items specified in FAR 32.905(b), a proper invoice shall also include the following minimum additional information and/or attached documentation:

- (1) Total/cumulative charges for the billing period for each Contract Line Item Number (CLIN);
- (2) Dates upon which items/services were delivered; and
- (3) The Contractor's Taxpayer Identification Number (TIN).

(d) Invoices will be rejected if they are illegible or otherwise unreadable, or if they do not contain the required information or signatures.

(End of clause)

DEA-2852.242-73 CONTRACTING OFFICER'S REPRESENTATIVE (MAY 2012)

(a) Pursuant to FAR 1.602-2, the following individual has been designated as the Contracting Officer's Representative (COR) under this contract:

(b)(6);(b)(7)(C);(b)(7)(F)

DRUG ENFORCEMENT ADMINISTRATION/STIG  
10555 FURNACE ROAD, LORTON, VA 22079

(b)(6);(b)(7)(C);(b)(7)(F)

(b) The COR has responsibility for performing contract administration, which includes, but is not limited to, the following duties: functioning as the technical liaison with the contractor; monitoring the contractor's performance and progress of the work; receiving, inspecting, and accepting all deliverables or services provided under the contract; and reviewing all invoices/vouchers submitted for payment.

(c) The COR does not have the authority to alter the contractor's obligations under the contract, and/or modify any of the expressed terms, conditions, specifications, or cost of the agreement. If as a result of technical discussions it is desirable to alter/change contractual obligations or the Scope of Work, the Contracting Officer shall issue such changes.

(End of clause)

<b>AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT</b>		1. CONTRACT ID CODE DJD-12-C-0033	OMB Clearance Control Number 1103-0018
2. AMENDMENT/MODIFICATION NO. 0003	3. EFFECTIVE DATE See Box 16c	4. REGISTERED PURCHASE REG. NO. See Lines	5. PROJECT NO. (If Applicable)
6. ISSUED BY COOL	HQ	7. ADMINISTERED BY (If other than item 6)	CODE
DEA Headquarters 8701 Morningside Drive, Attention: FACI (b)(6);(b)(7)(C);(b)(7)(F) Springfield, VA 22152			
8. NAME AND ADDRESS OF CONTRACTOR (No. street, county, state and ZIP Code)		9A. AMENDMENT OF SOLICITATION NO.	
CICOM USA, LLC 1907 ANNAPOLIS EXCHANGE PARKWAY SUITE 300 ANNAPOLIS, MD 21401-9996		9B. DATED (SEE ITEM 11)	
CICR 272780230 FACILITY CODE 963322842		10A. MODIFICATION OF CONTRACT/ORDER NO. DJD-12-C-0033	
		10B. DATED (SEE ITEM 11)	08/17/2012

**11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS**

The above numbered solicitation is amended as set forth in item 14. The hour and date specified for receipt of Offers  is extended  is not extended

Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods: (a) By completing items 8 and 15, and returning \_\_\_\_\_ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment your desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

**12. ACCOUNTING AND APPROPRIATION DATA (if required)**

2012-2012-SID-ST-2335320-1 GN-G2-FLS-2322-T3E-TELE-2335323

**13. THIS ITEM ONLY APPLIES TO MODIFICATION OF CONTRACTS/ORDERS. IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.**

CHECK ONE	A. THIS CHANGE ORDER IS ISSUED PURSUANT TO (Specify authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT/ORDER NO. IN ITEM 10A.
	B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation date, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103(b).
	C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF _____
X	D. OTHER (Specify type of modification and authority): Mutual agreement between the parties

**E. IMPORTANT:** Contractor:  is not,  is required to sign this document and return \_\_\_\_\_ copies to the issuing office.

**14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by FAR, such as helpings, including solicitation contract subject matter where feasible)**

The purpose of this bilateral modification is to exercise Option Year 1. Accordingly:  
 a. The term of the contract is extended for the period of performance 8/27/13 to 8/26/14  
 b. Funding is increased by (b)(4) Option Year 1 is fully funded  
 c. All other terms and conditions remain the same

Except as provided herein, all terms and conditions of the document remain in effect in item 14. All administrative changes, non and unchanged and in full force and effect.

15A. NAME AND TITLE OF SIGNER (Type or print) <i>Alex Velasco President</i>		16A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print) (b)(6);(b)(7)(C);(b)(7)(F)	
15B. CO (b)(6);(b)(7)(C)	15C. DATE SIGNED 7/21/2013	16B. CO (b)(6);(b)(7)(C);(b)(7)(F)	16C. DATE SIGNED 7-22-13

NSA 751  
Privacy Action Unavailable

STANDARD FORM 30 (REV. 10-83)  
Prescribed by GSA FPMR (41 CFR) 53.243

**Section B - Supplies or Services and Prices/Costs**

Delivery Date: 60 Days From the Contract Award Date.

The Contractor shall provide supplies/services in accordance with proposal dated July 2, 2012 and in accordance with terms and conditions set forth herein.

**SCHEDULE OF SUPPLIES/SERVICES**

CONTINUATION SHEET

ITEM NO.	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
0001	Hacking Team Solution - Inclusive of Software/License, First Year Maintenance, Installation, Travel and Training. Estimated Delivery Date 60 days from the contract award date.	Previous : 1.000000 Change: 0.000000 Current : 1.000000	EA	(b)(4)	
0002	Additional training/installation for Cicom/HT to be done in (b)(7)(E) <b>Line Period of Performance:</b> 11/15/2012 - 08/26/2013	Previous : 1.000000 Change: 0.000000 Current : 1.000000	EA		
0003	Travel expenses for HT/Cicom personnel doing the training <b>Line Period of Performance:</b> 11/15/2012 - 08/26/2013	Previous : (b)(4) Change: 0.000000 Current : (b)(4)	EA		
0004	"OPTIONAL" Licenses (IAW SOW Section C.I.4.E, proposal dated 7/24/12 & 7/30/12 FOR ITEMS ONLY UNDER "AGENTS - REMOTE CONTROL SYSTEM TARGET PRICES". PRICES BELOW INCLUDES A 5% DISCOUNT AND CAN BE PURCHASED ANYTIME THROUGH LIFE OF CONTRACT N.10 Client Agent Software Licenses/RCS-TSL10 = (b)(4) N.25 Client Agent Software Licenses/RCS-TSL25 = (b)(4) N.50 Client Agent Software Licenses/RCS-TSL50 = (b)(4) N.100 Client Agent Software Licenses/RCS-TSL100 = (b)(4) >100 Clients Agents or more/RCS-TSL- (Need to call for special discounted price) 1st Year Maintenance/RCS-Maint = Included ***NOTE: The Period of Performance will be effective from the actual date of delivery and installation. A modification will be issued to change and reflect the actual dates". "SUBJECT TO AVAILABILITY OF FUNDS". <b>Line Period of Performance:</b> 08/27/2012 - 08/26/2013	Previous : 1.000000 Change: 0.000000 Current : 1.000000	EA		
1001	Option Year I - Annual software Maintenance (20% total cost of current system for that year) Current cost for the system is (b)(4) cost for maintenance) **NOTES: (1) If additional licenses are purchased, the price will change to reflect the actual cost for the maintenance. (2) The Period of Performance will be effective from the actual date of delivery and installation. A modification will be issued to change	Previous : 1.000000 Change: 0.000000 Current : 1.000000	EA		

	and reflect the actual dates". "SUBJECT TO AVAILABILITY OF FUNDS". <b>Line Period of Performance:</b> 08/27/2013 - 08/26/2014		(b)(4)
1002	"OPTIONAL" Licenses (IAW SOW Section C.I.4.E, proposal dated 7/24/12 & 7/30/12 for ITEMS ONLY UNDER "AGENTS - REMOTE CONTROL SYSTEM TARGET PRICES". PRICES BELOW INCLUDES A 5% DISCOUNT AND CAN BE PURCHASED ANYTIME THROUGH LIFE OF CONTRACT N.10 Client Agent Software Licenses/RCS-TSL10 = (b)(4) N.25 Client Agent Software Licenses/RCS-TSL25 = (b)(4) N.50 Client Agent Software Licenses/RCS-TSL50 = (b)(4) N.100 Client Agent Software Licenses/RCS-TSL100 = (b)(4) >100 Clients Agents or more/RCS-TSL- (Need to call for special discounted price) 1st Year Maintenance/RCS-Maint = Included  **NOTE: The Period of Performance will be effective from the actual date of delivery and installation. A modification will be issued to change and reflect the actual dates". "SUBJECT TO AVAILABILITY OF FUNDS". <b>Line Period of Performance:</b> 08/27/2013 - 08/26/2014	Previous :  1.000000  Change: 0.000000 Current : 1.000000	EA
2001	Option Year II - Annual software Maintenance (20% total cost of current system for that year)  **NOTE: (1) If additional licenses are purchased, the price will change to reflect the actual cost for the maintenance. (2) The Period of Performance will be effective from the actual date of delivery and installation. A modification will be issued to change and reflect the actual dates". "SUBJECT TO AVAILABILITY OF FUNDS". <b>Line Period of Performance:</b> 08/27/2014 - 08/26/2015	Previous :  1.000000  Change: 0.000000 Current : 1.000000	EA
2002	"OPTIONAL" Licenses (IAW SOW Section C.I.4.E, proposal dated 7/24/12 & 7/30/12 for ITEMS ONLY UNDER "AGENTS - REMOTE CONTROL SYSTEM TARGET PRICES". PRICES BELOW INCLUDES A 5% DISCOUNT AND CAN BE PURCHASED ANYTIME THROUGH LIFE OF CONTRACT N.10 Client Agent Software Licenses/RCS-TSL10 = (b)(4) N.25 Client Agent Software Licenses/RCS-TSL25 = (b)(4) N.50 Client Agent Software Licenses/RCS-TSL50 = (b)(4) N.100 Client Agent Software Licenses/RCS-TSL100 = (b)(4) >100 Clients Agents or more/RCS-TSL- (Need to call for special discounted price) 1st Year Maintenance/RCS-Maint = Included  **NOTE: The Period of Performance will be effective from the actual date of delivery and installation. A modification will be issued to change and reflect the actual dates". "SUBJECT TO AVAILABILITY OF FUNDS". <b>Line Period of Performance:</b> 08/27/2014 - 08/26/2015	Previous :  1.000000  Change: 0.000000 Current : 1.000000	EA
3001	Option Year III - Annual software Maintenance (20% total cost of current system for that year)  (1) If additional licenses are purchased, the price will change to reflect the actual cost for the maintenance. (2) The Period of Performance will be effective from the actual date of delivery and installation. A modification will be issued to change and reflect the actual dates". "SUBJECT TO AVAILABILITY OF FUNDS". <b>Line Period of Performance:</b> 08/27/2015 - 08/26/2016	Previous :  1.000000  Change: 0.000000 Current : 1.000000	EA
3002	"OPTIONAL" Licenses (IAW SOW Section C.I.4.E, proposal dated 7/24/12 & 7/30/12 for ITEMS ONLY UNDER "AGENTS - REMOTE CONTROL SYSTEM TARGET PRICES". PRICES BELOW INCLUDES A 5% DISCOUNT AND CAN BE PURCHASED ANYTIME THROUGH LIFE OF CONTRACT N.10 Client Agent Software Licenses/RCS-TSL10 = (b)(4) N.25 Client Agent Software Licenses/RCS-TSL25 = (b)(4) N.50 Client Agent Software Licenses/RCS-TSL50 = (b)(4) N.100 Client Agent Software Licenses/RCS-TSL100 = (b)(4) >100 Clients Agents or more/RCS-TSL- (Need to call for special discounted price) 1st Year Maintenance/RCS-Maint = Included  **NOTE: The Period of Performance will be effective from the actual date of delivery and installation. A modification will be	Previous :  1.000000  Change: 0.000000 Current : 1.000000	EA

issued to change and reflect the actual dates".  
 "SUBJECT TO AVAILABILITY OF FUNDS".  
**Line Period of Performance: 08/27/2015 - 08/26/2016**  
 4001 Option Year IV - Annual software Maintenance  
 (20% total cost of current system for that year)  
 \*\*NOTE: (1) If additional licenses are purchased, the price will  
 change to reflect the actual cost for the maintenance.  
 (2) The Period of Performance will be effective from the actual date  
 of delivery and installation. A modification will be issued to change  
 and reflect the actual dates".  
 "SUBJECT TO AVAILABILITY OF FUNDS".  
**Line Period of Performance: 08/27/2016 - 08/26/2017**  
 4002 "OPTIONAL" Licenses (IAW SOW Section C.I.4.E, proposal dated  
 7/24/12 & 7/30/12 for ITEMS ONLY UNDER "AGENTS - REMOTE  
 CONTROL SYSTEM TARGET PRICES". PRICES BELOW  
 INCLUDES A 5% DISCOUNT AND CAN BE PURCHASED  
 ANYTIME THROUGH LIFE OF CONTRACT  
 N.10 Client Agent Software Licenses/RCS-TSL10 = (b)(4)  
 N.25 Client Agent Software Licenses/RCS-TSL25 = (b)(4)  
 N.50 Client Agent Software Licenses/RCS-TSL50 = (b)(4)  
 N.100 Client Agent Software Licenses/RCS-TSL100 = (b)(4)  
 >100 Clients Agents or more/RCS-TSL- (Need to call for special  
 discounted price)  
 1st Year Maintenance/RCS-Maint = Included  
 \*\*NOTE: The Period of Performance will be effective from the  
 actual date of delivery and installation. A modification will be  
 issued to change and reflect the actual dates".  
 "SUBJECT TO AVAILABILITY OF FUNDS".  
**Line Period of Performance: 08/27/2016 - 08/26/2017**

Previous :  
 1.000000  
 Change: 0.000000  
 Current : 1.000000  
 Previous :  
 1.000000  
 Change: 0.000000  
 Current : 1.000000

EA	(b)(4)
EA	(b)(4)

(b)(4)

PREVIOUS TOTAL	(b)(4)
CHANGE	
CURRENT TOTAL	\$2,432,000.00

**FUNDING DETAILS:**

ITEM NO.	FUNDING LINE	OBLIGATED AMOUNT	ACCOUNTING CODES
N/A	1	Previous: (b)(4) Change: Current:	2012 - S1D - ST - 2335320 - FGN-G2 - - FLS - 23322 - - - T3E - - - 2335323
N/A	2	Previous: Change: Current:	2012 - S1D - ST - 2335000 - DOM-G2 - - FLS - 23322 - - - T3E - - - 2335342
N/A	3	Previous: Change: Current:	2013 - S1D - ST - 2335320 - FGN-G2 - - FLS - 25705 - - - T3E - - - 2335323
N/A	4	Previous: Change:	2013 - S1D - ST - 2335320 - FGN-G2 - - FLS - 25705 - - - T3E - - - 2335323

		Current :	(b)(4)	
		PREVIOUS		
		CHANGE		
		CURRENT		

<b>AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT</b>		1. CONTRACT ID CODE DJD-12-C-0033	OMB Clearance Control Number : 1103-0018
2. AMENDMENT/MODIFICATION NO. 0004	4. EFFECTIVE DATE See Bux 16c	4. REQUISITION/PURCHASE REQ. NO. See Lines	6. PROJECT NO. (if applicable)
8. ISSUED BY DEA Headquarters 8701 Morrisette Drive, Attn: (FACT) (b)(6);(b)(7)(C);(b)(7)(F) Springfield, VA 22152	CODE HQ	7. ADMINISTERED BY (if other than Item 8)	CODE
8. NAME AND ADDRESS OF CONTRACTOR (No., street, country, state and ZIP Code) CICOM USA, LLC 1997 ANNAPOLIS EXCHANGE PARKWAY SUITE 300 ANNAPOLIS, MD 21401-9996		(X)	9A. AMENDMENT OF SOLICITATION NO.
CODE 272780230			9B. DATED (SEE ITEM 11)
FACILITY CODE 963322842		X	10A. MODIFICATION OF CONTRACT/ORDER NO. DJD-12-C-0033
			10B. DATED (SEE ITEM 13) 08/17/2012

**11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS**

The above numbered solicitation is amended as set forth in Item 14. The hour and date specified for receipt of Offers  is extended.  is not extended.

Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods: (a) By completing items 8 and 15, and returning \_\_\_\_\_ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment your desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

**12. ACCOUNTING AND APPROPRIATION DATA (if required)**

2012-2012-S1D-ST-2335320-FGN-G2-FLS-23322-T3E-TELE-2335323

**13. THIS ITEM ONLY APPLIES TO MODIFICATION OF CONTRACTS/ORDERS. IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.**

CHECK ONE	A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. IN ITEM 10A.
	B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation data, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103(b).
X	C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF: Mutual agreement between the parties.
	D. OTHER (Specify type of modification and authority)

E. IMPORTANT: Contractor  is not.  is required to sign this document and return \_\_\_\_\_ copies to the issuing office.

**14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible)**

The purpose of this modification is to add incremental funds and hereby incorporate clause DEA-2852.203-70 Former Employment or Assignment with DEA (MAY 2013.) Accordingly,  
 a. Line Item 1002 is incrementally funded by \_\_\_\_\_ to buy thirteen (13) Target Software Licenses and three (3) Console Licenses;  
 b. Total amount obligated is increased by \$(b)(4)  
 c. DEA-2852.203-70 Former Employment or Assignment with DEA (MAY 2013) is added to Section H of the contract;  
 d. All other terms and conditions remain unchanged.

Except as provided herein, all terms and conditions of the document referenced in Item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.

15A. NAME AND TITLE OF SIGNER (Type or print) Alex Velasco President	16A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print) (b)(6);(b)(7)(C);(b)(7)(F)
15B. CONTRACTOR/OFFEROR (b)(6);(b)(7)(C)	16C. DATE SIGNED 9-23-13
15C. DATE SIGNED 9-23-13	16C. DATE SIGNED 9-23-13

NSN 7540-01-302-80/01  
Previous editions unusable

STANDARD FORM 30 (REV. 10-83)  
Prescribed by GSA FAR (48 CFR) 53.243

**Section B - Supplies or Services and Prices/Costs**

Delivery Date: 60 Days From the Contract Award Date.

The Contractor shall provide supplies/services in accordance with proposal dated July 2, 2012 and in accordance with terms and conditions set forth herein.

**SCHEDULE OF SUPPLIES/SERVICES**

CONTINUATION SHEET

ITEM NO.	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
0001	Hacking Team Solution - Inclusive of Software/License, First Year Maintenance, Installation, Travel and Training. Estimated Delivery Date 60 days from the contract award date.	Previous : 1.000000 Change: 0.000000 Current : 1.000000	EA	(b)(4)	
0002	Additional training/installation for Cicom/HT to be done in (b)(7)(E) Line Period of Performance: 11/15/2012 - 08/26/2013	Previous : 1.000000 Change: 0.000000 Current : 1.000000	EA		
0003	Travel expenses for HT/Cicom personnel doing the training Line Period of Performance: 11/15/2012 - 08/26/2013	Previous : (b)(4) Change: 0.000000 Current : (b)(4)	EA		
0004	"OPTIONAL" Licenses (IAW SOW Section C.1.4.E, proposal dated 7/24/12 & 7/30/12 FOR ITEMS ONLY UNDER "AGENTS - REMOTE CONTROL SYSTEM TARGET PRICES". PRICES BELOW INCLUDES A 5% DISCOUNT AND CAN BE PURCHASED ANYTIME THROUGH LIFE OF CONTRACT N.10 Client Agent Software Licenses/RCS-TSL10 = (b)(4) N.25 Client Agent Software Licenses/RCS-TSL25 = (b)(4) N.50 Client Agent Software Licenses/RCS-TSL50 = (b)(4) N.100 Client Agent Software Licenses/RCS-TSL100 = (b)(4) >100 Clients Agents or more/RCS-TSL- (Need to call for special discounted price) 1st Year Maintenance/RCS-Maint = Included ***NOTE: The Period of Performance will be effective from the actual date of delivery and installation. A modification will be issued to change and reflect the actual dates". "SUBJECT TO AVAILABILITY OF FUNDS". Line Period of Performance: 08/27/2012 - 08/26/2013	Previous : 1.000000 Change: 0.000000 Current : 1.000000	EA		
1001	Option Year I - Annual software Maintenance (20% total cost of current system for that year) Current cost for the system is (b)(4) cost for maintenance) **NOTES: (1) If additional licenses are purchased, the price will change to reflect the actual cost for the maintenance. (2) The Period of Performance will be effective from the actual date of delivery and installation. A modification will be issued to change	Previous : 1.000000 Change: 0.000000 Current : 1.000000	EA		



(b)(4)

and reflect the actual dates".

"SUBJECT TO AVAILABILITY OF FUNDS".

Line Period of Performance: 08/27/2013 - 08/26/2014

1002

"OPTIONAL" Licenses (IAW SOW Section C.I.4.E, proposal dated 7/24/12 & 7/30/12 for ITEMS ONLY UNDER "AGENTS - REMOTE CONTROL SYSTEM TARGET PRICES". PRICES BELOW INCLUDES A 5% DISCOUNT AND CAN BE PURCHASED ANYTIME THROUGH LIFE OF CONTRACT

Previous : EA

1.000000

N.10 Client Agent Software Licenses/RCS-TSL10 = (b)(4)
N.25 Client Agent Software Licenses/RCS-TSL25 = (b)(4)
N.50 Client Agent Software Licenses/RCS-TSL50 = (b)(4)
N.100 Client Agent Software Licenses/RCS-TSL100 = (b)(4)

Change: 0.000000

Current : 1.000000

>100 Clients Agents or more/RCS-TSL- (Need to call for special discounted price)
1st Year Maintenance/RCS-Maint = Included

\*\*NOTE: The Period of Performance will be effective from the actual date of delivery and installation. A modification will be issued to change and reflect the actual dates".

"SUBJECT TO AVAILABILITY OF FUNDS".

Line Period of Performance: 08/27/2013 - 08/26/2014

2001

Option Year II - Annual software Maintenance (20% total cost of current system for that year)

Previous : EA

1.000000

\*\*NOTE: (1) If additional licenses are purchased, the price will change to reflect the actual cost for the maintenance.

(2) The Period of Performance will be effective from the actual date of delivery and installation. A modification will be issued to change and reflect the actual dates".

Change: 0.000000

Current : 1.000000

"SUBJECT TO AVAILABILITY OF FUNDS".

Line Period of Performance: 08/27/2014 - 08/26/2015

2002

"OPTIONAL" Licenses (IAW SOW Section C.I.4.E, proposal dated 7/24/12 & 7/30/12 for ITEMS ONLY UNDER "AGENTS - REMOTE CONTROL SYSTEM TARGET PRICES". PRICES BELOW INCLUDES A 5% DISCOUNT AND CAN BE PURCHASED ANYTIME THROUGH LIFE OF CONTRACT

Previous : EA

1.000000

N.10 Client Agent Software Licenses/RCS-TSL10 = (b)(4)
N.25 Client Agent Software Licenses/RCS-TSL25 = (b)(4)
N.50 Client Agent Software Licenses/RCS-TSL50 = (b)(4)
N.100 Client Agent Software Licenses/RCS-TSL100 = (b)(4)

Change: 0.000000

Current : 1.000000

>100 Clients Agents or more/RCS-TSL- (Need to call for special discounted price)
1st Year Maintenance/RCS-Maint = Included

\*\*NOTE: The Period of Performance will be effective from the actual date of delivery and installation. A modification will be issued to change and reflect the actual dates".

"SUBJECT TO AVAILABILITY OF FUNDS".

Line Period of Performance: 08/27/2014 - 08/26/2015

3001

Option Year III - Annual software Maintenance (20% total cost of current system for that year)

Previous : EA

1.000000

(1) If additional licenses are purchased, the price will change to reflect the actual cost for the maintenance.

(2) The Period of Performance will be effective from the actual date of delivery and installation. A modification will be issued to change and reflect the actual dates".

Change: 0.000000

Current : 1.000000

"SUBJECT TO AVAILABILITY OF FUNDS".

Line Period of Performance: 08/27/2015 - 08/26/2016

3002

"OPTIONAL" Licenses (IAW SOW Section C.I.4.E, proposal dated 7/24/12 & 7/30/12 for ITEMS ONLY UNDER "AGENTS - REMOTE CONTROL SYSTEM TARGET PRICES". PRICES BELOW INCLUDES A 5% DISCOUNT AND CAN BE PURCHASED ANYTIME THROUGH LIFE OF CONTRACT

Previous : EA

1.000000

N.10 Client Agent Software Licenses/RCS-TSL10 = (b)(4)
N.25 Client Agent Software Licenses/RCS-TSL25 = (b)(4)
N.50 Client Agent Software Licenses/RCS-TSL50 = (b)(4)
N.100 Client Agent Software Licenses/RCS-TSL100 = (b)(4)

Change: 0.000000

Current : 1.000000

>100 Clients Agents or more/RCS-TSL- (Need to call for special discounted price)
1st Year Maintenance/RCS-Maint = Included

\*\*NOTE: The Period of Performance will be effective from the actual date of delivery and installation. A modification will be

<p>4001</p> <p>Option Year IV - Annual software Maintenance (20% total cost of current system for that year)</p> <p>**NOTE: (1) If additional licenses are purchased, the price will change to reflect the actual cost for the maintenance.</p> <p>(2) The Period of Performance will be effective from the actual date of delivery and installation. A modification will be issued to change and reflect the actual dates".</p> <p>"SUBJECT TO AVAILABILITY OF FUNDS".</p> <p>Line Period of Performance: 08/27/2015 - 08/26/2016</p>	<p>Previous : EA</p> <p>1.000000</p> <p>Change: 0.000000</p> <p>Current : 1.000000</p>	<p>EA</p>	<p>(b)(4)</p>
<p>4002</p> <p>"OPTIONAL" Licenses (IAW SOW Section C.1.4.E, proposal dated 7/24/12 &amp; 7/30/12 for ITEMS ONLY UNDER "AGENTS - REMOTE CONTROL SYSTEM TARGET PRICES". PRICES BELOW INCLUDES A 5% DISCOUNT AND CAN BE PURCHASED ANYTIME THROUGH LIFE OF CONTRACT</p> <p>N.10 Client Agent Software Licenses/RCS-TSL10 = (b)(4)</p> <p>N.25 Client Agent Software Licenses/RCS-TSL25 = (b)(4)</p> <p>N.50 Client Agent Software Licenses/RCS-TSL50 = (b)(4)</p> <p>N.100 Client Agent Software Licenses/RCS-TSL100 = (b)(4)</p> <p>&gt;100 Clients Agents or more/RCS-TSL- (Need to call for special discounted price)</p> <p>1st Year Maintenance/RCS-Maint = Included</p> <p>**NOTE: The Period of Performance will be effective from the actual date of delivery and installation. A modification will be issued to change and reflect the actual dates".</p> <p>"SUBJECT TO AVAILABILITY OF FUNDS".</p> <p>Line Period of Performance: 08/27/2016 - 08/26/2017</p>	<p>Previous : EA</p> <p>1.000000</p> <p>Change: 0.000000</p> <p>Current : 1.000000</p>	<p>EA</p>	<p>(b)(4)</p>
<p>PREVIOUS TOTAL</p> <p>CHANGE</p> <p>CURRENT TOTAL</p>			<p>(b)(4)</p> <p>\$2,432,000.00</p>

FUNDING DETAILS:

ITEM NO.	FUNDING LINE	OBLIGATED AMOUNT	ACCOUNTING CODES
N/A	1	<p>Previous : (b)(4)</p> <p>Change :</p> <p>Current :</p>	2012 - S1D - ST - 2335320 - FGN-G2 - - FLS - 23322 - - - T3E - - - 2335323
N/A	2	<p>Previous :</p> <p>Change :</p> <p>Current :</p>	2012 - S1D - ST - 2335000 - DOM-G2 - - FLS - 23322 - - - T3E - - - 2335342
N/A	3	<p>Previous :</p> <p>Change :</p> <p>Current :</p>	2013 - S1D - ST - 2335320 - FGN-G2 - - FLS - 25705 - - - T3E - - - 2335323
N/A	4	<p>Previous :</p> <p>Change :</p>	2013 - S1D - ST - 2335320 - FGN-G2 - - FLS - 25705 - - - T3E - - - 2335323

		Current :	(b)(4)	
N/A	5	Previous Change Current		2013 - S1D - OE - 2335320 - FGN-G2 - - FLS - 23322 - - - T3E - - - 2335323
		PREVIOUS CHANGE CURRENT		

## SECTION H

DEA-2852.203-70 FORMER EMPLOYMENT OR ASSIGNMENT WITH THE DEA (MAY 2013)

The contractor shall identify any contractor personnel who currently work for DEA, or have been employed with DEA within the last two years, or who will be working at, or providing support for, the same DEA Division or Office where they were last assigned prior to leaving DEA under the contract/task order. Any contractor personnel identified by the contractor must complete a Contractor Ethics Questionnaire. The contractor must provide this questionnaire to the contracting officer prior to the individual beginning performance on this effort. Depending on the responses provided, contractor personnel may be disqualified from the contract or required to seek a post-employment opinion from the DEA Office of Counsel to determine whether their work on, or support of, the contract/task order raises any conflict of interest issues or other potential violations of law.

The Contractor understands that contractor personnel are prohibited from appearing before, or communicating with, the Federal Government on behalf of a contractor regarding a Government contract, investigation or other particular matter that they participated in personally and substantially as a Federal employee with the intent to influence Government officials in those matters for the lifetime of those matters.

The Contractor further understands that for two years after leaving the Federal Government, contractor personnel are prohibited from appearing before, or communicating with, the Government with the intent to influence on behalf of a contractor regarding a Government contract, investigation or other particular matter that they did not participate in personally and substantially as a Government employee, but that was under their official responsibility during their last year in the Government.

If DEA determines that after reviewing questionnaire responses or conducting other inquiries that contractor personnel may violate the above post-employment restrictions or other applicable laws if allowed to work on or support the contract/task order, at DEA's request, the contractor must remove those contractor personnel from the contract.

(End of clause)

<b>AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT</b>		1. CONTRACT ID CODE DJD-12-C-0033	OMB Clearance Control Number : 1103-0018
2. AMENDMENT/MODIFICATION NO. 0005	3. EFFECTIVE DATE See Box 16c	4. REQUISITION/PURCHASE REQ. NO. See Lines	5. PROJECT NO. (If applicable)
6. ISSUED BY CODE DEA Headquarters 8701 Morrisette Drive, Attn: (FACI)(b)(6):(b)(7)(C):(b)(7)(F) Springfield, VA 22152	HQ	7. ADMINISTERED BY (If other than Item 6)	CODE
8. NAME AND ADDRESS OF CONTRACTOR (No., street, country, state and ZIP Code) CICOM USA, LLC 1997 ANNAPOLIS EXCHANGE PARKWAY SUITE 300 ANNAPOLIS, MD 21401-9996		(X)	9A. AMENDMENT OF SOLICITATION NO.
CODE 272780230 FACILITY CODE 963322842			9B. DATED (SEE ITEM 11)
		X	10A. MODIFICATION OF CONTRACT/ORDER NO. DJD-12-C-0033 10B. DATED (SEE ITEM 13) 08/17/2012

**11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS**

The above numbered solicitation is amended as set forth in Item 14. The hour and date specified for receipt of Offers  is extended,  is not extended.

Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods: (a) By completing items 8 and 15, and returning \_\_\_\_\_ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment your desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

12. ACCOUNTING AND APPROPRIATION DATA (If required)

2012-2012-SID-ST-2335320-FGN-G2-FLS-23322-T3E-TELE-2335323

**13. THIS ITEM ONLY APPLIES TO MODIFICATION OF CONTRACTS/ORDERS.  
IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.**

CHECK ONE	A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. IN ITEM 10A.
X	B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation date, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103(b).
	C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF:
	D. OTHER (Specify type of modification and authority)

E. IMPORTANT: Contractor  is not,  is required to sign this document and return copies to the issuing office.

14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)

This purpose of this modification is to revise the period of performance (POP) to accommodate a schedule change during installation and to reverse unit prices and quantities to facilitate payment of invoices. Accordingly:

- The POP on CLINs 0002 and 0003 is revised to 11/15/2012 to 11/14/2013.
- The quantities and unit prices on CLINs 0004, 1002, 2002, 3002 and 4002 are reversed.
- This is a no cost modification. All other terms and conditions remain unchanged.

Except as provided herein, all terms and conditions of the document referenced in Item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.

15A. NAME AND TITLE OF SIGNER (Type or print)	16A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print) (b)(6):(b)(7)(C):(b)(7)(F)
15B. CONTRACTOR/OFFEROR  (Signature of person authorized to sign)	15C. DATE SIGNED
	16B. DATE SIGNED 12-12-13

NSN 7540-01-152-8070  
Previous edition unusable

STANDARD FORM 30 (REV. 10-83)  
Prescribed by GSA FAR (48 CFR) 53.243

**Section B - Supplies or Services and Prices/Costs**

Delivery Date: 60 Days From the Contract Award Date.

The Contractor shall provide supplies/services in accordance with proposal dated July 2, 2012 and in accordance with terms and conditions set forth herein.

**SCHEDULE OF SUPPLIES/SERVICES**

CONTINUATION SHEET

ITEM NO.	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
0001	Hacking Team Solution - Inclusive of Software/License, First Year Maintenance, Installation, Travel and Training. Estimated Delivery Date 60 days from the contract award date.	Previous : 1.000000 Change: 0.000000 Current : 1.000000	EA	(b)(4)	
0002	Additional training/installation for Cicom/HT to be done in (b)(7)(E) Line Period of Performance: 11/15/2012 - 11/14/2013	Previous : 1.000000 Change: 0.000000 Current : 1.000000	EA		
0003	Travel expenses for HT/Cicom personnel doing the training Line Period of Performance: 11/15/2012 - 11/14/2013	Previous : (b)(4) Change: 0.000000 Current : (b)(4)	EA		
0004	"OPTIONAL" Licenses (IAW SOW Section C.1.4.E, proposal dated 7/24/12 & 7/30/12 FOR ITEMS ONLY UNDER "AGENTS - REMOTE CONTROL SYSTEM TARGET PRICES". PRICES BELOW INCLUDES A 5% DISCOUNT AND CAN BE PURCHASED ANYTIME THROUGH LIFE OF CONTRACT N.10 Client Agent Software Licenses/RCS-TSL10 = (b)(4) N.25 Client Agent Software Licenses/RCS-TSL25 = (b)(4) N.50 Client Agent Software Licenses/RCS-TSL50 = (b)(4) N.100 Client Agent Software Licenses/RCS-TSL100 = (b)(4) >100 Clients Agents or more/RCS-TSL- (Need to call for special discounted price) 1st Year Maintenance/RCS-Maint = Included ***NOTE: The Period of Performance will be effective from the actual date of delivery and installation. A modification will be issued to change and reflect the actual dates". "SUBJECT TO AVAILABILITY OF FUNDS". Line Period of Performance: 08/27/2012 - 08/26/2013	Previous : 1.000000 Change: (b)(4) Current : (b)(4)	EA		
1001	Option Year I - Annual software Maintenance (20% total cost of current system for that year) Current cost for the system is (b)(4) (cost for maintenance) **NOTES: (1) If additional licenses are purchased, the price will change to reflect the actual cost for the maintenance. (2) The Period of Performance will be effective from the actual date of delivery and installation. A modification will be issued to change	Previous : 1.000000 Change: 0.000000 Current : 1.000000	EA		

and reflect the actual dates".

"SUBJECT TO AVAILABILITY OF FUNDS".

Line Period of Performance: 08/27/2013 - 08/26/2014

1002

"OPTIONAL" Licenses (IAW SOW Section C.I.4.E, proposal dated 7/24/12 & 7/30/12 for ITEMS ONLY UNDER "AGENTS - REMOTE CONTROL SYSTEM TARGET PRICES". PRICES BELOW INCLUDES A 5% DISCOUNT AND CAN BE PURCHASED ANYTIME THROUGH LIFE OF CONTRACT

N.10 Client Agent Software Licenses/RCS-TSL10 = (b)(4)  
N.25 Client Agent Software Licenses/RCS-TSL25 = (b)(4)  
N.50 Client Agent Software Licenses/RCS-TSL50 = (b)(4)  
N.100 Client Agent Software Licenses/RCS-TSL100 = (b)(4)

>100 Clients Agents or more/RCS-TSL- (Need to call for special discounted price)  
1st Year Maintenance/RCS-Maint = Included

\*\*NOTE: The Period of Performance will be effective from the actual date of delivery and installation. A modification will be issued to change and reflect the actual dates".

"SUBJECT TO AVAILABILITY OF FUNDS".

Line Period of Performance: 08/27/2013 - 08/26/2014

2001

Option Year II - Annual software Maintenance (20% total cost of current system for that year)

\*\*NOTE: (1) If additional licenses are purchased, the price will change to reflect the actual cost for the maintenance.

(2) The Period of Performance will be effective from the actual date of delivery and installation. A modification will be issued to change and reflect the actual dates".

"SUBJECT TO AVAILABILITY OF FUNDS".

Line Period of Performance: 08/27/2014 - 08/26/2015

2002

"OPTIONAL" Licenses (IAW SOW Section C.I.4.E, proposal dated 7/24/12 & 7/30/12 for ITEMS ONLY UNDER "AGENTS - REMOTE CONTROL SYSTEM TARGET PRICES". PRICES BELOW INCLUDES A 5% DISCOUNT AND CAN BE PURCHASED ANYTIME THROUGH LIFE OF CONTRACT

N.10 Client Agent Software Licenses/RCS-TSL10 = (b)(4)  
N.25 Client Agent Software Licenses/RCS-TSL25 = (b)(4)  
N.50 Client Agent Software Licenses/RCS-TSL50 = (b)(4)  
N.100 Client Agent Software Licenses/RCS-TSL100 = (b)(4)

>100 Clients Agents or more/RCS-TSL- (Need to call for special discounted price)  
1st Year Maintenance/RCS-Maint = Included

\*\*NOTE: The Period of Performance will be effective from the actual date of delivery and installation. A modification will be issued to change and reflect the actual dates".

"SUBJECT TO AVAILABILITY OF FUNDS".

Line Period of Performance: 08/27/2014 - 08/26/2015

3001

Option Year III - Annual software Maintenance (20% total cost of current system for that year)

(1) If additional licenses are purchased, the price will change to reflect the actual cost for the maintenance.

(2) The Period of Performance will be effective from the actual date of delivery and installation. A modification will be issued to change and reflect the actual dates".

"SUBJECT TO AVAILABILITY OF FUNDS".

Line Period of Performance: 08/27/2015 - 08/26/2016

3002

"OPTIONAL" Licenses (IAW SOW Section C.I.4.E, proposal dated 7/24/12 & 7/30/12 for ITEMS ONLY UNDER "AGENTS - REMOTE CONTROL SYSTEM TARGET PRICES". PRICES BELOW INCLUDES A 5% DISCOUNT AND CAN BE PURCHASED ANYTIME THROUGH LIFE OF CONTRACT

N.10 Client Agent Software Licenses/RCS-TSL10 = (b)(4)  
N.25 Client Agent Software Licenses/RCS-TSL25 = (b)(4)  
N.50 Client Agent Software Licenses/RCS-TSL50 = (b)(4)  
N.100 Client Agent Software Licenses/RCS-TSL100 = (b)(4)

>100 Clients Agents or more/RCS-TSL- (Need to call for special discounted price)  
1st Year Maintenance/RCS-Maint = Included

\*\*NOTE: The Period of Performance will be effective from the actual date of delivery and installation. A modification will be

Previous : EA

1.000000

Change:

(b)(4)

Current :

(b)(4)

Previous : EA

1.000000

Change: 0.000000

Current : 1.000000

Previous : EA

1.000000

Change:

(b)(4)

Current :

(b)(4)

Previous : EA

1.000000

Change: 0.000000

Current : 1.000000

Previous : EA

1.000000

Change:

(b)(4)

Current :

(b)(4)

(b)(4)

(b)(4)

(b)(4)

(b)(4)

	issued to change and reflect the actual dates". "SUBJECT TO AVAILABILITY OF FUNDS". <b>Line Period of Performance:</b> 08/27/2015 - 08/26/2016			(b)(4)
4001	Option Year IV - Annual software Maintenance (20% total cost of current system for that year)  **NOTE: (1) If additional licenses are purchased, the price will change to reflect the actual cost for the maintenance.  (2) The Period of Performance will be effective from the actual date of delivery and installation. A modification will be issued to change and reflect the actual dates". "SUBJECT TO AVAILABILITY OF FUNDS". <b>Line Period of Performance:</b> 08/27/2016 - 08/26/2017	Previous :  1.000000  Change: 0.000000  Current : 1.000000	EA	
4002	"OPTIONAL" Licenses (IAW SOW Section C.1.4.E, proposal dated 7/24/12 & 7/30/12 for ITEMS ONLY UNDER "AGENTS - REMOTE CONTROL SYSTEM TARGET PRICES". PRICES BELOW INCLUDES A 5% DISCOUNT AND CAN BE PURCHASED ANYTIME THROUGH LIFE OF CONTRACT  N.10 Client Agent Software Licenses/RCS-TSL10 = (b)(4) N.25 Client Agent Software Licenses/RCS-TSL25 = (b)(4) N.50 Client Agent Software Licenses/RCS-TSL50 = (b)(4) N.100 Client Agent Software Licenses/RCS-TSL100 = (b)(4) >100 Clients Agents or more/RCS-TSL- (Need to call for special discounted price) 1st Year Maintenance/RCS-Maint = Included  **NOTE: The Period of Performance will be effective from the actual date of delivery and installation. A modification will be issued to change and reflect the actual dates". "SUBJECT TO AVAILABILITY OF FUNDS". <b>Line Period of Performance:</b> 08/27/2016 - 08/26/2017	Previous :  1.000000  Change: (b)(4)  Current : (b)(4)	EA	
				PREVIOUS TOTAL (b)(4)
				CHANGE
				CURRENT TOTAL \$2,432,000.00

**FUNDING DETAILS:**

ITEM NO.	FUNDING LINE	OBLIGATED AMOUNT	ACCOUNTING CODES
N/A	1	Previous (b)(4) Char Current :	2012 - S1D - ST - 2335320 - FGN-G2 - - FLS - 23322 - - - T3E - - - 2335323
N/A	2	Previous Char Current :	2012 - S1D - ST - 2335000 - DOM-G2 - - FLS - 23322 - - - T3E - - - 2335342
N/A	3	Previous Char Current :	2013 - S1D - ST - 2335320 - FGN-G2 - - FLS - 25705 - - - T3E - - - 2335323
N/A	4	Previous Char	2013 - S1D - ST - 2335320 - FGN-G2 - - FLS - 25705 - - - T3E - - - 2335323



		Current :	(b)(4)	
N/A	5	Previous		2013 - S1D - OE - 2335320 - FGN-G2 - - FLS - 23322 - - - T3E - - - 2335323
		Change		
		Current :		
		PREVIOUS		
		CHAN		
		CURRENT		

<b>AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT</b>			1 CONTRACT ID CODE DJD-12-R-0033		
2 AMENDMENT/MODIFICATION NO. 0006		3 EFFECTIVE DATE See Block 16C	4 REQUISITION/PURCHASE REQ. NO. See Lines		5 PROJECT NO. (if applicable)
6 ISSUED BY  DEA Headquarters 8701 Morrisette Drive Springfield, VA 22152		CODE D-HQ	7 ADMINISTERED BY (if other than Item 6)		CODE
8 NAME AND ADDRESS OF CONTRACTOR (No., street, country, state and ZIP Code)  CICOM USA, LLC 1997 ANNAPOLIS EXCHANGE PARKWAY SUITE 300 ANNAPOLIS, MD 21401-9996 DUNS 963322842			(X)	9A AMENDMENT OF SOLICITATION NO.	
CODE 272780230 FACILITY CODE 963322842			X	9B DATED (SEE ITEM 11)	
			X	10A MODIFICATION OF CONTRACT/ORDER NO. DJD-12-C-0033	
				10B DATED (SEE ITEM 13) 08/17/2012	

**11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS**

The above numbered solicitation is amended as set forth in Item 14. The hour and date specified for receipt of Offers  is extended,  is not extended.

Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods: (a) By completing items 8 and 15, and returning \_\_\_\_\_ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

**12 ACCOUNTING AND APPROPRIATION DATA (if required)**

DEA-2012-2012-SID-ST-2335320-FGN-G2-FLS-23322-T3E-TELE-2335323-2012

**13. THIS ITEM ONLY APPLIES TO MODIFICATION OF CONTRACTS/ORDERS. IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.**

CHECK ONE	A THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. IN ITEM 10A.
	B THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation date, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103(b).
	C THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF:
X	D OTHER (Specify type of modification and authority) 52.217-7 Option to Extend the Term of the Contract (MAR 2000)

E. IMPORTANT: Contractor  is not,  is required to sign this document and return copies to the issuing office.

**14 DESCRIPTION OF AMENDMENT/MODIFICATION (Governed by UCF section headings; including solicitation/amendment subject matter where feasible.)**

Pursuant to the option clause set forth in the contract, the Government hereby exercises the Option Period II for the period of performance August 27, 2014 to August 26, 2015. This modification is to also increase CLIN 2001 from (b)(4) to (b)(4) and to obligate (b)(4) to contract DJD-12-C-0033. As a result the total obligated amount increased from (b)(4) to (b)(4). All other terms and conditions remain unchanged.

Except as provided herein, all terms and conditions of the document referenced in Item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.

15A NAME AND TITLE OF SIGNER (Type or print) <i>Alex Velozas, President</i>		16A NAME AND TITLE OF CONTRACTING OFFICER (Type or print) (b)(6);(b)(7)(C);(b)(7)(F)	
15B CONTRACTOR/VEHICLE NO. (b)(6);(b)(7)(C)		16B (b)(6);(b)(7)(C);(b)(7)(F) By _____ (Signature of Contracting Officer)	16C DATE SIGNED 9-9-14

NSN 7540-01-280-5500  
Previous edition unusable

STANDARD FORM 30 (REV. 10-83)  
Prescribed by GSA FPMR (48 CFR) 53.203

(b)(4)

(b)(4)

	<p>(2) The Period of Performance will be effective from the actual date of delivery and installation. A modification will be issued to change and reflect the actual dates".</p> <p>"SUBJECT TO AVAILABILITY OF FUNDS".</p> <p><b>Line Period of Performance:</b> 08/27/2013 - 08/26/2014</p>	<p>Current : 1.000000</p>	
<p>1002</p>	<p>"OPTIONAL" Licenses (IAW SOW Section C.I.4.E, proposal dated 7/24/12 &amp; 7/30/12 for ITEMS ONLY UNDER "AGENTS - REMOTE CONTROL SYSTEM TARGET PRICES". PRICES BELOW INCLUDES A 5% DISCOUNT AND CAN BE PURCHASED ANYTIME THROUGH LIFE OF CONTRACT</p> <p>N 10 Client Agent Software Licenses/RCS-TSL10 = (b)(4)                  N 25 Client Agent Software Licenses/RCS-TSL25 = (b)(4)                  N 50 Client Agent Software Licenses/RCS-TSL50 = (b)(4)                  N 100 Client Agent Software Licenses/RCS-TSL100 = (b)(4)</p> <p>&gt;100 Clients Agents or more/RCS-TSL- (Need to call for special discounted price)                  1st Year Maintenance/RCS-Maint = Included</p> <p>**NOTE: The Period of Performance will be effective from the actual date of delivery and installation. A modification will be issued to change and reflect the actual dates".</p> <p>"SUBJECT TO AVAILABILITY OF FUNDS".</p> <p><b>Line Period of Performance:</b> 08/27/2013 - 08/26/2014</p> <p>Base Period</p>	<p>Previous : (b)(4)</p> <p>Change: 0.000000</p> <p>Current : (b)(4)</p>	<p>EA</p>
<p>2001</p>	<p>Option Year II - Annual software Maintenance (20% total cost of current system for that year)</p> <p>**NOTE: (1) If additional licenses are purchased, the price will change to reflect the actual cost for the maintenance.</p> <p>(2) The Period of Performance will be effective from the actual date of delivery and installation. A modification will be issued to change and reflect the actual dates".</p> <p>"SUBJECT TO AVAILABILITY OF FUNDS".</p> <p><b>Line Period of Performance:</b> 08/27/2014 - 08/26/2015</p> <p>Exercised Option</p>	<p>Previous : 1.000000</p> <p>Change: 0.000000</p> <p>Current : 1.000000</p>	<p>EA</p>
<p>2002</p>	<p>"OPTIONAL" Licenses (IAW SOW Section C.I.4.E, proposal dated 7/24/12 &amp; 7/30/12 for ITEMS ONLY UNDER "AGENTS - REMOTE CONTROL SYSTEM TARGET PRICES". PRICES BELOW INCLUDES A 5% DISCOUNT AND CAN BE PURCHASED ANYTIME THROUGH LIFE OF CONTRACT</p> <p>N 10 Client Agent Software Licenses/RCS-TSL10 = (b)(4)                  N 25 Client Agent Software Licenses/RCS-TSL25 = (b)(4)                  N 50 Client Agent Software Licenses/RCS-TSL50 = (b)(4)                  N 100 Client Agent Software Licenses/RCS-TSL100 = (b)(4)</p> <p>&gt;100 Clients Agents or more/RCS-TSL- (Need to call for special discounted price)                  1st Year Maintenance/RCS-Maint = Included</p> <p>**NOTE: The Period of Performance will be effective from the actual date of delivery and installation. A modification will be issued to change and reflect the actual dates".</p> <p>"SUBJECT TO AVAILABILITY OF FUNDS".</p> <p><b>Line Period of Performance:</b> 08/27/2014 - 08/26/2015</p> <p>Unexercised Option</p>	<p>Previous : (b)(4)</p> <p>Change: 0.000000</p> <p>Current : (b)(4)</p>	<p>EA</p>
<p>3001</p>	<p>Option Year III - Annual software Maintenance (20% total cost of current system for that year)</p> <p>(1) If additional licenses are purchased, the price will change to reflect the actual cost for the maintenance.</p> <p>(2) The Period of Performance will be effective from the actual date of delivery and installation. A modification will be issued to change and reflect the actual dates".</p> <p>"SUBJECT TO AVAILABILITY OF FUNDS".</p> <p><b>Line Period of Performance:</b> 08/27/2015 - 08/26/2016</p> <p>Unexercised Option</p>	<p>Previous : 1.000000</p> <p>Change: 0.000000</p> <p>Current : 1.000000</p>	<p>EA</p>
<p>3002</p>	<p>"OPTIONAL" Licenses (IAW SOW Section C.I.4.E, proposal dated 7/24/12 &amp; 7/30/12 for ITEMS ONLY UNDER "AGENTS - REMOTE CONTROL SYSTEM TARGET PRICES". PRICES BELOW INCLUDES A 5% DISCOUNT AND CAN BE PURCHASED ANYTIME THROUGH LIFE OF CONTRACT</p>	<p>Previous : (b)(4)</p>	<p>EA</p>

(b)(4)

		Change Current :	(b)(4)	
N/A	4	Previous : Change Current :		2013 - S1D - ST - 2335320 - FGN-G2 - - FLS - 25705 - - T3E - - - 2335323
N/A	5	Previous Change Current :		2013 - S1D - OE - 2335320 - FGN-G2 - - FLS - 23322 - - T3E - - - 2335323
N/A	6	Previous Change : Current :		2014 - S1D - OT - 2335000 - FGN-G2 - - SIU - 23322 - - VTT - - - 2335323
		PREVIOUS CHANGE: CURRENT		



**U. S. Department of Justice**  
Drug Enforcement Administration  
Office of Acquisition & Relocation Management  
(FA)  
8701 Morrissette Drive  
Springfield, VA 22152

[www.dea.gov](http://www.dea.gov)

June 10, 2015

Alex Velasco  
CICOM USA, LLC  
1997 Annapolis Exchange Parkway  
Suite 300  
Annapolis, MD 21401

Subject: Contract Number: DJD-12-C-0033  
Modification Number: 0007

Dear Mr. Velasco,

Enclosed herein is a fully executed copy of modification 0007 to contract DJD-12-C-0033. The original modification was sent for your approval and signature on April 30<sup>th</sup>, 2015. Upon waiting the required 30 calendar days, no response was received from you in regards to the modification. As Contracting Officer, I took it upon myself to fully execute the order.

Please feel free to contact (b)(6);(b)(7)(C);(b)(7)(F) Contract Specialist, with any questions or concerns at (b)(6);(b)(7)(C)

Sincerely,

(b)(6);(b)(7)(C);(b)(7)(F)

Contract Officer  
Office of Acquisition & Relocation Management

<b>AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT</b>			1. CONTRACT ID CODE DJD-12-R-0033	
2. AMENDMENT/MODIFICATION NO. 0007		3. EFFECTIVE DATE 04/24/2015		4. REQUISITION/PURCHASE REQ. NO. See Lines
5. PROJECT NO. (if applicable)		7. ADMINIST. REQ. BY (if other than Item 6)		
6. ISSUED BY DFA Headquarters 8701 Morrisette Drive Springfield, VA 22152		CODE D-HQ	CODE	
9. NAME AND ADDRESS OF CONTRACTOR (Name, Street, County, State and ZIP Code) CICOM USA, LLC 1997 ANNAPOLIS EXCHANGE PARKWAY SUITE 300 ANNAPOLIS, MD 21401-9996 PHONE: 463322842		(X)	9A. AMENDMENT OF SOLICITATION NO.	
			9B. DATED (SEE ITEM 11)	
		X	10A. MODIFICATION OF CONTRACT/ORDER NO. DJD-12-C-0033	
			10B. DATED (SEE ITEM 11) 08/17/2012	
CODE 272780230		FACILITY CODE 963322842		

**11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS**

The above numbered solicitation is amended as set forth in Item 14. The hour and date specified for receipt of Offers  is extended,  is not extended.

Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods: (a) By completing items 8 and 15 and returning \_\_\_\_\_ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment your desire to change an offer already submitted, such change may be made by telegram or letter provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

12. ACCOUNTING AND APPROPRIATION DATA (if required)

DEA-2012-2012-SID-ST-2335320-FGN-G2-FLS-23322-13E-TEL E-2335323-2012

**13. THIS ITEM ONLY APPLIES TO MODIFICATION OF CONTRACTS/ORDERS.  
IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.**

CHECK ONE	A. THIS CHANGE ORDER IS ISSUED PURSUANT TO (Specify authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. IN ITEM 10A.
	B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation data, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103(b).
X	C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF Mutual Agreement Between Both Parties.
	D. OTHER (Specify type of modification and authority)

**E. IMPORTANT:** Contractor  is not,  is required to sign this document and return \_\_\_\_\_ copies to the issuing office.

14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)

The purpose of this bilateral modification is to extend the period of performance from 08/26/2015 to 12/31/2015. This period of performance is changing in relation to Option Year II of the current contract. This is a no cost modification. All financial obligations have been made. After December 31, 2015 all services will have been received by the Government and this contract will be closed out.

Except as provided herein, all terms and conditions of the document referenced in item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.

15A. NAME AND TITLE OF SIGNER (Type or print)		16A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print)	
		(b)(6);(b)(7)(C);(b)(7)(F)	
15B. CONTRACTOR/OFFEROR	15C. DATE SIGNED	16B. UNITED STATES OF AMERICA	16C. DATE SIGNED
(Signature of person authorized to sign)		By (b)(6);(b)(7)(C);(b)(7)(F)	04/30/2015

NSN 7540-01-152-8070  
Previous edition unusable

STANDARD FORM 30 (REV. 10-83)  
Prescribed by GSA FAR (48 CFR) 53.243

**Section B - Supplies or Services and Prices/Costs**

Delivery Date: 60 Days From the Contract Award Date

The Contractor shall provide supplies/services in accordance with proposal dated July 2, 2012 and in accordance with terms and conditions set forth herein

**SCHEDULE OF SUPPLIES/SERVICES**

CONTINUATION SHEET

ITFM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
0001	Hacking Team Solution - Inclusive of Software/License, First Year Maintenance, Installation, Travel and Training Estimated Delivery Date 60 days from the contract award date  Line Period of Performance: 11/15/2012 - 11/14/2013 Base Period	Previous : 1 000000  Change: 0.000000 Current 1 000000	EA	(b)(4)	
0004	"OPTIONAL" Licenses (IAW SOW Section C.1.4 E., proposal dated 7/24/12 & 7/30/12 FOR ITEMS ONLY UNDER "AGENTS - REMOTE CONTROL SYSTEM TARGET PRICES" PRICES BELOW INCLUDES A 5% DISCOUNT AND CAN BE PURCHASED ANYTIME THROUGH LIFE OF CONTRACT  N 10 Client Agent Software Licenses/RCS-TSL10 (b)(4) N 25 Client Agent Software Licenses/RCS-TSL25 (b)(4) N 50 Client Agent Software Licenses/RCS-TSL50 (b)(4) N 100 Client Agent Software Licenses/RCS-TSL100 (b)(4) >100 Clients Agents or more/RCS-TSL- (Need to call for special discounted price) 1st Year Maintenance/RCS-Maint = Included  ***NOTE The Period of Performance will be effective from the actual date of delivery and installation. A modification will be issued to change and reflect the actual dates" "SUBJECT TO AVAILABILITY OF FUNDS" Line Period of Performance: 08/27/2012 - 08/26/2013 Base Period	Previous (b)(4) Change 0.000000 Current (b)(4)	EA		
1001	Option Year 1 - Annual software Maintenance (20% total cost of current system for that year)  Current cost for the system is (b)(4) (cost for maintenance)  **NOTES (1) If additional licenses are purchased, the price will change to reflect the actual cost for the maintenance (2) The Period of Performance will be effective from the actual date of delivery and installation. A modification will be issued to change and reflect the actual dates". "SUBJECT TO AVAILABILITY OF FUNDS" Line Period of Performance: 08/27/2013 - 08/26/2014 Exercised Option	Previous : 1 000000  Change: 0 000000 Current : 1 000000	EA		
1002	"OPTIONAL" Licenses (IAW SOW Section C.1.4 E., proposal dated 7/24/12 & 7/30/12 for ITEMS ONLY UNDER "AGENTS - REMOTE CONTROL SYSTEM TARGET PRICES" PRICES BELOW INCLUDES A 5% DISCOUNT AND CAN BE PURCHASED ANYTIME THROUGH LIFE OF CONTRACT  N 10 Client Agent Software Licenses/RCS-TSL10 (b)(4) N 25 Client Agent Software Licenses/RCS-TSL25 (b)(4) N 50 Client Agent Software Licenses/RCS-TSL50 (b)(4) N 100 Client Agent Software Licenses/RCS-TSL100 (b)(4) >100 Clients Agents or more/RCS-TSL- (Need to call for special discounted price) 1st Year Maintenance/RCS-Maint = Included  **NOTE The Period of Performance will be effective from the actual date of delivery and installation. A modification will be issued to change and reflect the actual dates"	Previous (b)(4) Change: 0 000000 Current (b)(4)	EA		

	<p>"SUBJECT TO AVAILABILITY OF FUNDS"</p> <p><b>Line Period of Performance:</b> 08/27/2013 - 08/26/2014</p> <p>Base Period</p>		
2001	<p>Option Year II - Annual software Maintenance (20% total cost of current system for that year)</p> <p>**NOTE: (1) If additional licenses are purchased, the price will change to reflect the actual cost for the maintenance</p> <p>(2) The Period of Performance will be effective from the actual date of delivery and installation. A modification will be issued to change and reflect the actual dates"</p>	<p>Previous</p> <p>1 000000</p> <p>Change: 0.000000</p> <p>Current 1 000000</p>	EA (b)(4)
	<p>"SUBJECT TO AVAILABILITY OF FUNDS"</p> <p><b>Line Period of Performance:</b> 08/27/2014 - 12/31/2015</p> <p>Exercised Option</p>		
2002	<p>"OPTIONAL" Licenses (IAW SOW Section C.1.4 E, proposal dated 7/24/12 &amp; 7/30/12 for ITEMS ONLY UNDER "AGENTS - REMOTE CONTROL SYSTEM TARGET PRICES". PRICES BELOW INCLUDES A 5% DISCOUNT AND CAN BE PURCHASED ANYTIME THROUGH LIFE OF CONTRACT</p> <p>N 10 Client Agent Software Licenses/RCS-TSL10 (b)(4)</p> <p>N 25 Client Agent Software Licenses/RCS-TSL25 (b)(4)</p> <p>N 50 Client Agent Software Licenses/RCS-TSL50 (b)(4)</p> <p>N 100 Client Agent Software Licenses/RCS-TSL100 (b)(4)</p> <p>&gt; 100 Clients Agents or more/RCS-TSL - (Need to call for special discounted price)</p> <p>1st Year Maintenance/RCS-Maint = Included</p> <p>**NOTE: The Period of Performance will be effective from the actual date of delivery and installation. A modification will be issued to change and reflect the actual dates"</p>	<p>Previous</p> <p>(b)(4)</p> <p>Change 0.000000</p> <p>Current</p> <p>(b)(4)</p>	EA
	<p>"SUBJECT TO AVAILABILITY OF FUNDS".</p> <p><b>Line Period of Performance:</b> 08/27/2014 - 12/31/2015</p> <p>Unexercised Option</p>		
3001	<p>Option Year III - Annual software Maintenance (20% total cost of current system for that year)</p> <p>(1) If additional licenses are purchased, the price will change to reflect the actual cost for the maintenance.</p> <p>(2) The Period of Performance will be effective from the actual date of delivery and installation. A modification will be issued to change and reflect the actual dates".</p>	<p>Previous</p> <p>1 000000</p> <p>Change: 0.000000</p> <p>Current 1 000000</p>	EA
	<p>"SUBJECT TO AVAILABILITY OF FUNDS"</p> <p><b>Line Period of Performance:</b> 08/27/2015 - 08/26/2016</p> <p>Unexercised Option</p>		
3002	<p>"OPTIONAL" Licenses (IAW SOW Section C.1.4 E, proposal dated 7/24/12 &amp; 7/30/12 for ITEMS ONLY UNDER "AGENTS - REMOTE CONTROL SYSTEM TARGET PRICES". PRICES BELOW INCLUDES A 5% DISCOUNT AND CAN BE PURCHASED ANYTIME THROUGH LIFE OF CONTRACT</p> <p>N 10 Client Agent Software Licenses/RCS-TSL10 (b)(4)</p> <p>N 25 Client Agent Software Licenses/RCS-TSL25 (b)(4)</p> <p>N 50 Client Agent Software Licenses/RCS-TSL50 (b)(4)</p> <p>N 100 Client Agent Software Licenses/RCS-TSL100 (b)(4)</p> <p>&gt; 100 Clients Agents or more/RCS-TSL - (Need to call for special discounted price)</p> <p>1st Year Maintenance/RCS-Maint = Included</p> <p>**NOTE: The Period of Performance will be effective from the actual date of delivery and installation. A modification will be issued to change and reflect the actual dates"</p>	<p>Previous .</p> <p>(b)(4)</p> <p>Change 0.000000</p> <p>Current .</p> <p>(b)(4)</p>	EA
	<p>"SUBJECT TO AVAILABILITY OF FUNDS"</p> <p><b>Line Period of Performance:</b> 08/27/2015 - 08/26/2016</p> <p>Base Period</p>		
4001	<p>Option Year IV - Annual software Maintenance (20% total cost of current system for that year)</p> <p>**NOTE: (1) If additional licenses are purchased, the price will change to reflect the actual cost for the maintenance.</p> <p>(2) The Period of Performance will be effective from the actual date of delivery and installation. A modification will be issued to change</p>	<p>Previous</p> <p>1 000000</p> <p>Change: 0.000000</p>	EA



4002	and reflect the actual dates".	Current : 1.000000	(b)(4)
	*SUBJECT TO AVAILABILITY OF FUNDS".		
	Line Period of Performance: 08/27/2016 - 08/26/2017		
	Unexercised Option		
	"OPTIONAL" Licenses (IAW SOW Section C.1.4.E, proposal dated 7/24/12 & 7/30/12 for ITEMS ONLY UNDER "AGENTS - REMOTE CONTROL SYSTEM TARGET PRICES". PRICES BELOW INCLUDES A 5% DISCOUNT AND CAN BE PURCHASED ANYTIME THROUGH LIFE OF CONTRACT	Previous : EA	
	(b)(4)	(b)(4)	
	N. 10 Client Agent Software Licenses/RCS-TSL10 (b)(4)	Change. 0.000000	
	N. 25 Client Agent Software Licenses/RCS-TSL25 (b)(4)		
	N. 50 Client Agent Software Licenses/RCS-TSL50 (b)(4)	Current :	
	N. 100 Client Agent Software Licenses/RCS-TSL100 (b)(4)	(b)(4)	
	>100 Clients Agents or more/RCS-TSL- (Need to call for special discounted price)		
	1st Year Maintenance/RCS-Maint = Included		
	**NOTE: The Period of Performance will be effective from the actual date of delivery and installation. A modification will be issued to change and reflect the actual dates".		
	*SUBJECT TO AVAILABILITY OF FUNDS".		
	Line Period of Performance: 08/27/2016 - 08/26/2017		
	Base Period		
			PREVIOUS TOTAL (b)(4)
			CHANGE
			CURRENT TOTAL \$2,457,000.00

FUNDING DETAILS:

ITEM NO.	FUNDING LINE	OBLIGATED AMOUNT	ACCOUNTING CODES
N/A	1	(b)(4)	2012 - S1D - ST - 2335320 - FGN-G2 - - FLS - 23322 - - - T3E - - - 2335323
N/A	2	(b)(4)	2012 - S1D - ST - 2335000 - DOM-G2 - - FLS - 23322 - - - T3E - - - 2335342
N/A	3	(b)(4)	2013 - S1D - ST - 2335320 - FGN-G2 - - FLS - 25705 - - - T3E - - - 2335323
N/A	4	(b)(4)	2013 - S1D - ST - 2335320 - FGN-G2 - - FLS - 25705 - - - T3E - - - 2335323
N/A	5	(b)(4)	2013 - S1D - OE - 2335320 - FGN-G2 - - FLS - 23322 - - - T3E - - - 2335323
N/A	6	(b)(4)	2014 - S1D - OT - 2335000 - FGN-G2 - - SIU - 23322 - - - VTT - - - 2335323

		(b)(4)	
--	--	--------	--

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Withheld pursuant to exemption

(b)(5);(b)(6);(b)(7)(C);(b)(7)(E);(b)(7)(F)

of the Freedom of Information and Privacy Act



**U. S. Department of Justice**  
 Drug Enforcement Administration  
 Office of Acquisition & Relocation Management  
 (FA)  
 8701 Morrissette Drive  
 Springfield, VA 22152

[www.dea.gov](http://www.dea.gov)

July 8, 2015

CICOM USA, LLC  
 Attn: Alex Velasco  
 1997 Annapolis Exchange Parkway  
 Suite 300  
 Annapolis, MD 21401

Subject: Contract Number: DJD-12-C-0033  
 Modification Number: 0008

Dear Mr. Velasco:

You are hereby notified that contract number DJD-12-C-0033 is terminated in its entirety for the Government's convenience under the clause entitled 52.249-2, Termination for Convenience of the Government (Fixed-Price, April 2012). The termination is effective upon signature by the Contracting Officer. The contract shall be terminated at no cost to the Government. The contractor shall stop all work relating to contract DJD-12-C-0033.

Please acknowledge receipt of this notice as provided below by July 10, 2015. If you have any questions concerning this matter please contact, (b)(6);(b)(7)(C);(b)(7)(F)

(b)(6);(b)(7)(C);(b)(7)(F)

Contracting Officer  
 Office of Acquisition & Relocation Management

-----  
 Acknowledgement Certification:

The undersigned acknowledges receipt of a signed copy of this notice.

-----  
 Print Name and Title

-----  
 Signature  
 Enclosure

-----  
 Date

<b>AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT</b>			1. CONTRACT ID CODE DJD-12-R-0033	
2. AMENDMENT MODIFICATION NO. 0008		3. EFFECTIVE DATE See Block 16c	4. PRIOR CONTRACT/ORDER NO.	
5. ISSUED BY DFA Headquarters 5701 Morrisette Drive Springfield VA 22152		6. CODE D-HQ	7. ADMINISTERED BY (If other than Base) CODE	
8. NAME AND ADDRESS OF CONTRACTOR (Type street, county, state and ZIP Code) CROMUSA LLC 1997 ANNAPOLIS EXCHANGE PARKWAY SUITE 300 ANNAPOLIS, MD 21401-9996 PHONE: 410-522264			(X)	9A. AMENDMENT OF SOLICITATION NO.
CODE: 272780230				9B. DATED (SEE ITEM 11)
FACILITY CODE: 963322842			X	10A. MODIFICATION OF CONTRACT/ORDER NO. DJD-12-C-0033
				10B. DATED (SEE ITEM 11) 08/17/2012

**11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS**

The above numbered solicitation is amended as set forth in Item 14. The hour and date specified for receipt of Offers  is extended  is not extended.

Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods: (a) By completing items 8 and 15, and returning \_\_\_\_\_ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change a offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

12. ACCOUNTING AND APPROPRIATION DATA (If required)

See Line Item Detail

**13. THIS ITEM ONLY APPLIES TO MODIFICATION OF CONTRACTS/ORDERS. IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.**

OTHER ONE	A. THIS CHANGE ORDER IS ISSUED PURSUANT TO (Specify authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT/ORDER NO. IN ITEM 10A.
X	B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation date, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103(b).
	C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF _____
	D. OTHER (Specify type of modification and authority)

**E. IMPORTANT:** Contractor  is not  is required to sign this document and return copies to the issuing office.

14. DESCRIPTION OF AMENDMENT/MODIFICATION (Describe in detail, including solicitation number, subject matter, amount involved)

The purpose of this unilateral modification 0008 is to terminate contract DJD-12-C-0033 in accordance with FAR clause 52-249-2 Termination for Convenience of the Government (Fixed-Price, April 2012). This contract is hereby terminated in its entirety.

Except as provided herein, all terms and conditions of the document referred to in items 9A or 10A, as hereof, shall remain unchanged and in full force and effect.

15A. NAME AND TITLE OF OFFEROR (Type or print)		15B. NAME AND TITLE OF CONTRACTING OFFICER (Type or print)	
15A. CONTRACTOR OFFEROR		15B. By	
16C. DATE SIGNED		16C. DATE SIGNED	
(Signature of person authorized to sign)		07/08/2015	

FD-30 (Rev. 1-17-2010)  
Previous editions unusable

FD FORM 30 (REV. 10-83)  
GSA FAR (48 CFR) 53.243

DESCRIPTION/SPECIFICATIONS/STATEMENT OF WORK
FOR
REMOTE CONTROL HOST BASED INTERCEPT SYSTEM SOFTWARE

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**SECTION C**

**DJD-12-C-0013**

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**SUBSECTION C.A GENERAL**

**SUBSECTION C.A.1 BACKGROUND**

- A. The mission of the Drug Enforcement Administration is to enforce the controlled substances laws and regulations of the United States and to bring to the criminal and civil justice systems those organizations and/or individuals involved in the growing manufacture, or distribution of controlled substances appearing in or destined for illicit traffic in the United States and its territories. This requirement is for the acquisition of Remote Control Host Based System (RCS) Intercept Software and associated components, support, service, and maintenance program for the Drug Enforcement Administration (DEA). This point forward throughout this Statement of Work, the Remote Control System Intercept System will be referred to as the RCS. This Statement of Work (SOW) further defines the responsibilities, scope, services to be rendered, and other applicable parameters of a comprehensive delivery, installation, technical support, and maintenance program providing a wide range of services.
  
- B. DEA continually modifies investigative techniques to match emerging technology trends. A comparatively recent development is that narcotics traffickers are increasingly using encrypted Internet Protocol (IP) traffic to communicate on either traditional personal computers or on smartphones. Whether communicating via traditional data formats (email, SMS texts) or using Voice over Internet Protocol (VOIP), seasoned traffickers know that using encrypted IP often makes them largely immune to most conventional law enforcement techniques. Complicating the matters is that many popular service providers (i.e. *Skype*) are not based in the United States and are currently not subject to U.S. laws which compel cooperation with legal authorities. More importantly, in most cases, the encryption is performed on the end device(s) and is only decrypted on the receiving device. Consequently, even if service providers wish to comply with legal authorities, the encryption tools as currently deployed preclude the production of an evidentiary product.
  
- C. This requirement is for the acquisition of a host-based Remote Control System (RCS) Intercept Software tool that can be deployed. Based on market research conducted by the DEA Office of Investigative Technology (ST). The software is the (b)(7)(E)

(b)(7)(E)

**SUBSECTION C.A.2 DEFINITION OF RCS INTERCEPT SOFTWARE TOOL**

- A. The RCS (b)(7)(E)

(b)(7)(E)



(b)(7)(E)

### **SUBSECTION C.A.3 SCOPE OF WORK**

- A. The contractor shall provide the Drug Enforcement Administration (DEA) with fully functioning RCS software as defined in this statement of work, including, but not limited to all necessary software, licensing, warranties, maintenance, technical support, software upgrades, enhancements, and options, throughout the life of the contract. The initial RCS installation will take place at DEA Lorton, Virginia. During the initial RCS installation the Contractor shall provide a 5-day onsite RCS Training Session at DEA-Lorton. The initial installation will be completed when the RCS software passes the Factory Acceptance Test (FAT). The final RCS installation will take place in (b)(7)(E) During the final RCS installation the Contractor shall provide a 5-day onsite RCS Training Session at a U.S. Government-designated facility in (b)(7)(E) Completion of the final installation will be determined by successful Contractor performance on the Site Acceptance Test (SAT).
- B. The contractor shall provide all necessary assistance to the government in the areas of installation and troubleshooting for any or all of the equipment and software provided under this contract to ensure the RCS system is fully functional.
- C. Unless otherwise specified herein, all services and responsibilities provided for and to the government by the Contractor under this Statement of Work shall be included in the price of the contract. When the option for an associated system support, service, and maintenance program is exercised by the government, the first year of the Annual Fleet Service, Support and Maintenance CLIN (AFSSMC) for this solicitation or for new/additional software licenses or hardware subsequently added to it as an existing system shall be provided to the government by the Contractor without additional charge (beyond costs incorporated into the price for the software licenses and hardware themselves)..
- D. The Contractor shall meet the minimally acceptable level of compliance with the Statement of Work upon installation of their system. The minimally acceptable level of compliance is defined as the conglomeration of those requirement elements, identified through application of the word "shall," which must immediately be available to the government from the Contractor upon delivery of equipment or service.

### **SUBSECTION C.B GENERAL SYSTEM REQUIREMENTS, DESIGN, CONFIGURATION, AND SCALABILITY**

#### **SUBSECTION C.B.1 SYSTEM OVERVIEW – RCS SYSTEM**

- A. The purchased system shall meet the definition of and the functional requirements as set forth in Subsections C.A.2 and C.A.3.

B. All physical components and materials shall be comprised of new, previously unused equipment with no recycled, refurbished, or otherwise reused equipment being resident on the system.

C. The RCS system should be configured (b)(7)(E)  
(b)(7)(E)

D. The RCS Software shall be capable of (b)(7)(E)  
(b)(7)(E)

**SUBSECTION C.B.2 RCS SECURITY & ENCRYPTION**

A. The RCS software shall (b)(7)(E)  
(b)(7)(E)

B. The RCS software shall be (b)(7)(E)  
(b)(7)(E)

C. All users of the RCS System regardless of role (i.e., case agents, intelligence analysts, supervisors, system administrators, etc.) shall (b)(7)(E)  
(b)(7)(E)

D. If encryption authorization codes are required to operate any function within the system, the Contractor shall make them open and accessible to government agency personnel, providing all codes and keys to the government agency.

**SUBSECTION C.B.3 – DATABASE**

The RCS software shall maintain collected data in a standard relational database which shall be accessible, scalable, and capable future expansion.

**SUBSECTION C.B.4 - SCALABILITY & CONFIGURATION – RCS**

The RCS software shall be sufficiently robust and scalable to be able to support expansion of target devices. The U.S. Government shall be responsible for all expansions on the system hardware.

**SUBSECTION C.B.5 OPERATING SYSTEM FOR RCS SYSTEM**

The RCS software shall be built upon an underlying Commercial-off-the-Shelf (COTS) operating system that is still supported by the manufacturer.

**SUBSECTION C.B.6 THIRD PARTY SOFTWARE**

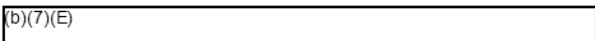

The RCS software shall be compatible with a wide variety of commercially available operating systems, including those set out in Subsection C.C.1 paragraph 5. The Contractor shall provide full installation, maintenance, and upgrade support of the RCS software.

**SUBSECTION C.B.7 HARDWARE REQUIREMENTS – RCS SYSTEM**

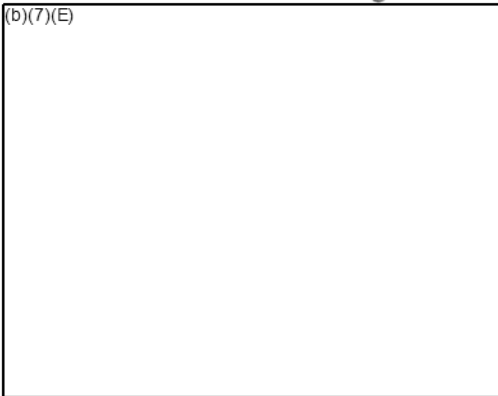
The U.S. Government will supply the server hardware associated with the installation and operation of the RCS software tool. The contractor shall provide any proprietary associated hardware requirements.

**SUBSECTION C.C RCS CAPABILITIES AND PERFORMANCE FOR RCS SYSTEM**

**SUBSECTION C.C.1 COLLECTION CAPABILITIES AND TYPES OF TARGET TRANSMISSIONS**

1. The RCS software should provide the (b)(7)(E)   
(b)(7)(E) 

2. The RCS software shall at a minimum provide the ability to retrieve the following types of data or information from a target PC:

(b)(7)(E) 

(b)(7)(E)

3. The RCS software shall provide the ability to retrieve at a minimum the following types of data or information from a target mobile communication device:

(b)(7)(E)

4. The RCS software shall have to ability to be (b)(7)(E)

5. The RCS host based or agent software shall have the ability to be installed remotely on a target PC or mobile communication device running the following operating system or software versions:

(b)(7)(E)

**SUBSECTION C.C.2 EMERGING TECHNOLOGIES**

The contractor should continually update the RCS software throughout the life of the contract to maintain compatibility with new technologies, innovations, or forms of communications emerging in the realm of telecommunications.

**SUBSECTION C.D REPORTS**

RCS shall have the ability to generate, retain, and query selectable reports on the intercepted data.

**SUBSECTION C.E SYSTEM ADMINISTRATION**

The system should provide System Administration Tools to aid in the administration of the system.

**SUBSECTION C.F - NON-AUDITORY AND IP COMMUNICATIONS**

**SUBSECTION C.F.1 SMS/TEXT MESSAGING**

The system should be able to (b)(7)(E)  
(b)(7)(E)

**SUBSECTION C.F.2 MMS/PHOTOS/VIDEO FILE TRANSMISSION**

The system should be able to (b)(7)(E)  
(b)(7)(E)

**SUBSECTION C.F.3 DATA AND INTERNET PROTOCOL (IP) COLLECTION**

A. The system shall (b)(7)(E)  
(b)(7)(E)

B. The system shall (b)(7)(E)  
(b)(7)(E)

**SUBSECTION C.G MISCELLANEOUS**

**SUBSECTION C.G.1 INDEMNIFICATION**

A. The contractor agrees to defend and indemnify the government agency (including, without limitation, its officers, officials, employees, contract employees, other agency employees, and agents and its assigns and successors) and hold them harmless from any and all damages (including punitive damages), losses or expenses (including without limitation, court costs, arbitration fees, penalties, fines, amounts paid in settlement of claims and reasonable legal fees and expenses of investigation) that it may incur, suffer, or become liable for as a result of, or in connection with, any claim asserted or threatened

against them by a third party for property damage or loss or personal injury or death based on the negligence or willful misconduct of the contractor, its officers, officials, employees, and agents in providing services under this agreement.

- B. The contractor warrants that the RCS software and services it provides will not infringe the intellectual property rights of any third party. The contractor agrees to indemnify the government agency against any and all claims and associated costs arising out of the contractor's infringement or alleged infringement of intellectual property rights of third parties. If such a claim is made or appears likely to be made, the contractor will, at its sole cost and expense, arrange for the government agency to continue to use the affected component of the contractor's equipment or to modify or replace same.

### **SUBSECTION C.G.2 CONFIDENTIALITY/SECURITY ISSUES**

- A. The Contractor and its agents or employees shall maintain the confidentiality of the government agency's affairs and shall not disclose or disseminate to any third party the identification of government agency personnel, locations, and hardware or software configurations, or any other information regarding the government agency or its facilities obtained through access to the government agency offices or its personnel.
- B. The Contractor and its agents or employees shall demonstrate no undue influence exerted upon them by any foreign government, especially those foreign governments in a hostile relationship with the United States of America or its allies, any security risks posed by hostile foreign nationals, or conflicting interests with the United States government and/or its foreign policy.
- C. In the course of performing normal service, support, and maintenance upon the RCS system purchased under this contract, contractor personnel may unavoidably gain access to collected sensitive evidence and intelligence obtained in the government agency's execution of criminal investigations. The Contractor its agents and employees shall operate under the following guidelines in regards to this sensitive evidence and intelligence:
  - 1) The Contractor its agents and employees shall self-limit their exposure to such evidence and information as much as is reasonable and practical while still performing their contractual obligations.
  - 2) The Contractor its agents and employees shall handle any content of such evidence and information to which they are unable to avoid exposure with complete confidentiality and appropriate discretion.
  - 3) The Contractor its agents and employees shall not disclose any content of evidence and evidence pertaining to the government agency's execution of criminal investigations, the fact of such investigation, or the request for assistance to any person other than those of its agents and employees who require this information to accomplish the services under this contract.

- 4) The Contractor its agents and employees assigned to this contract shall be advised by the contractor that mishandling and inappropriate dissemination of such evidence and information could result in criminal charges filed against involved contractor personnel or the contractor.
- D. All contractor personnel supporting this procurement are entrusted with a certain level of trust due to the nature of DEA's mission. The Government expects the Vendor will employ persons of integrity and trustworthiness. To ensure this, DEA reserves the right to conduct background screening or a full background investigation on all employees if need arises. While the majority of work will be performed outside of DEA, all contractors must be escorted if entering a DEA facility. DEA reserves the right to modify the security requirements found in this contract at any time.

### **SUBSECTION C.G.3 PROCEDURES FOR POST-AWARD ACTIONS**

- A. The following schedule shall be initiated for commencement of work upon the government's notice to proceed.
- B. After a contractor is awarded, the contractor shall provide the government with all necessary and pertinent information concerning the site infrastructure requirements of hosting their system. All information will be provided to the COR within five business days of contract award.
- C. Installation of the RCS System shall be scheduled to occur no later than sixty (60) days after award, unless scheduled differently by request/agreement of the government.

### **SUBSECTION C.H JUDICIAL PROCEDURE PRESENTATIONS OF ORIGINAL EVIDENCE AND JUDICIAL CHALLENGES**

- A. Upon COR request, the Contractor shall provide all engineering equipment, and technical support necessary to present in court proceedings the original evidence collected on any equipment provided by the contractor. Court proceeding may take place at an overseas location.
- B. Upon COR request, the Contractor shall provide the government with a hardware and/or software solution which allows intelligible, clear, timely, and accurate presentation of the original evidence to at a minimum the following persons simultaneously: the judge(s), the jury, the prosecutor(s), the lead investigator(s), the defense attorney(s), and the defendant(s).
- C. Hardware components shall be portable. The definition of "portable" in this subsection shall mean one complete unit able to be handled by an average one-man lift and weighing

no more than 50 pounds, including any speakers but not including any headphones necessary to the broadcast of audio evidence.

- D. Systems changes over time due to advances in technology and/or standards, the presentation solution(s) developed by the contractor shall maintain the ability to present prior versions of original evidence.
- E. If the contractor's equipment is challenged in any local court proceedings on issues including, but not limited to, collection methodology, accuracy, reliability, integrity, or other function which calls into question the acceptability of original evidence collected on their equipment, the contractor shall provide expert testimony to defend the integrity of such original evidence as required by the court. The testimony shall be provided by qualified and technically competent personnel who at a minimum match the requirements of an Engineer, Senior IT Software Specialist. Testimony should be provided at no additional cost to the government other than the distribution to the contractor and/or testifying personnel of any customary witness fees or reimbursements provided by the court or prosecutor's office, or if travel is necessary and authorized by the designated COR, reimbursement by the Government, will be at the current rates in accordance with the Federal Travel Regulations (FTR) upon prior approval of the COR. (See section G.3 "Travel Requirements" for further details).
- F. Any hardware or software components required for use by the Contractor to support Subsection C.I. (A-G) should be provided to the Government at no additional cost.

## **SUBSECTION C.I WARRANTY AND SUPPORT**

### **SUBSECTION C.I.1 WARRANTY AND SUPPORT OVERVIEW**

- A. The Contractor shall warrant the operation of all of the RCS Software associated with the RCS system for the life of the contract.
- B. During the period of warranty, the contractor is responsible for the expeditious shipping of any software items for repair or replacement from and to the present government location of the equipment or designated government warehousing location to the contractor's service location(s).
- C. The contractor shall provide maintenance for software.

### **SUBSECTION C.I.2 LABOR CATEGORIES**

The Contractor shall provide all levels of engineering services required to deploy and install the RCS system.



**SUBSECTION C.I.3 TRAINING**

DEA expects the contractor to provide personnel with the required skills to support the requirements identified in the contract. This includes the skills required to operate in the DEA IT environment. However, if contractor training is required for hardware, software, tools or services not identified in the contract, DEA will fund either the training cost or the contractor's time for training, whichever is most beneficial to the government. DEA will fund time for training if training is DEA specific (e.g., (b)(7)(E) etc.). If additional contractor training is identified during the contract that would be beneficial to the government, DEA will negotiate the funding with the contractor. All proposed training request shall be reviewed and approved in advance by the DEA.

- A. The Contractor shall provide training that coincides with both the initial installation in Lorton, VA and the final installation in (b)(7)(E) and that meets the objectives defined in the RCS system manuals or explicitly defined by COR, and ensures the resources used (cost, time and method) are at the best value (cost) to the Government in lieu of "effective and efficient training."
- B. The Contractor shall provide all equipment, and documentation for the training courses of instruction in English.
- C. The RCS Training Sessions shall be conducted at DEA Lorton, Virginia and at a U.S. Government designated facility in (b)(7)(E). The training sessions should be provided to up to ten (10) attendees over a period of five (5) days.
- D. The Government anticipates that the training course shall consist of approximately ten (10) people.
- E. Any expenses related to the training course shall be provided by the Contractor. Travel costs for the (b)(7)(E) training session shall be billed at cost and are not to exceed \$6000.00.

**SUBSECTION C.I.4 ANNUAL MAINTENANCE AND SUPPORT OVERVIEW**

- A. An Annual Maintenance and Support CLIN shall be made available to the government for the RCS System. The components of this Annual Maintenance and Support are defined throughout Subsections C.I.4 through C.I.7, inclusive.
- B. The specific contract provisions and elements negotiated and agreed to herein between the Contractor and the government shall succeed any prior or existing service contract for the RCS System unless the option is not exercised by the government.
- C. As noted elsewhere, the first year of the Annual Maintenance and Support CLIN for the RCS System or for new additional software licenses added to the existing site in a subsequent expansion of the system shall be provided to the government by the Contractor without additional cost commencing immediately after satisfactory completion of installation and acceptance by the government if so exercised as an option

by the government. The Contractor shall offer to the government the option to renew the Annual Maintenance and Support for the RCS System or for new/additional software licenses added to the existing site in a subsequent expansion of the system each following subsequent year throughout the life of the contract according to pricing schedules mutually agreed upon between the Contractor and the government under this contract.

- D. Once applicable to the RCS Systems for the particular Contractor, this agreement shall be available to be purchased by the federal agency on an annual basis each Fiscal Year and will cover the system during that year.
- E. The Contractor shall offer to the government the “option” to increase in size of the system and/or additional licenses to the existing site in a subsequent expansion of the system following each subsequent year throughout the life of the contract according to the pricing schedules mutually agreed upon between the Contractor and the Government

#### **SUBSECTION C.I.5 - HELP DESK/TELEPHONE SUPPORT**

- A. The Contractor shall provide the availability of their support personnel via electronic communications or telephone 24 hours a day, 7 days a week, for every week of the year.
- B. The Government should gain personal contact with support personnel within 20 minutes of their initial attempt at least 95% of the time.
- C. The Contractor should provide Spanish speaking support.

#### **SUBSECTION C.I.6 SOFTWARE SUPPORT**

- A. The contractor should continually maintain and update the RCS software in order to keep pace with court mandates, changes and/or advances in technology and internet protocol standards, and as requested to address the operational needs of the DEA. The contractor should update their software to keep pace with the introduction of new published telecommunication standards for legal requirements for wire line, wireless, and packet communication, which includes Voice over IP (VoIP), SMS, and related communication technologies, including Internet Protocols such as MMS. The contractor’s engineers should research and promptly respond to trouble reports from their customers and strive to locate and repair defects in software. As appropriate, the contractor should produce new software releases and minor corrective patches to repair specific operational issues or defects.
- B. The contractor should regularly consult with, seek input from, and prioritize in coordination with COR regarding the development of new software versions, upgrades, and patches resulting in any new features, enhancements, or other product changes. The contractor should formally notify the COR by electronic communications in writing of all proposed changes to software and hardware configurations which could impact the Law Enforcement Monitoring Facility (LEMF) systems or operations via telephone or email communication. The contractor should not institute any product changes which conflict with the basic or priority requirements of a lawful intercept.

- C. The contractor shall ensure that all technical and engineering personnel assigned to work on this contract possess an appropriate level of competency, training, education, experience, and engineering skill commensurate with the level of assignments delegated to them. They shall possess the necessary in-depth knowledge of the RCS System (hardware and software) and lawful intercept procedures applicable to their assignment.
- D. The contractor should maintain separate, controlled versions of software and data for the government, so that the contractor and the COR can mutually agree on any changes that impact system operators or users. The contractor should have a formally documented configuration management process to execute and maintain software versions.
- E. The contractor shall coordinate the delivery of software updates and patches to the RCS system with the COR or other authorized personnel, so as to minimize operational impact and expedite improvements where the need is greatest. Patches and releases shall be included at no additional cost to the government through this support program. The contractor should endeavor to install custom updates in concert with other routine software updates to minimize system downtime or other operational impact.
- F. The contractor should provide at no additional cost to the government under this contract general engineering consultation directly related to their systems including such activities as:
- assistance to the federal agency for the planning of system upgrade or expansion activities;
  - aid in defining needed software or hardware customizations or other needed changes; and
  - analysis of special situations or performance issues impacting operations.
- G. During all on-site activities, all reasonable effort should be made by the contractor to minimize system down time. Tasks should be performed off-hours if deemed necessary by COR or COR assigned personnel at no additional cost to the government under this contract.
- H. Any Third Party software and licensing that was originally supplied by the contractor, and/or that is required to maintain the functionality of the system, should continue to be the responsibility of the contractor throughout the period of this contract.

#### **SUBSECTION C.I.7 UPGRADE/SOFTWARE/PATCH RELEASE OR HARDWARE CONFIGURATION CHANGE PROCEDURES**

- A. Prior to any upgrade/software/patch release, the contractor shall notify the COR of any new system hardware or configuration requirements prior to installation. The contractor shall provide formal notification via telephone or email communication to COR if any

hardware deficiencies are detected, a plan of action to resolve the deficiency, and a schedule for approval by COR recommending an appropriate course of action to result in the eventual installation of the needed upgrade/software/patch release.

- B. All upgrades/software/patch releases or hardware configuration changes developed by the contractor shall be thoroughly and comprehensively tested and validated by the contractor. The testing process should incorporate adequate simulation of “real world” environments and permutations of multiple scenarios commonly and infrequently occurring during field usage. Simulations should mimic the heavy workloads encountered on site by the system. The contractor should document all test results and processes for the COR. The contractor should develop and propose suitable testing processes; however, determination of the levels of achievable comprehensiveness, thoroughness, and nature of testing processes and reporting should be to the satisfaction of the local federal agency.
- C. After completion of the development and testing of all upgrades/software/patch releases or hardware configuration changes at the contractor’s facility, all pertinent software upgrade or hardware configuration documentation should at the same time be supplied to the COR for full review. Deployment/installation instructions and procedures shall be provided to the COR. The contractor should recommend a format and process for a factory acceptance test to the COR, and should make changes and adjustments in accordance with the wishes of the COR. Only after the COR have completed their own independent review of the release, should final release approval be granted to the contractor and installation executed on the operational field system.
- D. All upgrades/software releases/corrective patches and hardware configuration changes should be accompanied by providing the COR with the following:
- Updated versions of manuals and guides provided for elsewhere in this statement of work as applicable.
  - A summary report highlighting changes to software; areas of the system changed or impacted; corrected software defects; requirements/conditions for installation; any new procedures or changes in existing procedures which will be followed in normal usage; all appropriate release notes; command or operations changes.
  - Pertinent contractor contact information in the event of failure of the new software or hardware.
  - Detailed software and/or hardware installation and protocols.
  - Back-out plan and protocols in case of installation failure/disaster.
  - A CD-ROM or DVD containing the contractor’s current software release for each upgraded system component (including all subsystems and workstations). Included will be Operating System Software, any appropriate 3<sup>rd</sup> party software, and recovery software.
  - Any third party hardware manuals or documentation as applicable.
- E. The contractor shall provide ongoing technical support necessary to accomplish software upgrades and an upgrade procedure for site personnel.

- F. The contractor shall support all current and prior RCS software versions operating on the system hardware.
- G. If any Upgrade/Software Release/Patch Release/Hardware Configuration Change Procedure requires the shutdown or reboot of system components, the procedure should be coordinated with COR, subject to approval as to timing.
- H. Based on the amount of software changes or new features present in new software, the contractor shall provide an appropriate amount of training to field personnel to the satisfaction of COR, which could entail detailed training materials, online help, how-to documents, training videos, or onsite instruction.

## **SUBSECTION C.K PROGRAM MANAGEMENT**

### **SUBSECTION C.K.1 PROGRAM MANAGER**

- A. The contractor shall assign a responsible program manager who will act as primary liaison for the program with the COR. COR receives all reporting requirements, provides general oversight of any maintenance activity, and will periodically review overall program progress and customer satisfaction.
- B. The Program Manager's responsibilities shall include, but not be limited to the following areas:
  - 1) Ensure the COR receives all reporting requirements and other needed information provided for in this statement of work in a timely manner;
  - 2) Ensure the COR is satisfied with the contractor's product and service performance.
  - 3) Ensure all aspects of the Annual Fleet Service, Support and Maintenance (AFSSMC) are being fully, efficiently, and properly executed.
  - 4) Track all changes, enhancements, and customizations requested by the COR
  - 5) Maintain a regular and ongoing dialogue with the COR to ensure smooth and effective communication providing for the timely resolution of problems and other issues of concern;
  - 6) Ensure the COR receives all pertinent system information, including information described in Subsection C.I.7 in a timely manner;
  - 7) Develop action plans in conjunction with the COR to address any operational issues;
  - 8) Possess authority to commit the contractor to specific courses of action required by the COR to represent the contractor on contractual matters, which arise beyond the scope covered by this statement of work or the contract;
  - 9) Development of site-specific operational improvement plans;
  - 10) Provide oversight on all critical and large project initiatives affecting this program.

**SUBSECTION C.K.2 REGULAR MEETINGS**

- A. Meetings should be conducted via telephone on a monthly basis unless canceled or rescheduled by mutual agreement between the contractor and the COR. The focus of these routine meetings will include the following elements of the program:
1. Status of proposed changes, enhancements, and features under development;
  2. Program performance;
  3. Future scheduling and planning;
  4. Setting of short and long term priorities;
  5. Review of outstanding and new software issues, defects, degradations, etc. reported in the field or during laboratory testing;
  6. Prioritization of issues and software bugs;
  7. Address urgent operational software changes and/or repairs;
  8. Deficiencies in the support program;
  9. Development of software upgrades/new releases/patches;
  10. Contractor and government program conflicts;
  11. Miscellaneous Program Issues.

**SUBSECTION C.L REPORTING REQUIREMENTS****SUBSECTION C.L.1 REPORTING REQUIREMENTS – GENERAL**

- A. The contractor shall be responsible for developing, updating, and maintaining any databases necessary to provide the reporting, manuals, guides, documentation, and other information required by the COR under this statement of work.

**SUBSECTION C.L.2 MANUALS/GUIDES**

- A. The contractor shall provide system operational guides, training guides and other manuals as necessary in order to enable the software provided under the contract to be fully utilized operationally. These manuals and guides shall be provided to the users at the time the system is installed. Copies of the manuals, guides, and system drawings shall be provided to the COR prior to the deployment of any equipment. Electronic versions shall be substituted for hard copies unless hard copies are specifically requested by the recipient. All guides and manuals shall be provided in English.
- B. The contractor shall be responsible for developing, maintaining, appending, updating, and providing current version copies of system operational guides, training guides, and other manuals to the COR and the following reference materials pertaining to the RCS product. This requirement will remain in effect for initial system installation. All documentation shall be updated for each new version of software, or otherwise as needed or requested by the COR.

**GLOSSARY FOR SECTION C – STATEMENT OF WORK**

*CLIN* – Contract Line Item Number

*CMCB* - Configuration Management Control Board

*Contractor, the* - the business entity whose products and services are being purchased under this statement of work; used interchangeably with “the contractor”

*DEA* – United States Drug Enforcement Administration

*COR* – Contracting Officer Representative from the Office of Investigative Technology, United States Drug Enforcement Administration. Other authorized government personnel shall be designated only by a COR.

*Department of Justice* – the United States Department of Justice

*DOJ* - the United States Department of Justice

*FAR* – Federal Acquisition Regulation

*Government, the* – the United States Federal Government

*MMS* – Multimedia Messaging Service

*Program Manager* – the contractor’s primary liaison for the RCS program with the federal agency

*Shall* – utilized throughout this statement of work to designate a requirement element which must immediately be available to the government from the contractor upon delivery of equipment or service in order for the contractor to achieve the minimally acceptable level of compliance with the SOW. When applied to the RCS system requirements, “shall” indicates the requirement element is immediately deliverable upon completion of the system installation. When applied to the optional-to-the-government comprehensive engineering support, development, and maintenance program, “shall” indicates the mandatory elements of the program which the contractor must provide to the government when the option has been exercised by the government, the costs of which are included and not additional to the cost of the comprehensive engineering support, development, and maintenance program.

*Should* - utilized throughout this statement of work to designate a requirement element which does not need to be available to the government from the contractor upon initial delivery of equipment or service in order for the contractor to achieve the minimal compliance with the SOW, but which the contractor may develop or achieve over the course of the contract at no additional cost to the government.

*SMS* – Short Message Service

STIG-729

(b)(6);(b)(7)(C);  
(b)(7)(F)

U.S. DEPARTMENT OF JUSTICE DRUG ENFORCEMENT ADMINISTRATION  <b>REQUISITION FOR          EQUIPMENT, SUPPLIES, OR SERVICES</b> <small>(Instruction on Reverse)</small>		1. REQUISITION NO <b>PR-D-12-ST-0287</b>	2. PURCHASE ORDER / CONTROL NO
		3. PAGE 1 OF 1 PAGE	4. DATE PREPARED <b>04/17/2012</b>
		5. FOR INFORMATION CALL (Name, telephone code, address) (b)(6);(b)(7)(C);(b)(7)(F)	
6. TO (Name and location) <b>APR 19 2012</b> Government Contracting Officer Office of Investigative Technology Lorton, VA 22079		FROM (Requisition point - name and address) (b)(6);(b)(7)(C);(b)(7)(F) Unit Chief/STIG Office of Investigative Technology	
8. RECOMMENDED SOURCE:  Cicom USA (Alex Valasco, POC Sales) 1997 Annapolis Exchange Parkway, Suite 300 Annapolis, Maryland 21401 (443-949-7470)		9. UNIT NO. (if known) 2	
11. ALLOWANCE AND ACTIVITY ACCOUNTS CHARGEABLE, AND OBJECT CLASS(ES)  <b>PR D-12-ST-0284</b> <b>4/19/12</b> (b)(6);(b)(7)(C);(b)(7)(F)		OFFICER (b)(6);(b)(7)(C);(b)(7)(F)	
FORM OR STOCK NO. <small>(14)</small>	DESCRIPTION OF ARTICLES OR SERVICES <small>(15)</small>	Section Chief, STI	
		UNIT <small>(17)</small>	UNIT PRICE <small>(18)</small>
		AMOUNT <small>(19)</small>	
Hacking Team Solution	Hacking Team Software/Maintenance/Helpdesk and Training, See Attached docs.  Annual Maintenance and Support - Option Year 1 - No cost at this time. Annual Maintenance and Support - Option Year 2 - No cost at this time. Annual Maintenance and Support - Option Year 3 - No cost at this time. Annual Maintenance and Support - Option Year 4 - No cost at this time.  Justification The (b)(7)(E) Country Office and other foreign offices will be supported by the purchase of the Hacking Team product. The product will support (b)(7)(E)	(b)(4)	
See attached Sole Source for more details.  <b>12/12/S1D/ST/2335320/DOA-62/FLS/31043/T3E/TELE/2335323</b>		TOTAL (b)(4)	
20. DELIVER TO (Give complete address, including ZIP Code) Office of Investigative Tech. 10555 Furnace Road Lorton, VA 22079  attn: (b)(6);(b)(7)(C);(b)(7)(F)		21. SHIP VIA <input type="checkbox"/> FREIGHT <input type="checkbox"/> PARCEL POST <input type="checkbox"/> EXPRESS <input checked="" type="checkbox"/> MAIL <input type="checkbox"/> OTHER (Specify in remarks)	
22. REMARKS <b>4/19/12</b> Use 0% DCFA - cannot quantify offices		(b)(6);(b)(7)(C);(b)(7)(F)	



# Price Quote



Attention:	(b)(6);(b)(7)(C);(b)(7)(F)	Project Title:	RCS
Title:	SAC	Project Description:	HT RCS Special Package
Company Name:	DEA-STII	P.O. Number:	-
Address:		Invoice Number:	-
City, State Zip Code:	Lorton, VA	Quote:	20110122202
Date:	12/22/11	Term:	-

Product Code	Description	Quantity	Unit Price	Cost
1 CURS-FE-HS	Front-End SW License	1		
2 CURS-LR-HS	Back-End SW License	1		
	Operators Console	Up to 15		
3 CURS-ADM	Admin	2		
4 CURS-TEC	Tech	3		
5 CURS-VW	Log Viewer License	10		
6 CURS-TRG	Targets	Up to 25		
7 CURS-WIN	PC Windows Platform (XP/Vista/7-32&64 bit)			
8 CURS-MAC	MacOS Platform			
9 CURS-WM	Windows Mobile Platform (WM6-WM6.5)			
10 CURS-IPH	iPhone Platform			
11 CURS-SYM	Symbian Platform			
12 CURS-BB	Blackberry Platform			
13 CURS-ADR	Android Platform			
14 CURS-PR	Anonymizer SW License	2		
15 CURS-IPS	Injection Proxy SW License	1		
16 CURS-RMI	RMI (Remote Mobile Infection) SW License	1		
17 CURS-ALM	Alerting Module	1		

Continued on Page 2

Cicom USA LLC,  
443-949-7470  
443-949-7471 Fax

1997 Annapolis Exchange Parkway,  
Suite 300, Annapolis Maryland, 21403  
DUNS: 963322842 Tax id: 27-2780230 Cage: 6BHN8

# Price Quote



Page 2

Attention:	(b)(6);(b)(7)(C);(b)(7)(F)	Project Title:	RCS
Title:	SAC	Project Description:	HT RCS Special Package
Company Name:	DEA-STII	P.O. Number:	-
Address:		Invoice Number:	-
City, State Zip Code:	Lorton, VA	Quote:	20110122202
Date:	12/22/11	Term:	-

Product Code	Description	Quantity	Unit Price	Cost
18 CURS-TR	RCS Training Sessions Installation & Operations: 3-day at Customer Premise Advanced: 5-day at HT Headquarters Advance infection techniques with RCS In-depth hands on exercise Source code inspection	1 1		
19 CURS-EXP	Exploit Portal Full Access (Zero-Day level) On the fly injection into downloaded applications/update Webpage code injection during browsing Embed RCS into common file formats (Zero-day exploit)	1 years		
20 CURS-MAINT	Maintenance RCS Software Update (bug fixing, software enhancements) Dedicated Support through Web Ticketing System Third Party Maintenance managed by HT support through official vendor channel	1 years		

All included total cost one time deal only

(b)(4)

NOTE: Contract will be billed on delivery of software CDs and dongles. Client is responsible for hardware. Installation and training will be arranged with client's availability. Client is responsible for their travel and lodging at HT headquarters. Quote valid for 90 days from date issued.

Cicom USA LLC,  
443-949-7470  
443-949-7471 Fax

1997 Annapolis Exchange Parkway,  
Suite 300, Annapolis Maryland, 21403  
DUNS: 963322842 Tax id: 27-2780230 Cage: 6BHN8

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Withheld pursuant to exemption

(b)(5);(b)(7)(E)

of the Freedom of Information and Privacy Act

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Withheld pursuant to exemption

(b)(7)(E);(b)(5)

of the Freedom of Information and Privacy Act

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Withheld pursuant to exemption

(b)(5);(b)(7)(E)

of the Freedom of Information and Privacy Act

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Withheld pursuant to exemption

(b)(5);(b)(7)(E)

of the Freedom of Information and Privacy Act

SECTION C

DESCRIPTION/SPECIFICATIONS/STATEMENT OF WORK  
FOR  
REMOTE CONTROL SYSTEM INTERCEPT SOFTWARE

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### SUBSECTION C.A GENERAL

#### SUBSECTION C.A.1 BACKGROUND

- A. The mission of the Drug Enforcement Administration is to enforce the controlled substances laws and regulations of the United States and to bring to the criminal and civil justice systems those organizations and/or individuals involved in the growing manufacture, or distribution of controlled substances appearing in or destined for illicit traffic in the United States and its territories. This requirement is for the acquisition of Remote Control System (RCS) Intercept Software and associated components, support, service, and maintenance program for the Drug Enforcement Administration (DEA). This point forward throughout this Statement of Work, the Remote Control System Intercept System will be referred to as the RCS. This Statement of Work (SOW) further defines the responsibilities, scope, services to be rendered, and other applicable parameters of a comprehensive delivery, installation, technical support, and maintenance program providing a wide range of services.
- B. DEA continually modifies investigative techniques to match emerging technology trends. A comparatively recent development is that narcotics traffickers are increasingly using encrypted Internet Protocol (IP) traffic to communicate on either traditional personal computers or on smartphones. Whether communicating via traditional data formats (email, SMS texts) or using Voice over Internet Protocol (VOIP), seasoned traffickers know that using encrypted IP often makes them largely immune to most conventional law enforcement techniques.



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Complicating the matters is that many popular service providers (i.e. *Skype*) are not based in the United States and are currently not subject to US laws which compel cooperation with legal authorities. More importantly, in most cases, the encryption is performed on the end device(s) and is only decrypted on the receiving device. Consequently, even if service providers wish to comply with legal authorities, the encryption tools as currently deployed preclude the production of an evidentiary product.

- C. This requirement is for the acquisition of a judicial host-based Remote Control System (RCS) Intercept Software tool. Based on market research conducted by the DEA Office of Investigative Technology (ST). The software is the

(b)(7)(E)

### SUBSECTION C.A.2 DEFINITION OF RCS INTERCEPT SOFTWARE TOOL

- A. The RCS

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### SUBSECTION C.A.3 SCOPE OF WORK

- A. The contractor shall provide the Drug Enforcement Administration (DEA) will fully functioning RCS software as defined in this statement of work, including, but not limited to all necessary software, licensing, warranties, maintenance, technical support, software upgrades, enhancements, and options, throughout the life of the contract. The contractor will also provide a three day training session at the time of installation of the RCS.
- B. The contractor shall provide assistance to the government in the areas of installation and troubleshooting for any or all of the equipment and software provided under this contract.
- C. Unless otherwise specified, all services and responsibilities provided for and to the government by the Contractor under this Statement of Work shall be included in the price of the contract. When the option for an associated system support, service, and maintenance program is exercised by the government, the first year of the Annual Fleet Service, Support and Maintenance CLIN (AFSSMC) for this solicitation or for new/additional software licenses or hardware subsequently added to it as an existing system shall be provided to the government by the Contractor without additional charge (beyond costs incorporated into the price for the software licenses and

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hardware themselves) commencing immediately after satisfactory completion of installation and acceptance by the government.

- D. The Contractor shall meet the minimally acceptable level of compliance with the Statement of Work upon installation of their system. The minimally acceptable level of compliance is defined as the conglomeration of those requirement elements, identified through application of the word "shall," which must immediately be available to the government from the Contractor upon delivery of equipment or service.

### SUBSECTION C.B GENERAL SYSTEM REQUIREMENTS, DESIGN, CONFIGURATION, AND SCALABILITY

#### SUBSECTION C.B.1 SYSTEM OVERVIEW – RCS SYSTEM

A. The purchased system shall meet the definition of and the functional requirements as set forth in Subsections C.A.2 and C.A.3.

B. All physical components and materials shall be comprised of new, previously unused equipment with no recycled, refurbished, or otherwise reused equipment being resident on the system.

C. The RCS system shall be configured

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D. The RCS Software shall be capable of

(b)(7)(E)

#### SUBSECTION C.B.2 RCS SECURITY & ENCRYPTION

A. The RCS software shall

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B. The RCS software shall be

(b)(7)(E)

C. All users of the RCS System regardless of role (i.e., case agents, intelligence analysts, supervisors, system administrators, etc.) shall

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(b)(7)(E)

- D. If encryption authorization codes are required to operate any function within the system, the Contractor shall make them open and accessible to government agency personnel, providing all codes and keys to the government agency.

### **SUBSECTION C.B.3 – DATABASE**

- A. The RCS software shall maintain collected data in a standard relational database which shall be accessible, scalable, and capable future expansion.

### **SUBSECTION C.B.4 - SCALABILITY & CONFIGURATION – RCS**

- A. The RCS software shall be sufficiently robust and scalable to be able to support expansion of target devices. The U.S. Government shall be responsible for all expansions on the system hardware.

### **SUBSECTION C.B.5 OPERATING SYSTEM FOR RCS SYSTEM**

- A. The RCS software shall be built upon an underlying Commercial-off-the-Shelf (COTS) operating system that is still supported by the manufacturer.

### **SUBSECTION C.B.6 THIRD PARTY SOFTWARE**

- A. The RCS software shall be compatible with a wide variety of commercially available operating systems. The Contractor shall provide full engineering support of the RCS software.

### **SUBSECTION C.B.7 HARDWARE REQUIREMENTS – RCS SYSTEM**

- A. The U.S. Government will supply the server hardware associated with the installation and operation of the RCS software tool. The contractor will provide any proprietary associated hardware requirements.

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**SUBSECTION C.C RCS CAPABILITIES AND PERFORMANCE  
FOR RCS SYSTEM**

**SUBSECTION C.C.1 COLLECTION CAPABILITIES AND TYPES OF TARGET  
TRANSMISSIONS**

1. The RCS software should provide the   
(b)(7)(E)

2. The RCS software shall at a minimum provide the ability to retrieve the following types of data or information from a target PC:

(b)(7)(E)

3. The RCS software shall provide the ability to retrieve at a minimum the following types of data or information from a target smartphone:

(b)(7)(E)

4. The RCS software shall have to ability   
(b)(7)(E)

## SECTION C

5. The RCS host based or agent software shall have to ability to be installed remotely on a target PC or smartphone running the following operating system or software versions:

(b)(7)(E)

### SUBSECTION C.C.2 EMERGING TECHNOLOGIES

- A. The contractor shall continually update their product throughout the life of the contract to maintain compatibility with any new technologies, innovations, or forms of communications emerging in the realm of telecommunications.

### SUBSECTION C.D REPORTS

- A. RCS shall have the ability to generate, retain, and query selectable reports on the intercepted data.

### SUBSECTION C.E SYSTEM ADMINISTRATION

- A. The system should provide for a variety of System Administration Tools to aid in the administration of the system.

### SUBSECTION C.F NON-AUDITORY AND IP COMMUNICATIONS

#### SUBSECTION C.F.1 SMS/TEXT MESSAGING

- A. The system shall be able to

(b)(7)(E)

#### SUBSECTION C.F.2 MMS/PHOTOS/VIDEO FILE TRANSMISSION

## SECTION C

A. The system should be able to

(b)(7)(E)

### SUBSECTION C.F.3 POST CUT THROUGH DIALED DIGITS (PCTDD)

A. The system should be able to

(b)(7)(E)

### SUBSECTION C.F.4 DATA AND INTERNET PROTOCOL (IP) COLLECTION

A. The system shall

(b)(7)(E)

B. The system shall

(b)(7)(E)

## SUBSECTION C.G MISCELLANEOUS

### SUBSECTION C.G.1 INDEMNIFICATION

- A. The contractor agrees to defend and indemnify the government agency (including, without limitation, its officers, officials, employees, contract employees, other agency employees, and agents and its assigns and successors) and hold them harmless from any and all damages (including punitive damages), losses or expenses (including without limitation, court costs, arbitration fees, penalties, fines, amounts paid in settlement of claims and reasonable legal fees and expenses of investigation) that it may incur, suffer, or become liable for as a result of, or in connection with, any claim asserted or threatened against them by a third party for property damage or loss or personal injury or death based on the negligence or willful misconduct of the contractor, its officers, officials, employees, and agents in providing services under this agreement.
- B. The contractor warrants that the services it provides will not infringe the intellectual property rights of any third party. The contractor agrees to indemnify the government agency against any and all claims and associated costs arising out of the contractor's infringement or alleged infringement of intellectual property

## SECTION C

rights of third parties. If such a claim is made or appears likely to be made, the contractor will, at its sole cost and expense, arrange for the government agency to continue to use the affected component of the contractor's equipment or to modify or replace same.

### SUBSECTION C.G.2 CONFIDENTIALITY/SECURITY ISSUES

- A. Contractor personnel shall maintain the confidentiality of the government agency's affairs and shall not disclose or disseminate to any third party the identification of government agency personnel, locations, and hardware or software configurations, or any other information regarding the government agency or its facilities obtained through access to the government agency offices or its personnel.
- B. Contractor personnel shall demonstrate no undue influence exerted upon them by any foreign government, especially those foreign governments in a hostile relationship with the United States of America or its allies, any security risks posed by hostile foreign nationals, or conflicting interests with the United States government and/or its foreign policy.
- C. In the course of performing normal service, support, and maintenance upon the systems purchased under this contract, contractor personnel will most likely unavoidably gain access to collected sensitive evidence and intelligence obtained in the government agency's execution of criminal investigations. Contractor personnel shall operate under the following guidelines in regards to this sensitive evidence and intelligence:
  - 1) Contractor personnel shall self-limit their exposure to such evidence and information as much as is reasonable and practical while still performing their contractual obligations.
  - 2) Contractor personnel shall handle any content of such evidence and information to which they are unable to avoid exposure with complete confidentiality and appropriate discretion.
  - 3) Contractor personnel assigned to this contract shall be advised by the contractor that mishandling and inappropriate dissemination of such evidence and information could result in criminal charges filed against involved contractor personnel or the contractor.

### SUBSECTION C.G.3 PROCEDURES FOR POST-AWARD ACTIONS

- A. The following schedule shall be initiated for commencement of work upon the government's notice to proceed.
- B. After a contractor is awarded, the contractor shall provide the government with all pertinent information concerning the site infrastructure requirements of hosting

## SECTION C

their system. All information will be provided COTR/TM within five business days of award.

- C. Installation of the RCS System shall be scheduled to occur no later than sixty (60) days after award, unless scheduled differently by request/agreement of the government.
- D. Selectable by the COTR/TM, the RCS Advanced Training Course shall be conducted at a U.S. Government designated facility. The training session shall be provided to up to ten (10) attendees over a period of three (3) days.

### **SUBSECTION C.H JUDICIAL PROCEDURE PRESENTATIONS OF ORIGINAL EVIDENCE AND JUDICIAL CHALLENGES**

- A. Upon COTR/TM request, the Contractor shall provide all engineering and equipment support necessary to assist with presentation in court proceedings of original evidence collected on any equipment provided by the contractor.
- B. Upon COTR/TM request, the Contractor shall provide the government with a hardware and/or software solution which allows clear, timely, and accurate presentation of the original evidence to at a minimum the following persons simultaneously: the judge(s), the jury, the prosecutor(s), the lead investigator(s), the defense attorney(s), and the defendant(s).
- C. Upon COTR/TM request, the Contractor shall either itself maintain hardware for court presentation for periodic loan to the government on demand; or provide the government with pricing for the purchase of such hardware by the government; or provide the government software for running on hardware of the government's choosing provided such hardware is easily accessible to the government and is installable on hardware meeting all other requirements defined in this section.
- D. Hardware components shall be portable. The definition of "portable" in this subsection shall mean one complete unit able to be handled by an average one-man lift and weighing no more than 50 pounds, including any speakers but not including any headphones necessary to the broadcast of audio evidence.
- E. Upon COTR/TM request, the contractor shall provide presentation solutions for all types of original evidence collected on its equipment. Where applicable, the presentation solution should provide for audio broadcasts, and/or graphic viewing, and/or multi-media viewing. Where applicable, hardware solutions should provide for easily accessible interface with courtroom projection devices, speaker devices, monitor devices, and headphone devices.



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- F. Systems changes over time due to advances in technology and/or standards, the presentation solution(s) developed by the contractor shall maintain the ability to present prior versions of original evidence.
- G. If the contractor's equipment is challenged in any local court proceedings on issues including, but not limited to, collection methodology, accuracy, reliability, integrity, or other function which calls into question the acceptability of original evidence collected on their equipment, the contractor shall provide expert testimony to defend the integrity of such original evidence as required by the court. The testimony shall be provided by qualified and technically competent personnel who at a minimum match the requirements of an Engineer, Senior IT Software Specialist, as defined below in Subsection C.J.2 Labor Categories. Testimony shall be provided at no additional cost to the government other than the distribution to the contractor and/or testifying personnel of any customary witness fees or reimbursements provided by the court or prosecutor's office, or if travel is reimbursed by the Government, such reimbursement will be at the current rates in the Federal Travel Regulations (FTR) upon prior approval of the COTR/TM.
- H. Any hardware or software components required for use by the Contractor to support Subsection C.I. (A-G) will be provided to the Government at no additional cost.

### SUBSECTION C.I WARRANTY AND SUPPORT

#### SUBSECTION C.I.1 WARRANTY AND SUPPORT OVERVIEW

- A. The Contractor shall warrant the operation of all of the RCS Software associated with the RCS system for the life of the contract.
- B. During the period of warranty, the contractor is responsible for the expeditious shipping of any software items for repair or replacement from and to the present government location of the equipment or designated government warehousing location to the contractor's service location(s).
- C. The contractor shall provide maintenance for software.

#### SUBSECTION C.I.2 LABOR CATEGORIES

- A. The Contractor shall provide all levels of engineering services. These services shall be included in the price of the Annual Fleet Service and Maintenance CLIN (AFSSMC).

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### SUBSECTION C.I.3 TRAINING

- A. The Contractor shall provide training that meets the objectives defined in the manuals or explicitly defined by COTR/TM, and ensures the resources used (cost, time and method) are at the best value (cost) to the Government in lieu of "effective and efficient training."
- B. The Contractor shall provide all equipment, notebooks and documentation for these courses of instruction in English.
- C. Training shall take place at a U.S. Government designated facility.
- D. The Government anticipates that classes shall consist of approximately ten (10) people.
- E. RCS Advanced Training Course shall be a minimum of three (3) days in length.
- F. Contractor travel shall be provided at the Contractor's expense.

### SUBSECTION C.I.4 ANNUAL MAINTENANCE AND SUPPORT OVERVIEW

- A. An Annual Maintenance and Support CLIN shall be made available to the government for the RCS System. The components of this Annual Maintenance and Support are defined throughout Subsections C.I.4 through C.I.7, inclusive.
- B. The specific contract provisions and elements negotiated and agreed to herein between the Contractor and the government shall succeed any prior or existing service contract for the RCS System unless the option is not exercised by the government.
- C. As noted elsewhere, the first year of the Annual Maintenance and Support CLIN for the RCS System or for new additional software licenses added to the existing site in a subsequent expansion of the system shall be provided to the government by the Contractor without additional cost commencing immediately after satisfactory completion of installation and acceptance by the government if so exercised as an option by the government. The Contractor shall offer to the government the option to renew the Annual Maintenance and Support for the RCS System or for new/additional software licenses added to the existing site in a subsequent expansion of the system each following subsequent year throughout the life of the contract according to pricing schedules mutually agreed upon between the Contractor and the government under this contract.
- D. Once applicable to the RCS Systems for the particular Contractor, this agreement shall be available to be purchased by the federal agency on an annual basis each Fiscal Year and will cover the system during that year.

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- E. After the first year, the contract shall be amended during the course of the Fiscal Year to reflect applicable contractions or expressions of the size of the system in service during the Fiscal Year, such price changes prorated accordingly.

### **SUBSECTION C.I.5 - HELP DESK/TELEPHONE SUPPORT**

- A. The Contractor shall provide immediate telephone helpdesk support for its equipment during business hours, defined as from 9:00 AM to 9:00 PM Eastern Standard Time, Monday through Friday, except United States federal holidays.
- B. The Contractor shall provide the availability of their engineers for support purposes directly or on call, 24 hours a day, 7 days a week, for every week of the year.
- C. The Government shall gain personal contact with a support specialist within 20 minutes of their initial attempt at least 95% of the time.
- D. The help desk shall be accessed through a toll free access telephone number, or otherwise clearly designated and identified telephone "hotline" number or numbers, available to all federal agency sites and DEA/ST personnel designated by the COTR.
- E. When the duty engineer is unavailable, and/or the normal helpdesk personnel is unavailable, and/or during non-business hours (defined as any time outside the defined business hours), the access number shall forward to a paging service, answering service, or duty cell phone, and a support engineer shall make direct, initial contact with the site requiring support within the preferable time frame of twenty minutes, but not to exceed one hour. Subsequent follow-up by the Contractor shall depend on the urgency of the issue, effect on critical system functions, and other issues agreed upon by the COTR and COTR designated personnel effecting prioritization.
- F. Spanish speaking support should be provided.

### **SUBSECTION C.I.6 SOFTWARE SUPPORT**

- A. The contractor shall continually maintain and update their product software in order to keep pace with court mandates, changes and/or advances in technology and telecommunications standards, and the associated impacts on operational practices of the DEA. The contractor shall update their software to keep pace with the introduction of new published telecommunication standards for legal requirements for wire line, wireless, and packet communication, which includes Voice over IP (VoIP), SMS, and related communication technologies, including Internet Protocols such as MMS. The contractor's engineers shall research trouble reports from their customers and strive to locate and repair defects in software. As appropriate, the contractor shall produce new software releases and minor corrective patches to repair specific operational issues or defects. (This is

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particularly applicable in the case of those contractors which have been selected, but are not in complete compliance with this Statement of Work at the time of selection. These contractors shall continue development of their product to achieve eventual full compliance with the SOW at no additional cost to the government. For example, a contractor might be selected which does not meet a "should" requirement of the SOW. In these cases, the government expects the contractor shall exert reasonable effort to achieve such "should" functionality for their product.) The contractor shall provide general engineering services to the government to ensure the efficient operation.

- B. The contractor shall regularly consult with, seek input from, and prioritize in coordination with COTR regarding the development of new software versions, upgrades, and patches resulting in any new features, enhancements, or other product changes. The contractor shall formally notify COTR of all proposed changes to software and hardware configurations which could impact the LEMF systems or operations. The contractor shall not institute any product changes which conflict with the basic or priority requirements of a lawful intercept.
- C. The contractor shall ensure that all technical and engineering personnel assigned to work on this contract shall possess an applicable level of competency, training, education, experience, and engineering skill commensurate with the level of assignments delegated to them. They shall possess the necessary in-depth knowledge of the RCS System (hardware and software) and lawful intercept procedures applicable to their assignment.
- D. The contractor shall maintain separate, controlled versions of software and data for the government, so that the contractor and the COTR can mutually agree on any changes that impact system operators or users. The contractor should have a Configuration Management Control Board (CMCB) to execute and maintain software versions.
- E. The contractor shall coordinate the delivery of software updates and patches to the LEMF system with the COTR or other authorized personnel, so as to minimize operational impact and expedite improvements where the need is greatest. Routine patches and releases shall be included at no additional cost to the government through this support program. The contractor shall endeavor to install custom updates in concert with other routine software updates to minimize system downtime or other operational impact.
- F. The contractor shall provide general engineering consultation directly related to their systems including such activities as:
  - o assistance to the federal agency for the planning of system upgrade or expansion activities;
  - o aid in defining needed software or hardware customizations or other needed changes; and
  - o analysis of special situations or performance issues impacting operations.

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- G. During all on-site activities, all reasonable effort shall be made by the contractor to minimize system down time. Tasks shall be performed off-hours if deemed necessary by COTR or COTR assigned personnel.
- H. Any Third Party software and licensing that was originally supplied by the contractor, and/or that is required to maintain the functionality of the system, shall be the responsibility of the contractor.

### **SUBSECTION C.I.7 UPGRADE/SOFTWARE/PATCH RELEASE OR HARDWARE CONFIGURATION CHANGE PROCEDURES**

- A. Prior to any upgrade/software/patch release, the contractor shall notify the COTR of any new system hardware or configuration requirements prior to installation. The contractor shall provide formal notification to COTR if any hardware deficiencies are detected, a plan of action to resolve the deficiency, and a schedule for approval by COTR recommending an appropriate course of action to result in the eventual installation of the needed upgrade/software/patch release.
- B. All upgrades/software/patch releases or hardware configuration changes developed by the contractor shall be thoroughly and comprehensively tested by the contractor. The testing process shall incorporate adequate simulation of “real world” environments and permutations of multiple scenarios commonly and infrequently occurring during field usage. Simulations should mimic the heavy workloads encountered on site by the system. The contractor should document all test results and processes for the local federal agency. The contractor should develop and propose suitable testing processes; however, determination of the levels of achievable comprehensiveness, thoroughness, and nature of testing processes and reporting shall be to the satisfaction of the local federal agency.
- C. After completion of the development and testing of all upgrades/software/patch releases or hardware configuration changes at the contractor’s facility, all pertinent software upgrade or hardware configuration documentation shall at the same time be supplied to the COTR for full review. Deployment/installation instructions and procedures shall be provided to the COTR. The contractor shall recommend a format and process for a factory acceptance test to the federal agency, but shall make changes and adjustments in accordance with the wishes of the COTR. Only after the COTR have completed their own independent review of the release, shall final release approval be granted to the contractor and installation executed on the operational field system.
- D. All upgrades/software releases/corrective patches and hardware configuration changes shall be accompanied with the following:
  - o Updated versions of manuals and guides provided for elsewhere in this statement of work as applicable.

## SECTION C

- A summary report highlighting changes to software; areas of the system changed or impacted; corrected software defects; requirements/conditions for installation; any new procedures or changes in existing procedures which will be followed in normal usage; all appropriate release notes; command or operations changes.
  - Pertinent contractor contact information in the event of failure of the new software or hardware.
  - Detailed software and/or hardware installation and protocols.
  - Back-out plan and protocols in case of installation failure/disaster.
  - A CD-ROM or DVD containing the contractor's current software release for each upgraded system component (including all subsystems and workstations). Included will be Operating System Software, any appropriate 3<sup>rd</sup> party software, and recovery software.
  - Any third party hardware manuals or documentation as applicable.
- E. The contractor shall provide technical support during software upgrades and an upgrade procedure for site personnel.
- F. The contractor shall support all current and prior RCS software versions operating on the system hardware. However, the COTR will cooperate with the contractor as much as practical in keeping its system upgraded to the current software versions.
- G. If any Upgrade/Software Release/Patch Release/Hardware Configuration Change Procedure requires the shutdown or reboot of system components, the procedure shall be coordinated with COTR, subject to approval as to timing.
- H. Based on the amount of software changes or new features present in new software, the contractor shall provide an appropriate amount of training to field personnel to the satisfaction of COTR, which could entail detailed training materials, online help, how-to documents, training videos, or onsite instruction.

### SUBSECTION C.K PROGRAM MANAGEMENT

#### SUBSECTION C.K.1 PROGRAM MANAGER

- A. The contractor should assign a responsible program manager who will act as primary liaison for the program with the COTR. COTR receives all reporting requirements, provide general oversight of the MC maintenance activity, and will periodically review overall program progress and customer satisfaction.
- B. The Program Manager's responsibilities should include, but not be limited to the following areas:
- 1) Ensure the COTR receives all reporting requirements and other needed information provided for in this statement of work in a timely manner;

## SECTION C

- 2) Ensure the COTR is satisfied with the contractor's product and service performance.
- 3) Ensure all aspects of the Annual Fleet Service, Support and Maintenance (AFSSMC) are being fully, efficiently, and properly executed.
- 4) Track all changes, enhancements, and customizations requested by the COTR
- 5) Maintain a regular and ongoing dialogue the COTR/TM to ensure smooth and effective communication providing for the timely address of problems and other issues of concern;
- 6) Ensure the COTR receives all pertinent system information in a timely manner;
- 7) Ensure the documentation/publishing of technical tips to the COTR shall provide for the maximum utilization and efficient use of the contractor's system;
- 8) Develop action plans in conjunction with the COTR to address any operational issues;
- 9) Possess authority to commit the contractor to specific courses of action required by the COTR to represent the contractor on contractual matters, which arise beyond the scope covered by this statement of work or the contract;
- 10) Development of site-specific operational improvement plans;
- 11) Provide oversight on all critical and large project initiatives affecting this program.

### SUBSECTION C.K.2 REGULAR MEETINGS

- A. Meetings should be conducted via telephone on a monthly basis unless canceled or rescheduled by mutual agreement between the contractor and the COTR/TM. The focus of these formal meetings will include the following elements of the program:
  1. Status of proposed changes, enhancements, and features under development;
  2. Program performance;
  3. Future scheduling and planning;
  4. Setting of short and long term priorities;
  5. Review of outstanding and new software issues, defects, degradations, etc. reported in the field or during laboratory testing;
  6. Prioritization of issues and software bugs;
  7. Address urgent operational software changes and/or repairs;
  8. Deficiencies in the support program;
  9. Development of software upgrades/new releases/patches;
  10. Contractor and federal agency program conflicts;
  11. Miscellaneous Program Issues.

## SECTION C

### SUBSECTION C.L REPORTING REQUIREMENTS

#### SUBSECTION C.L.1 REPORTING REQUIREMENTS – GENERAL

- A. The contractor should be responsible for developing, updating, and maintaining any databases necessary to provide the reporting, manuals, guides, documentation, and other information required by the COTR/TM under this statement of work.
- B. When requested, the contractor shall provide the COTR with any data or documentation accumulated in furtherance of the performance of this statement of work.

#### SUBSECTION C.L.2 PROGRAM REPORTING

- A. All elements of program reporting, unless specifically requested in physical, printed form, shall be provided to the COTR via an electronic format (no hard copy required).
- B. The contractor should provide the following miscellaneous information to the COTR on an as-needed basis at no additional cost;
  - 1. Telecommunications technology is constantly changing and advancing, therefore the Contractor shall provide information on the impact of such changes/advances upon current equipment and action plans on the part of the contractor to insure the future effectiveness of their equipment, so as to aid law enforcement in intercepting communications in the next generation of communications systems.
  - 2. The Contractor shall provide a listing, or have readily available in lieu of a formal list, of other manufacturer's equipment or software that is compatible with their equipment (for example, switches, mediation devices, etc.).

#### SUBSECTION C.L.3 MANUALS/GUIDES

- A. The contractor shall provide system operational guides, training guides and other manuals as necessary in order that the software provided under the contract is fully utilized. These manuals and guides shall be provided to the users at the time the system is installed. Copies of the manuals, guides, and system drawings shall be provided to the COTR prior to the deployment of any equipment. Electronic versions shall be substituted for hard copies unless hard copies are specifically requested by the recipient.



## SECTION C

- B. The contractor shall be responsible for developing, maintaining, appending, updating, and providing current version copies to the COTR and the following reference materials pertaining to their product. This requirement will remain in effect for initial system installation. All documentation shall be updated for each new version of software, or otherwise as needed.

### GLOSSARY FOR SECTION C – STATEMENT OF WORK

*CLIN* – Contract Line Item Number

*CMCB* - Configuration Management Control Board

*Contractor, the* - the business entity whose products and services are being purchased under this statement of work; used interchangeably with “the contractor”

*DEA* – United States Drug Enforcement Administration

*COTR* – Contracting Officer from the Office of Investigative Technology, United States Drug Enforcement Administration. Other authorized government personnel shall be designated only by a COTR.

*Department of Justice* – the United States Department of Justice

*DOJ* - the United States Department of Justice

*FAR* – Federal Acquisition Regulation

*Government, the* – the United States Federal Government

*MMS* – Multimedia Messaging Service

*Program Manager* – the contractor’s primary liaison for the RCS program with the federal agency

*Shall* – utilized throughout this statement of work to designate a requirement element which must immediately be available to the government from the contractor upon delivery of equipment or service in order for the contractor to achieve the minimally acceptable level of compliance with the SOW. When applied to the RCS system requirements, “shall” indicates the requirement element is immediately deliverable upon completion of the system installation. When applied to the optional-to-the-government comprehensive engineering support, development, and maintenance program, “shall” indicates the mandatory elements of the program which the contractor must provide to the government when the option has been exercised by the government, the costs of

## SECTION C

which are included and not additional to the cost of the comprehensive engineering support, development, and maintenance program.

*Should* - utilized throughout this statement of work to designate a requirement element which does not immediately need be available to the government from the contractor upon initial delivery of equipment or service in order for the contractor to achieve the minimal compliance with the SOW, but which the contractor is obligated to develop or achieve over the course of the contract within specified time periods at no additional cost to the government when the government exercises its option for the comprehensive engineering support, development, and maintenance program.

*SMS* – Short Message Service

# ST UFMS COMMITMENT COVER SHEET

(b)(6);(b)(7)(C);(b)(7)(F)

Process in UFMS

- TA or PCC or PR or OTHER as specified \_\_\_\_\_
- PR D-12-ST-0284
- Suggested Vendor Code: 272780230 963322842
- Comm Code: 70100

BBFY	EBFY	Fund	Org L2	Org L4	Prog	Proj	Act	SOC	User 3	User 4	Org 5
2012	2012	S1D	ST	2335320	DOM-G2		FLS	31043	T3E	TELE	2335323

NOTE: Requested delivery/travel date is 7/17/12 (if travel is authorized on an SF-182, please confirm actual travel dates w/traveler – travel dates may differ from training dates)

Include Tuition Total Amt on TA – traveler will pay registration fee via travel credit card.

Update DEA-19 Database/Log

Fwd original(s) upon approval in UFMS by:

- Allowance Approver (PR)
- Purchase Card Approving Official (PCC)

▪ TO:  Contracting Officer  
 ~~Front Purchase Car~~

(b)(6);(b)(7)(C);(b)(7)(F)

Fwd original(s) to \_\_\_\_\_

Fwd original(s) to traveler

Fwd copy(ies) to traveler via email

Fwd via email to \_\_\_\_\_

Fwd copy(ies) to: \_\_\_\_\_

Record entire UFMS doc #, Accounting Line(s), Amendment #, initial, & date on document

Other:

STIG-729

U.S. DEPARTMENT OF JUSTICE DRUG ENFORCEMENT ADMINISTRATION  <b>REQUISITION FOR          EQUIPMENT, SUPPLIES, OR SERVICES</b> <i>(Instruction on Reverse)</i>		1 REQUISITION NO. PR-D-12-ST-0287	2 PURCHASE ORDER / CONTROL NO.
		3 PAGE 1 OF 1 PAGE	4 DATE PREPARED 04/17/2012
		5 FOR INFORMATION CALL (Name, telephone code, and extension) (b)(6);(b)(7)(C);(b)(7)(F) 4/24/12	
		6 TO (Name and location) Government Contracting Officer Office of Investigative Technology Lorton, VA 22079	
7 FROM (Requisitioning point - name and address) (b)(6);(b)(7)(C);(b)(7)(F) Unit Chief/STIG Office of Investigative Technology 9-27-12		(b)(6);(b)(7)(C);(b)(7)(F)	
8 RECOMMENDED SOURCE: Cicom USA (Alex Valasco, POC Sales) 1997 Annapolis Exchange Parkway, Suite 300 Annapolis, Maryland 21401 (443-949-7470)		9 REQUIRED DELIVERY DATE (b)(6);(b)(7)(C);(b)(7)(F)	
11 ALLOWANCE AND ACTIVITY ACCOUNTS CHARGEABLE, AND OBJECT CLASS(ES) Amend 0001 PR D-12-ST-0287 4/25/12 (b)(6);(b)(7)(C);(b)(7)(F)		10 (If known) FICER Section Chief, STI	
FORM OR STOCK NO. (14)	DESCRIPTION OF ARTICLES OR (15)	UNIT (17)	UNIT PRICE (18)
Hacking Team Solution	Hacking Team Software/Maintenance/Hardware and Training, See Attached docs.  Annual Maintenance and Support - Option Year 1 - No cost at this time. Annual Maintenance and Support - Option Year 2 - No cost at this time. Annual Maintenance and Support - Option Year 3 - No cost at this time. Annual Maintenance and Support - Option Year 4 - No cost at this time. Justification The Hacking Team product will support the (b)(7)(E) Country Office. The software will (b)(7)(E)	(b)(4)	(b)(4)
See attached Sole Source for more details.		TOTAL (b)(4)	
20 DELIVER TO (Give complete address, including ZIP Code) Office of Investigative Tech. 10555 Furnace Road Lorton, VA 22079 attn: (b)(6);(b)(7)(C);(b)(7)(F)		21 SHIP VIA <input type="checkbox"/> FREIGHT <input type="checkbox"/> PARCEL POST <input type="checkbox"/> EXPRESS <input checked="" type="checkbox"/> MAIL <input type="checkbox"/> OTHER (Specify in remarks)	
22 REMARKS Disapproved by ADSD (T-1205422) Use 0% DCFA 4/25/12 (b)(6);(b)(7)(C);(b)(7)(F)			

DEA Form (July 1976) - 19

Previous edition dated 8/73 may be used until stock is exhausted

(b)(6);(b)(7)(C);(b)(7)(F)

FGN-~~2335323~~ - 2335323  
DPS TELE

# ST UFMS COMMITMENT COVER SHEET

(b)(6);(b)(7)(C);(b)(7)(F)

Process in UFMS

- TA or PCC or PR or OTHER as specified \_\_\_\_\_
- PR D-12-ST-0287
- Suggested Vendor Code: 272780230 963322842
- Comm Code: 70100

BBFY	EBFY	Fund	Org L2	Org L4	Prog	Proj	Act	SOC	User 3	User 4	Org 5
2012	2012	S1D	ST	2335320	DOM-GZ		FLS	31043	T3E	TELE	2335323

FGN-G2 23322

NOTE: Requested delivery/travel date is 7/17/12 (if travel is authorized on an SF-182, please confirm actual travel dates w/traveler – travel dates may differ from training dates)

Include Tuition Total Amt on TA – traveler will pay registration fee via travel credit card.

Update DEA-19 Database/Log

Fwd original(s) upon approval in UFMS by:

- Allowance Approver (PR)
- Purchase Card Approving Official (PCC)

▪ TO:  Contracting Officer  
 Don't Purchase Card

(b)(6);(b)(7)(C);(b)(7)(F)

Fwd original(s) to \_\_\_\_\_

Fwd original(s) to traveler

Fwd copy(ies) to traveler via email

Fwd via email to \_\_\_\_\_

Fwd copy(ies) to: \_\_\_\_\_

Record entire UFMS doc #, Accounting Line(s), Amendment #, initial, & date on document

Other:

★ Amend PR D-12-ST-0287 - see attached spreadsheet

Cicom USA, PR D-12-ST-0287

**FROM**

HAL	100%	(575,000.00)	BBFY	EBFY	Fund	Org L2	Org L4	Prog	Act	SOC	User 3	User 4	Org 5
1	100%	(575,000.00)	2012	2012	S1D	ST	2335320	DOM-G2	FLS	31043	T3E	TELE	2335323

**EQM**

**(575,000.00)**

**TO**

HAL	100.00%	575,000.00	BBFY	EBFY	Fund	Org L2	Org L4	Prog	Act	SOC	User 3	User 4	Org 5
1	(b)(4)		2012	2012	S1D	ST	2335320	FGN-G2	FLS	23322	T3E	TELE	2335323
2			2012		DXD	ST	2335320	DCF-G2	FLS	23322	T3E	TELE	2335323

**OPS**

**575,000.00**

# ST UFMS COMMITMENT COVER SHEET

(b)(6);(b)(7)(C);(b)(7)(F)

Process in UFMS

- Correct PR D-12-ST-0287 (Amend 1)
- Delete HAL 2 & add amt from HAL 2 to HAL 1 amt
- Re-scan and attach updated DEA-19

HAL	100%	575,000.00	BBFY	EBFY	Fund	Org L2	Org L4	Prog	Act	SOC	3	U	2335323
1	100%	575,000.00	2012	2012	S1D	ST	2335320	DOM-G2	FLS	23322	T3E	TELE	2335323

FGN-L-2

- NOTE: Requested delivery/travel date is \_\_\_\_\_ (if travel is authorized on an SF-182, please confirm actual travel dates w/traveler – travel dates may differ from training dates)
- Include Tuition Total Amt on TA – traveler will pay registration fee via travel credit card.

Update DEA-19 Database/Log

Fwd original(s) upon approval in UFMS by:

- Allowance Approver (PR)
- Purchase Card Approving Official (PCC)

▪ TO:  Contracting Officer (b)(6);(b)(7)(C);(b)(7)(F)  
Gov't Purchase Card number \_\_\_\_\_

Fwd original(s) to \_\_\_\_\_

Fwd original(s) to traveler

Fwd copy(ies) to traveler via email

Fwd via email to \_\_\_\_\_

Fwd copy(ies) to: \_\_\_\_\_

Record entire UFMS doc #, Accounting Line(s), Amendment #, initial, & date on document

Other:

(b)(6);(b)(7)(C);(b)(7)(F)

**From:** (b)(6);(b)(7)(C);(b)(7)(F)  
**Sent:** Monday, April 23, 2012 3:56 PM  
**To:** (b)(6);(b)(7)(C);(b)(7)(F)  
**Cc:**  
**Subject:** PR D-12-ST-0287

Hi (b)(6);(b)(7)(C);(b)(7)(F) (b)(6);(b)(7)(C);(b)(7)(F)  
I was reviewing the PR D-12-ST-0287 and realized that the funds should have been taken out on the FGN OPS account, I mistakenly marked the 19 for DOM ops. Would you please have (b)(6);(b)(7)(C);(b)(7)(F) change the funding please. Also, can we use

(b)(6);(b)(7)(C);(b)(7)(F) I have cut & pasted the email below for your reference. Thank you.

Thanks (b)(6);(b)(7)(C);(b)(7)(F) (b)(7)(E)

(b)(6);(b)(7)(C);(b)(7)(E);(b)(7)(F)

**From:** (b)(6);(b)(7)(C);(b)(7)(F) (DEA-INT)  
**Sent:** Monday, April 23, 2012 3:12 PM  
**To:** (b)(6);(b)(7)(C);(b)(7)(F)  
**Subject:** RE: Host based intercept and diversion

Per GS (b)(6);(b)(7)(C);(b)(7)(F) he stated:

There are several precursor chemical cases that use (b)(7)(E) program.

If you need specific case numbers or more information please contact me.....

Thanks (b)(6);(b)(7)(C);(b)(7)(F)

**Special Agent** (b)(6);(b)(7)(C);(b)(7)(F)

(b)(6);(b)(7)(C);(b)(7)(F)

**Drug Enforcement Administration**

(b)(7)(E) **Country Office**

(b)(6);(b)(7)(C) **(Desk)**

(b)(6);(b)(7)(C) **(Cell)**

(b)(6);(b)(7)(C);(b)(7)(F) @aol.com (Blackberry E-mail)



**From:** (b)(6);(b)(7)(C);(b)(7)(F) [redacted]@usdoj.gov

**Sent:** Wednesday, April 18, 2012 8:47 AM

**To:** (b)(6);(b)(7)(C);(b)(7)(F) [redacted]

**Cc:** [redacted]

**Subject:** Host based intercept and diversion

Hi (b)(6);(b)(7)(C);(b)(7)(F) [redacted]

We are still in the contracting process of acquiring a host based intercept for (b)(7)(E) [redacted]. We are submitting a "place holder" 19 to commit ST's funds for the project now. (b)(6);(b)(7)(C);(b)(7)(F) [redacted]

(b)(7)(E) [redacted]

Thanks

(b)(6);(b)(7)(C);(b)(7)(F) [redacted]

Unit Chief (b)(6);(b)(7)(C);(b)(7)(F) [redacted]

(b)(6);(b)(7)(C);(b)(7)(F)

**From:** (b)(6);(b)(7)(C);(b)(7)(F)  
**Sent:** Wednesday, June 13, 2012 2:18 PM  
**To:** (b)(6);(b)(7)(C);(b)(7)(F)  
**Cc:**  
**Subject:** FW: Cicom USA \$575K  
**Attachments:** CICOM\_signed\_DOJ Approved.pdf

Hi (b)(6);(b)(7)(C);(b)(7)(F)

Please amend PR D-12-ST-0287 to attach this email (DOJ CIO approval documentation) as an .msg file.

In the Amendment Info block, please record: *PR has been amended to add CIO IT Procurement Approval documentation. No other changes were made to the PR.*

Thanks!

(b)(6);(b)(7)(C);(b)(7)(F)

**From:** (b)(6);(b)(7)(C);(b)(7)(F)  
**Sent:** Wednesday, June 13, 2012 12:41 PM  
**To:** (b)(6);(b)(7)(C);(b)(7)(F)  
**Cc:**  
**Subject:** FW: Cicom USA \$575K

(b)(6);(b)(7)(C);(b)(7)(F)

attached is the DOJ approval. Please mod. the order to attach the approval (I will bring you the original the DEA-19).

Thanks,

(b)(6);(b)(7)(C);(b)(7)(F)

**From:** (b)(6);(b)(7)(C);(b)(7)(F)  
**Sent:** Wednesday, June 13, 2012 12:29 PM  
**To:** CIOFrontDoor; (b)(6);(b)(7)(C);(b)(7)(F)  
**Cc:** (b)(6);(b)(7)(C);(b)(7)(F)  
**Subject:** RE: Cicom USA \$575K

Hi (b)(6);(b)(7)(C);(b)(7)(F)

Please find the DOJ approval attached for your CICOM request. Please be sure to attached the signed approval to your request in UFMS.

Thanks,

(b)(6);(b)(7)(C);(b)(7)(F)

**From:** CIOFrontDoor  
**Sent:** Wednesday, June 06, 2012 3:55 PM  
**To:** (b)(6);(b)(7)(C);(b)(7)(F) CIOFrontDoor

**Cc:** (b)(6);(b)(7)(C);(b)(7)(F)  
**Subject:** RE: Cicom USA \$575K

Hello (b)(6);(b)(7)(C);(b)(7)(F)

Your request is awaiting DOJ CIO approval. Should you require further assistance, please let me know.

Thanks,  
(b)(6);(b)(7)(C);(b)(7)(F)  
CIO Support Unit (SIDC)  
Office of Information Systems  
Drug Enforcement Administration  
Phone: (b)(6);(b)(7)(C)

**From:** (b)(6);(b)(7)(C);(b)(7)(F)  
**Sent:** Wednesday, June 06, 2012 2:34 PM  
**To:** CIOFrontDoor  
**Cc:** (b)(6);(b)(7)(C);(b)(7)(F)  
**Subject:** FW: Cicom USA \$575K

Just checking the status of the approval request below.

Thank you,  
(b)(6);(b)(7)(C);(b)(7)(F)

**From:** (b)(6);(b)(7)(C);(b)(7)(F)  
**Sent:** Wednesday, May 23, 2012 11:30 AM  
**To:** CIOFrontDoor  
**Cc:** (b)(6);(b)(7)(C);(b)(7)(F)  
**Subject:** Cicom USA \$575K

The attached procurement request is submitted for your review and approval. For internal tracking purposes, can you please cc: me when the approval is returned to the COR.

Vendor: Cicom USA  
Amount: \$575,000  
Description: Hacking Team software/maintenance/hardware and training

Thank you,  
(b)(6);(b)(7)(C);(b)(7)(F)  
Program Management Specialist  
Administrative Support Section (STA)  
DEA, Office of Investigative Technology (ST)

**DEA JUSTIFICATION AND APPROVAL TO  
CONTRACT FOR INFORMATION TECHNOLOGY PRODUCTS OR SERVICES  
(Version 3.1)**

**JUSTIFICATION**

**ABOUT THE UNDERLYING SYSTEM/INVESTMENT**

1. **Component and office:** Drug Enforcement Administration (DEA), *Office of Investigative Technology*
2. **Point of contact name, email, and phone:** (b)(6);(b)(7)(C);(b)(7)(F)
3. **IT system or investment this contract supports:** (b)(7)(E)
4. **Describe the purpose of the system/investment this procurement action supports:** (b)(7)(E)
5. **What is the current status of the system?**  Design  Development  Implementation  Operations and Maintenance  Other, please explain:
6. **Overall project duration:** *Indefinite. This will be an ongoing initiative.*
7. **Is this a shared IT solution?** *No*

**ABOUT THIS CONTRACT REQUEST**

8. **Commodity IT type?**  
 IT Infrastructure (e.g. data centers, servers and processors, networks, desktop computers, mobile devices)  
 Enterprise IT Systems (e.g. email, collaboration tools, identity and access management, security, web infrastructure)  
 Business Systems (e.g. finance, human resources, other administrative functions)
9. **Commodity IT area?**  
(b)(7)(E)
10. **Procurement action required:**  RFP/RFQ  Contract Award  Task Order Award  
 Modification  Other, please explain: *[Explain the action being taken]*
11. **Existing Contract number:** *Unknown*
12. **Vendor name:** *Cicom USA*
13. **Target date:** *07/17/2012*
14. **Description of requirement:** *This requirement is for the acquisition of a judicial host-based Remote Control System (RCS) Intercept Software Tool.*  
(b)(7)(E)
15. **Value of procurement action:** *\$575,000.00*
16. **Period of performance of the proposed action:** *07/17/2012 - 07/16/2013*
17. **Explanation of the business need or how required products or services are mission-essential:**  
(b)(7)(E)
18. **Impact on the mission if not approved now:**  
(b)(7)(E)

**DEA JUSTIFICATION AND APPROVAL TO  
CONTRACT FOR INFORMATION TECHNOLOGY PRODUCTS OR SERVICES**

(Version 3.1)

**19. Percent of this procurement that is (must total 100%):**

- a. Labor
- b. Equipment
- c. Software/Licenses
- d. Other N/A

**20. Relevant Product/Service code (PSC) and description (note: this is the first four digits of the Commodity Code): (check category and select from drop-down menu. Call Office of Acquisition and Relocation Management for assistance)**

- Purchase of Products — 7030 - ADP Software
- Purchase of Services\* —
- Installation, Lease /Rental, Maintenance—

\* Cell phone services should be coded as D304.

**21. Has consideration been given to reduce spending in the specific PSC (see 2/27/2012 Sisk memo "Cutoff Dates for Submission of Purchasing Requests for Fiscal Year 2012" – available on IT funding Webster page): Yes**

**DOJ REVIEW EXEMPTION REQUEST**

The Department of Justice has exempted some IT purchases from their review process. Review the exemption criteria below. If one of them applies to you, please check the box and provide a detailed explanation of why you qualify.

- DIRB Programs** – Systems that are in-scope for oversight by the Department Investment Review Board (DIRB)
- Routine Service Orders** – Service orders (i.e. orders that do not require a source selection activity) under existing enterprise contracts, provided that the value of the service is \$500,000 or less.
- Tactical Law Enforcement Operations & Litigation Support** – New IT contracts and task orders required to support time-sensitive law enforcement operations and litigation support, provided that the value of the new contract or task order is \$500,000 or less
- Task Orders Under Existing Blanket Purchase Agreements** – New task orders under existing blanket purchase agreements, provided that the value of the task order is \$100,000 or less.

EXPLANATION:

**DEA JUSTIFICATION AND APPROVAL TO  
CONTRACT FOR INFORMATION TECHNOLOGY PRODUCTS OR SERVICES**

*(Version 3.1)*

*[explain how this request meets one (or more) of the exemptions above]*

**DEA JUSTIFICATION AND APPROVAL TO  
CONTRACT FOR INFORMATION TECHNOLOGY PRODUCTS OR SERVICES**  
(Version 3.1)

PLEASE OBTAIN THE SIGNATURES OF THE REQUESTOR AND REQUESTING OFFICIAL BEFORE SUBMITTING THIS FORM.

**CERTIFICATION**

"I hereby certify that this Justification and Approval to Contract for Information Technology Products or Services is accurate and complete." (b)(6);(b)(7)(C);(b)(7)(F)

REQUESTOR (GS-15 OR ABOVE)

Signature & Title SECTION CHIEF  
STL

Date 05/22/12

**APPROVALS**

**REQUIRED FOR ALL ACTIONS EXCEEDING \$3,000**

REQUESTING OFFICIAL (SAC/OFFICE HEAD)

(b)(6);(b)(7)(C);(b)(7)(F)

Date 5/22/12

DEPUTY CHIEF INFORMATION OFFICER:

Date 5-24-2012

DEA CHIEF INFORMATION OFFICER:

Date 5/25/12

\*DOJ CHIEF INFORMATION OFFICER:  
(Required unless one of the exceptions applies)

DIGITALLY APPROVED  
Signature

Date \_\_\_\_\_

*(Check appropriate box, if applicable)*

\*DOJ Chief Information Officer's approval is not required because the requirement is for—

- A system for which the DOJ Investment Review Board (DIRB) maintains oversight
- A routine service order of \$500,000 or less under an existing enterprise contract
- A contract action of \$500,000 or less for tactical law enforcement operations or litigation support
- Task/delivery order of \$100,000 under an existing blanket purchase agreement (BPA)

**Attach approved J&A to DEA-19**

Comments:

STIG-729

U.S. DEPARTMENT OF JUSTICE  
DRUG ENFORCEMENT ADMINISTRATION  
REQUISITION FOR  
EQUIPMENT, SUPPLIES, OR SERVICES

(Instruction on Reverse)

1. REQUISITION NO.  
PR-D-12-ST-0287  
2. PURCHASE ORDER / CONTROL NO.  
3. PAGE  
1 OF 1 PAGE  
4. DATE PREPARED  
06/15/2012

5. FOR INFORMATION CALL (Name, telephone code, and extension)

(b)(6);(b)(7)(C);(b)(7)(F)

6. TO (Name and location)

Government Contracting Officer  
Office of Investigative Technology  
Lorton, VA 22079

JUN 18 2012

7. FROM (Requisitioning point - name and location)

(b)(6);(b)(7)(C);(b)(7)(F)

Unit Chief/STIG  
Office of Investigative Technology

8. RECOMMENDED SOURCE:

Cicom USA (Alex Valasco, POC Sales)  
1997 Annapolis Exchange Parkway, Suite 300  
Annapolis, Maryland 21401 (443-949-7470)

9. REQUIRED DELIVERY DATE

08/31/2012

11. ALLOWANCE AND ACTIVITY ACCOUNTS CHARGEABLE, AND OBJECT CLASS(ES)

Amend 0001 Amend 0003 6/20/12 att  
PR-D-12-ST-0287 4/25/12

(b)(6);(b)(7)(C);(b)(7)(F) PLY CONTRACT NO. (If known)

APPROVING OFFICER

ROWING OFFICER

Section Chief, STI

FORM OR STOCK NO.  
(14)

DESCRIPTION OF ARTICLE  
(15)

QUANTITY UNIT UNIT PRICE AMOUNT  
(16) (17) (18) (19)

Hacking Team Solution

Hacking Team  
Software/Maintenance  
and Training, See At

(b)(4)

(b)(6);(b)(7)(C);(b)(7)(F)

6/18/12

Change Funding on PR  
As noted below

12/12/SID/ST/2335320/FGN-62/FLS | 23322/TSE/TELE | 2335323

Annual Maintenance and Support  
Option Year 1 - No cost at this  
time.

12/12/SID/ST/2335000/Dom-62/FLS | 23322/TSE/GDIB | 2335342  
Annual Maintenance and Support -  
Option Year 2 - No cost at this  
time.

Annual Maintenance and Support -  
Option Year 3 - No cost at this  
time.

Annual Maintenance and Support -  
Option Year 4 - No cost at this  
time.

Justification

The Hacking Team product  
supports host based IP  
intercepts. The software will

(b)(7)(E)

See attached Sole Source for  
more details.

This IT related purchase is for Tactical LE purposes  
and has been approved for exemption by DEA's CIO.

Program: TSE2

(b)(6);(b)(7)(C);(b)(7)(F)

Sign

Date: 6-5-12

20. DELIVER TO (Give complete address, including ZIP Code)

Office of Investigative Tech.  
10555 Furnace Road  
Lorton, VA 22079

21. SHIP VIA

FREIGHT  PARCEL POST  EXPRESS  
 MAIL  OTHER (Specify in remarks)

TOTAL 525,000.00

(b)(6);(b)(7)(C);(b)(7)(F)

6/18/12

22. REMARKS (b)(4)

(b)(4);(b)(7)(E)

(b)(6);(b)(7)(C);(b)(7)(F)

6/14/12

DEA Form (July 1976) - 19

Previous edition dated 8/73 may be used until stock is exhausted

(b)(4);(b)(7)(E)

(b)(4)

GDIB

FGN-OPS-2335323 - TELE

(b)(4)

(b)(6);(b)(7)(C);(b)(7)(F)

(b)(6);(b)(7)(C);(b)(7)(F)



STIG 729

U.S. DEPARTMENT OF JUSTICE DRUG ENFORCEMENT ADMINISTRATION  <b>REQUISITION FOR          EQUIPMENT, SUPPLIES, OR SERVICES</b> <i>(Instruction on Reverse)</i>		1. REQUISITION NO. PR-D-12-ST-0287	2. PURCHASE ORDER / CONTROL NO.
		3. PAGE 1 OF 1 PAGE	4. DATE PREPARED 04/17/2012
		5. FOR INFORMATION CALL (Name, telephone code, and extension) 4/24/12 (b)(6);(b)(7)(C);(b)(7)(F)	
6. TO (Name and location) Government Contracting Officer Office of Investigative Technology Lorton, VA 22079		7. FROM (Requisitioning point - name and location) (b)(6);(b)(7)(C);(b)(7)(F) UC Unit Chief/STIG Office of Investigative Technology 4-29-12	
8. RECOMMENDED SOURCE: Cicom USA (Alex Valasco, POC Sales) 1997 Annapolis Exchange Parkway, Suite 300 Annapolis, Maryland 21401 (443-949-7470)		9. REQUIRED DELIVERY DATE (b)(6);(b)(7)(C);(b)(7)(F)	
11. ALLOWANCE AND ACTIVITY ACCOUNTS CHARGEABLE, AND OBJECT CLASS(ES) Amend 0001 PR D-12-ST-0287 4/25/12 (b)(6);(b)(7)(C);(b)(7)(F)		OFFICER Section Chief, STI	
FORM OR STOCK NO. (14)	DESCRIPTION OF ARTICLES OR SERVICES (15)	UNIT (17)	UNIT PRICE (18)
Hacking Team Solution Hacking Team Software/Maintenance/Hardware and Training, See Attached docs.  Annual Maintenance and Support - Option Year 1 - No cost at this time. Annual Maintenance and Support - Option Year 2 - No cost at this time. Annual Maintenance and Support - Option Year 3 - No cost at this time. Annual Maintenance and Support - Option Year 4 - No cost at this time.  Justification The <del>Hacking Team product</del> will support the (b)(7)(E) country office. The software will (b)(7)(E)		AMOUNT (19)	
20. DELIVER TO (Give complete address, including ZIP Code) Office of Investigative Tech. 10555 Furnace Road Lorton, VA 22079		21. SHIP VIA <input type="checkbox"/> FREIGHT <input type="checkbox"/> PARCEL POST <input type="checkbox"/> EXPRESS <input checked="" type="checkbox"/> MAIL <input type="checkbox"/> OTHER (Specify in remarks)	
attn: (b)(6);(b)(7)(C);(b)(7)(F)		TOTAL 575,000.00	
22. REMARKS Disapproved by ADSD (T-1205422) Use 0% DCFA 4/25/12 (b)(6);(b)(7)(C);(b)(7)(F)			

DEA Form (July 1976) - 19

Previous edition dated 8/73 may be used until stock is exhausted

(b)(6);(b)(7)(C);(b)(7)(F)

9/6/12

FGN-~~2335323~~ - 2335323  
DPS TELE

(b)(6);(b)(7)(C);(b)(7)(F)

# ST UFMS COMMITMENT COVER SHEET

(b)(6);(b)(7)(C);(b)(7)(F)

Process in UFMS

- Amend PR D-12-ST-0287 to replace current HAL with the following dimensions:
- Can be processed immediately, as Acquisition has not awarded the order in UFMS

HAL	Amt	BBFY	EBFY	Fund	Org L2	Org L4	Prag	Proj	Act	SOC	User 3	User 4	Org 5
1	295,000.00	2012	2012	S1D	ST	2335320	FGN-G2		FLS	23322	T3E	TELE	2335323
2	280,000.00	2012	2012	S1D	ST	2335000	DOM-G2		FLS	23322	T3E	GDIB	2335342

- NOTE: Requested delivery/travel date is \_\_\_\_\_ (if travel is authorized on an SF-182, please confirm actual travel dates w/traveler – travel dates may differ from training dates)
- Include Tuition Total Amt on TA – traveler will pay registration fee via travel credit card.
- In the Amendment Information section enter a reason for the modification and the requested adjustments identified by HAL(s) and I/L(s)

Update DEA-19 Database/Log

Fwd original(s) upon approval in UFMS by:

- Allowance Approver (PR)
- Purchase Card Approving Official (PCC)

▪ TO:  Contracting Officer (b)(6);(b)(7)(C);(b)(7)(F)  
Gov't Purchase Card holder

Fwd original(s) to \_\_\_\_\_

Fwd original(s) to traveler

Fwd copy(ies) to traveler via email

Fwd via email to \_\_\_\_\_

Fwd copy(ies) to: \_\_\_\_\_

Record entire UFMS doc #, Accounting Line(s), Amendment #, initial, & date on document

Other:

STIG-142

(b)(6);(b)(7)(C);(b)(7)(F)

<b>U.S. DEPARTMENT OF JUSTICE</b> <b>DRUG ENFORCEMENT ADMINISTRATION</b> <b>REQUISITION FOR</b> <b>EQUIPMENT, SUPPLIES, OR SERVICES</b> <i>(Instruction on Reverse)</i>		1. REQUISITION NO. <b>PR-D-13-ST-0048</b>	2. PURCHASE ORDER / CONTROL NO.		
		3. PAGE OF PAGE	4. DATE PREPARED <b>11-15-2012</b>		
		5. FOR INFORMATION CALL (Name, telephone code, and extension) (b)(6);(b)(7)(C);(b)(7)(F)			
6. TO (Name and location) <b>Contracting Officer</b> <b>Office of Investigative Technology</b> <b>Lorton, VA 22079</b>		7. FROM (Requisitioning point - name and location) (b)(6);(b)(7)(C);(b)(7)(F) - Unit Ch (b)(6);(b)(7)(C);(b)(7)(F) <b>10555 Furnace Road</b> <b>Lorton, VA 22079</b>			
8. RECOMMENDED SOURCE: <b>Alex Valesco - Cicom USA</b> <b>1997 Annapolis Exchange Parkway,</b> <b>Annapolis Maryland 21403. 443-949-7470</b>		9. REQUIRED DELIVERY DATE <b>02-28-2013</b>			
11. ALLOWANCE AND ACTIVITY ACCOUNTS CHARGEABLE, AND OBJECT CLASS(ES) <b>PR-D-12-ST-0287 Amend 0005 11/15/12</b>		10. CONTRACT NO. (if known) (b)(6);(b)(7)(C);(b)(7)(F)			
		12. APPROVING OFFICER [Signature]			
		13. SPECIAL AGENT IN CHARGE [Signature]			
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		100. SPECIAL AGENT IN CHARGE [Signature]			

**Quote**



Attention:	(b)(6);(b)(7)(C);(b)(7)(F)	Project Title:	KATIE Project
Title:		Project Description:	Katie project added training
Company Name:	DEA	P.O. Number:	
Address:		Invoice Number:	
City, State Zip Code:		Quote:	2012101701 (rev2)
Date:	10/17/12	Term:	

Product Code	Description	Quantity	Unit Price	Cost
1 CURS-TR	RCS Training Session, Installation & Operations: 5-day at Customer Premises for up to 10 participants In (b)(7)(E)	1	(b)(4)	(b)(4)
2 TRVL-TR	Travel budget per HT personelle Travel to (b)(7)(E) 3 Techs including one Spanish speaker as requested.	3		

Total (b)(4)

# ST UFMS COMMITMENT WORKSHEET

(b)(6);(b)(7)(C);(b)(7)(F)

- Process in UFMS
  - Amend PR D-12-ST-0287
  - Add 3<sup>rd</sup> HAL
  - Add two (2) I/L's – see DEA-19 for Comm Codes w/p #1

HAL	AMT	BBFY	EBFY	FUND	Org	Org L4	Prog	Proj	Act	SOC	User 3	User 4	Org L5
		2013	2013	S1D	ST	2335320	FGN-G2		FLS	25705	T3E	TELE	2335323

- NOTE: Requested delivery travel date is 2/28/12 (if travel is authorized on an SF-182, please Confirm actual travel dates w/traveler – traveler will pay registration fee via travel credit card.
- Include Tuition Total Amt on TA – traveler will pay registration fee via travel credit card.
- In the Amendment Information enter description of requested adjustments and justification.

- Update DEA-19 Database/Log
- Fwd original(s) upon approval in UFMS by:
  - PR = Allowance Approver
  - PCC = Purchase Card Approving Official (PCAO)
  - TO:  Contracting Officer (b)(6);(b)(7)(C);(b)(7)(F)  
Gov't Purchase Card holder \_\_\_\_\_

Fwd original(s) to \_\_\_\_\_

Fwd original(s) to traveler

Fwd copy(ies) to traveler via email

Fwd via email to (b)(6);(b)(7)(C);(b)(7)(F)

Fwd copy(ies) to: \_\_\_\_\_

Record entire UFMS doc #, Accounting Line(s), Amendment #, initial, & date on document

Please submit in UFMS NLT: \_\_\_\_\_ (if you are unable to meet deadline, please notify Martha)



# Quote

Attention:	(b)(6);(b)(7)(C);(b)(7)(F)	Project Title:	HT RCS Da Vinci
Title:		Project	Katie extra license
Company Name	DEA OIT	P.O. Number	DJD-12-R-0033
Address		Invoice Number	
City, State Zip		Quote	-20130820.001
Valid Till date		Date issued	August 20, 2013

	Product Code	Description	Quantity	Unit Price	Cost
1	RCS-TSL-12	N. 12 Target Software License	(b)(4)		
2	RCS- USL-3	Additional Console licenses	(b)(4)		
3					
4					
5					
6					
7					
8					
9					
10					
11					
12					
13					
14					
15					
16					
DUE BY NOVEMBER 1ST 2013			TOTAL		(b)(4)

Cicom USA LLC  
 1997 Annapolis Exchange Parkway,  
 Suite 300, Annapolis Maryland, 21403  
 Tel: 443-949-7470 / Cell: (b)(6);(b)(7)(C) Fax: 443-949-7471  
 Duns:963322842 Tax id: 27-2780230 Cage: 6BHN8

# ST UFMS COMMITMENT WORKSHEET

(b)(6);(b)(7)(C);(b)(7)(F)

- Process in UFMS
  - PR D-13-ST-0454
  - Suggested Vendor Code: 272780230 963322842
  - Comm Code: 703000 (since the quote has two lines, pls enter two I/L's – the second should be \$0 at a Qty of 1)

HAL	AMT	BBFY	EBFY	FUND	Org	Org L4	Prog	Proj	Act	SOC	User 3	User 4	Org L5
		2013	2013	S1D	ST	2335342	DOM-G2		FLS	26001	T3E	STSO	2335342

- NOTE: Requested delivery/travel date is 9/23/13 (if travel is authorized on an SF 182, please Confirm actual travel dates w/traveler – traveler will pay registration fee via travel credit card.
- Include Tuition Total Amt on TA – traveler will pay registration fee via travel credit card.
- In the Amendment Information enter description of requested adjustments and justification.

- Update DEA-19 Database/Procurement Log
- Fwd original(s) upon approval in UFMS by:
  - PR = Allowance Approver
  - PCC = Purchase Card Approving Official (PCAO)
  - TO: Contracting Officer \_\_\_\_\_  
Gov't Purchase Card holder \_\_\_\_\_
- Fwd original(s) to \_\_\_\_\_
- Fwd original(s) to traveler
- Fwd copy(ies) to traveler via email
- Fwd via email to \_\_\_\_\_
- Fwd copy(ies) to: \_\_\_\_\_
- Record entire UFMS doc #, Accounting Line(s), Amendment #, initial, & date on document
- Please submit in UFMS NLT: \_\_\_\_\_ (if you are unable to meet deadline, please notify Martha)

STIG-200

(b)(6);(b)(7)(C);(b)(7)(F)

U S DEPARTMENT OF JUSTICE  
DRUG ENFORCEMENT ADMINISTRATION  
REQUISITION FOR  
EQUIPMENT, SUPPLIES, OR SERVICES

1 REQUISITION NO  
2 PURCHASE ORDER CONTROL NO  
3 PAGE 1 OF 1 PAGE  
4 DATE PREPARED 12-11-2013 12/11/13

(b)(6);(b)(7)(C);  
(b)(7)(F)

Instruction on Reverse: DEC 11 2013

5 FOR INFORMATION CALL (Name telephone code and extension)  
(b)(6);(b)(7)(C);(b)(7)(F)

6 TO (Name and location)  
Government Contracting Officer  
Office of Investigative Technology  
Martinsburg, VA 22079

7 FROM (requesting point - name and location)  
Chief - STIG  
Office of Investigative Technology

(b)(6);(b)(7)(C);(b)(7)(F)

(b)(6);(b)(7)(C);(b)(7)(F)

8 RECOMMENDED SOURCE  
C/O: USA - Alex Valasco, POC Sales  
1997 Annapolis Exchange Parkway, Suite 300  
Annapolis, MD 21407 (443-949-1470)

9 REQUIRED DELIVERY DATE  
10 FEDERAL SUPPLY CONTRACT NO. (if known)

11 ALLOWANCE AND ACTIVITY ACCOUNTS CHARGEABLE, AND OBJECT CLASS  
PR D-13-ST-0454 12/13/13

12 APPROVING OFFICER  
13 REQUEST OFFICER  
Section Chief, STIG

(b)(6);(b)(7)(C);(b)(7)(F)

(b)(6);(b)(7)(C);(b)(7)(F)

FORM OR STOCK NO (16)	DESCRIPTION OF ARTICLES OR (15)	QUANTITY (18)	UNIT (17)	UNIT PRICE (19)	AMOUNT (20)
Amendment 0001 change POP to 11/15/13 - 11/14/13	Modify contract DED-12-C-0033 to adjust the "period of performance"				
	CLIN 0002 - POP change to: 11/15/2012 - 11/15/2013	1	ea	0.00	0.00
	CLIN 0003 - POP change to: 11/15/2012 - 11/14/2013	1	ea	0.00	0.00
	CLIN 0004, 1002, 2002, 3002, 4002 the quantity and unit price needs to be reversed. The unit price needs to be \$7.00				
	(b)(7)(E)				

25 DELIVER TO (Give complete address, including ZIP Code)  
Office of Investigative  
Technology  
10555 Furnace Road  
Martinsburg, VA 22079  
Attn: (b)(6);(b)(7)(C);(b)(7)(F)

27 SHIP VIA  
 FREIGHT  PARCEL POST  EXPRESS  
 MAIL  OTHER (Specify in remarks)

TOTAL

28 REMARKS  
0% impact DCAF 12/11/13 (b)(6);(b)(7)(C);(b)(7)(F)



**Section B - Supplies or Services and Prices/Costs**

Delivery Date 60 Days From the Contract Award Date.

The Contractor shall provide supplies/services in accordance with proposal dated July 2, 2012 and in accordance with terms and conditions set forth herein

**SCHEDULE OF SUPPLIES/SERVICES**

CONTINUATION SHEET

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
0001	Hacking Team Solution - Inclusive of Software/License, First Year Maintenance, Installation, Travel and Training Estimated Delivery Date 60 days from the contract award date	1.000000	EA	(b)(4)	(b)(4)
0002	Additional training/installation for Cicom/HT to be done in (b)(7)(E)	1.000000	EA	(b)(4)	(b)(4)
0003	Line Period of Performance: 11/15/2012 - 08/26/2013 Travel expenses for HT/Cicom personnel doing the training	(b)(4)	EA	(b)(4)	(b)(4)
0004	Line Period of Performance: 11/15/2012 - 08/26/2013 *OPTIONAL* Licenses (IAW SOW Section C.1.4.E, proposal dated 7/24/12 & 7/30/12 FOR ITEMS ONLY UNDER "AGENTS REMOTE CONTROL SYSTEM TARGET PRICES" PRICES BELOW INCLUDES A 5% DISCOUNT AND CAN BE PURCHASED ANYTIME THROUGH LIFE OF CONTRACT N 10 Client Agent Software Licenses/RCS-TSL10 (b)(4) N 25 Client Agent Software Licenses/RCS-TSL25 (b)(4) N 50 Client Agent Software Licenses/RCS-TSL50 (b)(4) N 100 Client Agent Software Licenses/RCS-TSL100 (b)(4) > 100 Clients Agents or more/RCS-TSL- (Need to call for special discounted price) 1st Year Maintenance/RCS-Maint = Included ***NOTE: The Period of Performance will be effective from the actual date of delivery and installation. A modification will be issued to change and reflect the actual dates. *SUBJECT TO AVAILABILITY OF FUNDS*	1.000000	EA	(b)(4)	(b)(4)
1001	Line Period of Performance: 08/27/2012 - 08/26/2013 Option Year 1 - Annual software Maintenance (20% total cost of current system for that year) Current cost for the system is (b)(4) (cost for maintenance) **NOTES (1) If additional licenses are purchased, the price will change to reflect the actual cost for the maintenance (2) The Period of Performance will be effective from the actual date of delivery and installation. A modification will be issued to change and reflect the actual dates. *SUBJECT TO AVAILABILITY OF FUNDS*	1.000000	EA	(b)(4)	(b)(4)
1002	Line Period of Performance: 08/27/2013 - 08/26/2014 *OPTIONAL* Licenses (IAW SOW Section C.1.4.E, proposal dated 7/24/12 & 7/30/12 FOR ITEMS ONLY UNDER "AGENTS - REMOTE CONTROL SYSTEM TARGET PRICES" PRICES BELOW INCLUDES A 5% DISCOUNT AND CAN BE PURCHASED ANYTIME THROUGH LIFE OF CONTRACT N 10 Client Agent Software Licenses/RCS-TSL10 = (b)(4) N 25 Client Agent Software Licenses/RCS-TSL25 = (b)(4) N 50 Client Agent Software Licenses/RCS-TSL50 = (b)(4) N 100 Client Agent Software Licenses/RCS-TSL100 = (b)(4) > 100 Clients Agents or more/RCS-TSL- (Need to call for special discounted price) 1st Year Maintenance/RCS-Maint = Included ***NOTE: The Period of Performance will be effective from the actual date of delivery and installation. A modification will be issued to change and reflect the actual dates. *SUBJECT TO AVAILABILITY OF FUNDS*	1.000000	EA	(b)(4)	(b)(4)

2001	<p><b>Line Period of Performance:</b> 08/27/2013 - 08/26/2014</p> <p>Option Year II - Annual software Maintenance (20% total cost of current system for that year)</p> <p>NOTE: (1) If additional licenses are purchased, the price will change to reflect the actual cost for the maintenance</p> <p>(2) The Period of Performance will be effective from the actual date of delivery and installation. A modification will be issued to change and reflect the actual dates"</p> <p>"SUBJECT TO AVAILABILITY OF FUNDS"</p>	1 000000	EA	<div style="border: 1px solid black; padding: 5px;">(b)(4)</div>
2002	<p><b>Line Period of Performance:</b> 08/27/2014 - 08/26/2015</p> <p>"OPTIONAL" Licenses (IAW SOW Section C.1.4.E, proposal dated 7/24/12 &amp; 7/30/12 for ITEMS ONLY UNDER "AGENTS - REMOTE CONTROL SYSTEM TARGET PRICES". PRICES BELOW INCLUDES A 5% DISCOUNT AND CAN BE PURCHASED ANYTIME THROUGH LIFE OF CONTRACT</p> <p>N.10 Client Agent Software Licenses/RCS-TSL10 = (b)(4)</p> <p>N.25 Client Agent Software Licenses/RCS-TSL25 = (b)(4)</p> <p>N.50 Client Agent Software Licenses/RCS-TSL50 = (b)(4)</p> <p>N.100 Client Agent Software Licenses/RCS-TSL100 = (b)(4)</p> <p>&gt;100 Clients Agents or more/RCS-TSL- (Need to call for special discounted price)</p> <p>1st Year Maintenance/RCS-Maint = Included</p> <p>NOTE: The Period of Performance will be effective from the actual date of delivery and installation. A modification will be issued to change and reflect the actual dates"</p> <p>"SUBJECT TO AVAILABILITY OF FUNDS"</p>	1 000000	EA	
3001	<p><b>Line Period of Performance:</b> 08/27/2014 - 08/26/2015</p> <p>Option Year III - Annual software Maintenance (20% total cost of current system for that year)</p> <p>(1) If additional licenses are purchased, the price will change to reflect the actual cost for the maintenance</p> <p>(2) The Period of Performance will be effective from the actual date of delivery and installation. A modification will be issued to change and reflect the actual dates"</p> <p>"SUBJECT TO AVAILABILITY OF FUNDS"</p>	1 000000	EA	
3002	<p><b>Line Period of Performance:</b> 08/27/2015 - 08/26/2016</p> <p>"OPTIONAL" Licenses (IAW SOW Section C.1.4.E, proposal dated 7/24/12 &amp; 7/30/12 for ITEMS ONLY UNDER "AGENTS - REMOTE CONTROL SYSTEM TARGET PRICES". PRICES BELOW INCLUDES A 5% DISCOUNT AND CAN BE PURCHASED ANYTIME THROUGH LIFE OF CONTRACT</p> <p>N.10 Client Agent Software Licenses/RCS-TSL10 = (b)(4)</p> <p>N.25 Client Agent Software Licenses/RCS-TSL25 = (b)(4)</p> <p>N.50 Client Agent Software Licenses/RCS-TSL50 = (b)(4)</p> <p>N.100 Client Agent Software Licenses/RCS-TSL100 = (b)(4)</p> <p>&gt;100 Clients Agents or more/RCS-TSL- (Need to call for special discounted price)</p> <p>1st Year Maintenance/RCS-Maint = Included</p> <p>NOTE: The Period of Performance will be effective from the actual date of delivery and installation. A modification will be issued to change and reflect the actual dates"</p> <p>"SUBJECT TO AVAILABILITY OF FUNDS"</p>	1 000000	EA	
4001	<p><b>Line Period of Performance:</b> 08/27/2015 - 08/26/2016</p> <p>Option Year IV - Annual software Maintenance (20% total cost of current system for that year)</p> <p>NOTE: (1) If additional licenses are purchased, the price will change to reflect the actual cost for the maintenance</p> <p>(2) The Period of Performance will be effective from the actual date of delivery and installation. A modification will be issued to change and reflect the actual dates".</p> <p>"SUBJECT TO AVAILABILITY OF FUNDS"</p>	1 000000	EA	
4002	<p><b>Line Period of Performance:</b> 08/27/2016 - 08/26/2017</p> <p>"OPTIONAL" Licenses (IAW SOW Section C.1.4.E, proposal dated 7/24/12 &amp; 7/30/12 for ITEMS ONLY UNDER "AGENTS - REMOTE CONTROL SYSTEM TARGET PRICES". PRICES BELOW INCLUDES A 5% DISCOUNT AND CAN BE PURCHASED ANYTIME THROUGH LIFE OF CONTRACT</p> <p>N.10 Client Agent Software Licenses/RCS-TSL10 = (b)(4)</p>	1 000000	EA	

N 25 Client Agent Software Licenses/RCS-TSL25 (b)(4)  
 N 50 Client Agent Software Licenses/RCS-TSL50  
 N 100 Client Agent Software Licenses/RCS-TSL100  
 (b)(4)  
 \*100 Clients Agents or more/RCS-TSL- (Need to call for special discounted price)  
 1st Year Maintenance/RCS-Maint = Included  
 \*\*NOTE: The Period of Performance will be effective from the actual date of delivery and installation. A modification will be issued to change and reflect the actual dates\*  
 \*SUBJECT TO AVAILABILITY OF FUNDS\*  
 Line Period of Performance: 08/27/2016 - 08/26/2017

TOTAL \$2,432,000.00

FUNDING DETAILS:

ITEM NO.	FUNDING LINE	OBLIGATED AMOUNT	ACCOUNTING CODES
N/A	1	(b)(4)	2012 - S1D - ST 2335320 - FGN-G2 - - FLS - 23322 - - T3E - - - 2335323
N/A	2		2012 - S1D - ST - 2335000 - DOM-G2 - FLS - 23322 - - T3E - - - 2335342
N/A	3		2013 - S1D - ST - 2335320 - FGN-G2 - - FLS - 25705 - - T3E - - - 2335323
N/A	4		2013 - S1D - ST 2335320 - FGN-G2 - - FLS - 25705 - - T3E - - - 2335323
N/A	5		2013 - S1D - OE - 2335320 - FGN-G2 - - FLS - 23322 - - T3E - - - 2335323
		TOTAL \$787,000.00	

Clauses By Full Text

B.1 Standard Form 33 - Continuation

The Contractor shall provide the Drug Enforcement Administration with the requirements set forth below for the Remote Control Host Based Interception Systems. All supplies/services shall be in accordance with the terms and conditions set forth herein in this solicitation and statement of work (see Exhibit J-1).

B.2 Type of Contract

This is a Firm Fixed Price Contract.

(b)(6);(b)(7)(C);(b)(7)(F)

**From:** (b)(6);(b)(7)(C);(b)(7)(F)  
**Sent:** Wednesday, December 11, 2013 9:20 AM  
**To:** (b)(6);(b)(7)(C);(b)(7)(F)  
**Subject:** FW: Quote for Additional Licenses

Regarding the cost of the 13 CICOM licenses please see the email stream below. According to CICOM and verified by STIG, the \$75,000 cost included three user licenses which CICOM initially claimed they were giving to us but which they obviously were not if the total cost was increased.

On the DEA-19 in request the POP change please also list the CLINs that you want the unit quantities and prices flipped on.

Thank you

(b)(6);(b)(7)(C);(b)(7)(F)

**From:** (b)(6);(b)(7)(C);(b)(7)(F)  
**Sent:** Monday, September 23, 2013 3:48 PM  
**To:** 'Alex Velasco'  
**Cc:** (b)(6);(b)(7)(C);(b)(7)(F)  
**Subject:** RE: Quote for Additional Licenses

Alex,

The attached PDF is a Fully Executed copy of Mod 0004 to DEA contract DJD-12-C-0033. Please retain a copy of this mod with your records for this contract.

Thank you,

(b)(6);(b)(7)(C);(b)(7)(F) Contract Specialist

Information Technology Support Unit (FACI)  
Office of Acquisition & Relocation Management  
Drug Enforcement Administration

(b)(6);(b)(7)(C);(b)(7)(F)

**From:** Alex Velasco (b)(6);(b)(7)(C) [mailto:(b)(6);(b)(7)(C)@cicomusa.com]  
**Sent:** Monday, September 23, 2013 12:46 PM  
**To:** (b)(6);(b)(7)(C);(b)(7)(F)  
**Cc:** (b)(6);(b)(7)(C);(b)(7)(F)  
**Subject:** Re: Quote for Additional Licenses

Hello (b)(6);(b)(7)(C);(b)(7)(F)

Please find here the signed copy as requested.

Let me know if you need anything else from us,

Thank you.

Alex Velasco  
Cicom USA

1997 Annapolis Exchange Parkway  
Annapolis, Maryland 21401

(b)(6);(b)(7)(C) Office  
(b)(6);(b)(7)(C) Fax  
(b)(6);(b)(7)(C) Cell

(b)(6);(b)(7)(C) [www.cicomusa.com](http://www.cicomusa.com)  
[www.CicomUSA.com](http://www.CicomUSA.com)  
[info@ccomusa.com](mailto:info@ccomusa.com)

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On Sep 21, 2013, at 8:54 AM, (b)(6);(b)(7)(C);(b)(7)(F) [sdof.gov](mailto:sdof.gov) wrote:

Alex

The attached PDF is Mod 0004 to DEA contract DJD-12-C-0033. This modification provides funding in the amount of \$75,000.00 for (b)(4) Target Licenses and (b)(4) User Licenses. This modification also adds Clause DFA-2852.203-70 to Section H of the contract. This is a bilateral modification that requires a contractor signature. Please review the modification and return a signed copy to me. I will return a fully executed copy to you after the Contracting Officer signs the modification.

(b)(6);(b)(7)(C);(b)(7)(F) Contract Specialist

Information Technology Support Unit (FACI)  
Office of Acquisition & Relocation Management  
Drug Enforcement Administration

(b)(6);(b)(7)(C);(b)(7)(F)

**From:** Alex Velasco [(b)(6);(b)(7)(C)]@cicomusa.com]  
**Sent:** Friday, September 20, 2013 12:47 PM  
**To:** [(b)(6);(b)(7)(C);(b)(7)(F)]  
**Cc:**   
**Subject:** Re: Quote for Additional Licenses

Hello [(b)(6);(b)(7)(C);(b)(7)(F)]

Please find the attached quote. We have itemized as requested. We will avoid bundling items in the future to avoid confusion.

If you have any questions please do not hesitate to contact me.

Thank you

Alex Velasco  
Cicom USA

1997 Annapolis Exchange Parkway  
Annapolis, Maryland 21401

[(b)(6);(b)(7)(C)] Office  
Fax  
Cell

[(b)(6);(b)(7)(C)]@cicomusa.com  
[www.CicomUSA.com](http://www.CicomUSA.com)  
[info@cicomusa.com](mailto:info@cicomusa.com)

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On Sep 19, 2013, at 9:00 AM, [(b)(6);(b)(7)(C);(b)(7)(F)] wrote:

Alex,

The first attached PDF is what we have in the contract for licenses:

- N.10 Client Agent Licenses
  - N.25 Client Agent Licenses
  - N.50 Client Agent Licenses
  - N.100 Client Agent Licenses
- [(b)(4)]

The current period of performance on the contract is 8/27/2013 to 8/26/2014 (Line Item 1001). There is nothing in the contract about additional costs for user licenses. Your August 20<sup>th</sup> quote (also attached) lists N 12 Target licenses, quantity of 1 at a cost of (b)(4). It also lists Additional Console licenses but shows these as "INCLUDED".

Why does the Government's cost for the additional two licenses from N 10 to N 12 go from (b)(4) each to (b)(4) each when the Government is buying a greater quantity of the licenses and the user licenses are "INCLUDED"? By my calculations the cost for the N 12 licenses should be (b)(4) or less because of the greater quantity.

Please send a revised quote with current date that includes the following:

1. the number of Target Software Licenses (b)(4)
2. the unit cost per Target Software License (b)(4)
3. the extended cost for the Target Software Licenses (b)(4)
4. the number of "user" or console Licenses (3)
5. the unit cost per "user" license (\$0 if INCLUDED)
6. the extended cost for the "user" licenses (3 x unit price) (\$0)
7. the total cost (extended cost for target software licenses + extended cost for user licenses) (b)(4)

Thank you.

(b)(6);(b)(7)(C);(b)(7)(F) Contract Specialist

Information Technology Support Unit (FACI)  
Office of Acquisition & Relocation Management  
Drug Enforcement Administration  
PHONE (b)(6);(b)(7)(C);(b)(7)(F)  
EMAIL

**From:** Alex Velasco (b)(6);(b)(7)(C) [redacted]@cicomusa.com]  
**Sent:** Wednesday, September 18, 2013 1:52 PM  
**To:** (b)(6);(b)(7)(C);(b)(7)(F)  
**Subject:** Re: Quote for Additional Licenses

(b)(6);(b)(7)(C);  
(b)(7)(F)

I am wondering if you can help me out. as you know I am in (b)(7)(E) with the team. I do not have all the documents i need to complete your request. Can you send me the itemized list of options that you received for extra agents.

sorry to ask for this but just can not reach these files from here.

Thanks

Alex Velasco  
Cicom USA

1997 Annapolis Exchange Parkway

Annapolis, Maryland 21401

(b)(6);(b)(7)(C)

Office  
Fax  
Cell

(b)(6);(b)(7)(C)

@cicomusa.com

[www.CicomUSA.com](http://www.CicomUSA.com)

[info@cicomusa.com](mailto:info@cicomusa.com)

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On Sep 17, 2013, at 2:52 PM, (b)(6);(b)(7)(C);(b)(7)(F) wrote:

Alex,

Thanks Alex. Please send me a revised quote with separate line items and costs for the (b)(4) target licenses and the (b)(4) additional user licenses. That way the costs will be clearly delineated and we will be able to identify the correct number of user licenses in the future. Also, does this affect the annual maintenance costs with the addition of the extra licenses?

(b)(6);(b)(7)(C);  
(b)(7)(F)

**From:** Alex Velasco (b)(6);(b)(7)(C) @cicomusa.com]

**Sent:** Tuesday, September 17, 2013 3:46 PM

**To:** (b)(6);(b)(7)(C);(b)(7)(F)

**Subject:** Re: Quote for Additional Licenses

(b)(6);(b)(7)(C);  
(b)(7)(F)

(b)(4)

I have taken a look at the quote and I remembered what was asked for and why the math is not good for you. With the (b)(4) licenses they are asking for (b)(4) additional license for users. Make sense because they will need more people monitoring with the extra licenses. So they are getting (b)(4) target licenses with (b)(4) additional user licenses.

(b)(4)

(b)(4)

(b)(4)

Alex Velasco  
Cicom USA

1997 Annapolis Exchange Parkway



Annapolis, Maryland 21401

(b)(6);(b)(7)(C) Office  
Fax  
Cell

(b)(6);(b)(7)(C) @cicomusa.com  
[www.CicomUSA.com](http://www.CicomUSA.com)  
[info@cicomusa.com](mailto:info@cicomusa.com)

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On Sep 17, 2013, at 2:37 PM, (b)(6);(b)(7)(C);(b)(7)(F) wrote:

Alex,

I am receipt of your quote #20130820.001 dated August 20, 2013 for (b)(4) Target Software Licenses for DEA's Office in (b)(7)(E) DEA is requesting a revised quote to include quantities for (b)(4) additional licenses for (b)(7)(E) Please provide this quote as soon as possible and email it directly to me at (b)(6);(b)(7)(C);(b)(7)(F)

Thank you,

(b)(6);(b)(7)(C);(b)(7)(F) Contract Specialist

Information Technology Support Unit (FACI)  
Office of Acquisition & Relocation Management  
Drug Enforcement Administration  
PHONE (b)(6);(b)(7)(C);(b)(7)(F)  
EMAIL

<CICOM License Costs DJD-12-C-0033.pdf><CICOM August 20th Quote.pdf>

<SF-30 for Mod 0004 to DJD-12-C-0033.pdf>

# ST UFMS COMMITMENT WORKSHEET

(b)(6);(b)(7)(C);(b)(7)(F)

Process in UFMS

Amend PR D 13 ST-0454

In the Amendment Information enter description of requested adjustments and justification. Also record "DJD 12 C 0033"

Update DEA-19 Database / Procurement Log

Fwd original(s) upon approval in UFMS by:

- PR = Allowance Approver
- PCC = Purchase Card Approving Official (PCAO)

▪ IO: ~~Contracting Officer~~ (b)(6);(b)(7)(C);(b)(7)(F)

Gov't Purchase Card holder

Fwd original(s) to \_\_\_\_\_

Fwd original(s) to traveler

Fwd copy(ies) to traveler via email

Fwd via email to \_\_\_\_\_

Fwd copy(ies) to: \_\_\_\_\_

Record entire UFMS doc #, ~~Accounting Line(s)~~, Amendment #, initial, & date on document

Please submit in UFMS NLT: \_\_\_\_\_ (if you are unable to meet deadline, please notify Martha)

Other:



# Quote

Attention:	(b)(6);(b)(7)(C);(b)(7)(F)	Project Title:	RCS Maintenance Renewal
Title:		Project	JD-12-R-0033
Company Name	DEA	P.O. Number	-
Address		Invoice Number	-
City, State Zip		Quote	6/30/14
Valid Till date		Date issued	

	Product Code	Description	Quantity	Unit Price	Cost
1	RCS - FE	Front End	1	Included	Included
2	RCS - BE	Back End	1	Included	Included
3	RCS-USR	Operator Console License	15	Included	Included
4	RCS-USR	Additional Operator Console Lic (2013)	5	Included	Included
5	RCS-AGT	Agents	25	Included	Included
6	RCS-AGT	Additional Agents (2013)	15	Included	Included
7	RCS-WIN	Window 32-64 Bit Platform	1	Included	Included
8	RCS.MAC	Mac OS Platform	1	Included	Included
9	RCS-WMO	Windows Mobile Platform	1	Included	Included
10	RCS-IPH	iPhone Platform	1	Included	Included
11	RCS-BB	BlackBerry Platform	1	Included	Included
12	RCS-SYM	Symbian Platform	1	Included	Included
13	RCS-AND	Android Platform	1	Included	Included
14	RCS-ANO	Anonymizer Licenses	3	Included	Included
15	RCS-TNI	Injector Proxy SW License	1	Included	Included
16	RCS-RMI	Remote Mobile Infection SW License	1	Included	Included
17	RCS-ALR	Alerting Module	1	Included	Included
18	Total System Cost: (b)(4)				
19	<b>20% Total Yearly Maintenance fee</b>			US \$	(b)(4)
20	Option Remote Attack vector service (0-Day) - REDUCED FEE			US	
<b>TOTAL for one year</b>				<b>US\$ 140,00.00</b>	
<b>TOTAL for tow years*</b>				<b>US\$ 280,00.00</b>	

\*Two year renewal does not include options that might be added before end of two year renewal. Added options will be subject to renewal cost.

Cicom USA LLC  
 1997 Annapolis Exchange Parkway,  
 Suite 300, Annapolis Maryland, 21403  
 Tel: 443-949-7470 / Cell: (b)(6);(b)(7)(C) Fax: 443-949-7471  
 Duns:963322842 Tax id: 27-2780230 Cage: 6BHN8

STIG-947

ITJA2014

(b)(6);(b)(7)(C);(b)(7)(F)

7-28-14

(b)(6);(b)(7)(C);(b)(7)(F)

U.S. DEPARTMENT OF JUSTICE  
DRUG ENFORCEMENT ADMINISTRATION  
REQUISITION FOR  
EQUIPMENT, SUPPLIES, OR SERVICES

DAC

1. REQUISITION NO  
D-14-ST-0386

2. PURCHASE ORDER / CONTROL NO  
3. PAGE  
1 OF 1 PAGE  
4. DATE PREPARED  
07-07-2014

5. FOR INFORMATION CALL (Name, telephone code, and extension)  
(b)(6);(b)(7)(C);(b)(7)(F)

6. TO (Name and location)  
Contracting Officer  
Office of Acquisition Management

JUL 14

Unit Chief, STIG  
Office of Investigative Technology

8. RECOMMENDED SOURCE  
Cicom USA, LLC  
1997 Annapolis Exchange Parkway, Suite 300

9. REQUIRED DELIVERY DATE  
2014

SUPPLY CONTRACT NO. (If known)  
C-0033

17. ALLOWANCE AND ACTIVITY ACCOUNTS CHARGEABLE, AND OBJECT CLASS(ES)  
(b)(6);(b)(7)(C);(b)(7)(F) 7/18/14

APPROVING OFFICER  
(b)(6);(b)(7)(C);(b)(7)(F)

DAC D-14-ST-0386

(b)(6);(b)(7)(C);(b)(7)(F)  
SIC, STI

FORM OR STOCK NO. (14) DESCRIPTION OF ARTICLE (15) QUANTITY (16) UNIT (17) UNIT PRICE (18) AMOUNT (19)

RCS-MAIN1YEAR 70300  
CLIN 1002 0700  
1 Year Maintenance for RCS System 70300 D3190

line Item 1002 for Option Year 2

Period of Performance  
8/27/14 - 8/26/15

Justification: Option Year 2  
Annual Software Maintenance for  
HT project in (b)(7)(E)

DELIVER TO (Give complete address, including ZIP Code)  
Office of Investigative  
Technology  
ATTN: STIG/STIG Room 1508

21. SHIP VIA  
 FREIGHT  PARCEL POST  EXPRESS  
 MAIL  OTHER (Specify in remarks)

TOTAL (b)(4)

22. REMARKS  
DUNS: 96332842 TAX ID: 27-2780230  
Cage: 6BHN8 Contract: DJD-12-C-0033  
152.0% DEFA 7/14/14  
SIC Funding

14 | 14 | SID | 2335320 | DEAN-QZ | S | 23322 | TBE | TELE | 2335323

(b)(6);(b)(7)(C);(b)(7)(F)

**m:** (b)(6);(b)(7)(C);(b)(7)(F)  
**Sent:** Friday, July 11, 2014 10:56 AM  
**To:** (b)(6);(b)(7)(C);(b)(7)(F)  
**Subject:** FW: CIO Front Door Process: IT Funding Request (ITJA2014) Approved!!

**From:** SharePointAdmin  
**Sent:** Friday, July 11, 2014 10:35 AM  
**To:** (b)(6);(b)(7)(C);(b)(7)(F)  
**Cc:** (b)(6);(b)(7)(C);(b)(7)(F)  
**Subject:** CIO Front Door Process: IT Funding Request (ITJA2014) Approved!!

-----  
**CIO FRONT DOOR PROCESS**  
-----

Your IT Funding Request was approved. Below are the request details:

Request ID: ITJA2014  
Request File: [ITJA2014.xml](#)  
Request Date: 7/11/2014  
Request Status: (b)(6);(b)(7)(C);(b)(7)(F)  
Request Action: [Approved](#)

**Next Steps:**

1. Print this email and attach to the [IT Funding Request](#) as proof of approval
2. Upload entire package as an attachment to your UFMS request

*This message was sent from an unmonitored account. Please do not reply to this message.*

DEA CIO APPROVAL  
TO CONTRACT FOR INFORMATION TECHNOLOGY PRODUCTS OR SERVICES

(Version 6.0)

Form ID: ITJA2014

JUSTIFICATION

**ABOUT THE UNDERLYING SYSTEM/INVESTMENT**

Request Type: Sensitive but Unclassified

1. Drug Enforcement Administration (DEA), Division or Field Office: Office of Investigative Technology (ST)

2. Point of contact name, email and phone:

Name:

(b)(6);(b)(7)(C);(b)(7)(F)

Email: (b)(6);(b)(7)(C);(b)(7)(F)

Phone: (b)(6);(b)(7)(C)

3. IT system or investment this contract supports (Exhibit 53):

Other/Don't Know \*

If you selected Other in question 3, please specify here: (50 character maximum)

4. Identify the system/investment this procurement action supports. Briefly describe how that system/investment supports DEA:

Annual Software Maintenance to support the Hacking Team RCS Project in (b)(7)(E)

5. What is the current status of the system? Operations and Maintenance \*

6. Overall project duration (Years, Months, Ongoing): Ongoing

**ABOUT THIS CONTRACT REQUEST**

7. Is this a shared IT solution?

No, DEA Only \*

8. Commodity IT type?

Non-Commodity IT (e.g. forensic tool, digital evidence, intelligence analysis, law enforcement/investigation activities, security surveillance, wiretaps, traces, intercepts) \*

9. Commodity IT area?

Non-Commodity IT - Mission \*

10. Procurement action required:

Other (Please specify below)

If you selected Other in question 10, please specify here: (50 character maximum)

Invoke Option Year 2

11. Existing Contract number:

DJD-12-C-0033

12. Vendor name:

Other (please specify below)

If you selected Other in question 12, please specify here: (50 character maximum)

Cicom USA LLC.

13. Procurement Target date: 8/25/2014

14. Please list the quantity and a brief description of what you are purchasing (for example, 2 Fujitsu fi-6770 Flatbed Document Scanners). For services, provide an approximation of how many positions or hours are included:

Software Maintenance

15. Value of procurement action (this dollar amount should match the total of the attached DEA-19): (b)(4)

16. Period of performance of the proposed action: Start: 8/27/2014

End: 8/26/2015

17. Explanation of the business or how required products or services are mission-essential:

Maintenance is required for the targeting of new devices

18. Impact of this mission if not approved now:

· Major Impact to Mission – Mission will continue with substantial challenges

19. Proposed Acquisition Vehicle: (e.g. GSA Schedule, SEWP, etc.)

Open Market

If you selected Other in question 19, please specify acquisition vehicle here:

---

20. Percent of this procurement that is (must equal 100%)\*:

a. Hardware / Equipment 0

b. Software/Licenses 0

c. Services 0

d. Other 100

**Total:** 100

1

**DEA CIO APPROVAL  
TO CONTRACT FOR INFORMATION TECHNOLOGY PRODUCTS OR SERVICES**

(Version 6.0)

Form ID: ITJA2014

**DOJ Review EXEMPTION REQUEST**

The Department of Justice has exempted some IT purchases from their review process. Review the exemption criteria below. If one of them applies to you, please check the box and provide a detailed explanation of why you qualify.

- DIRB Programs** - Systems that are in-scope for oversight by the Department Investment Review Board (DIRB).
- Routine Service Orders** - Service orders (i.e., orders that do not require a source selection activity) under existing enterprise contracts, provided that the value of the service is \$500,000 or less.
- Tactical Law Enforcement Operations & Litigation Support** - New IT contracts and task orders required to support time-sensitive law enforcement operations and litigation support, provided that the value of the new contract or task order is \$500,000 or less.
- Task Orders under Existing Blanket Purchase Agreements** - New task orders under existing blanket purchase agreements, provided that the value of the task order is \$100,000 or less.

EXPLANATION: (Explain how this request meets one (or more) of the exemptions above)

Annual Software Maintenance to support the Hacking Team Project in (b)(7)(E)



**DEA CIO APPROVAL  
TO CONTRACT FOR INFORMATION TECHNOLOGY PRODUCTS OR SERVICES**  
(Version 6.0)

Form ID: ITJA2014

**CERTIFICATION**

*"I hereby certify that this Justification and Approval to Contract for Information Technology Products or Services is accurate and complete to the best of my knowledge and belief."*

Requestor (GS-15 or Above or Acting): (b)(6);(b)(7)(C);(b)(7)(F) \_\_\_\_\_  
Signature & Title Date \_\_\_\_\_

Select names to be included on status notification emails.



cc: (b)(6);(b)(7)(C);(b)(7)(F) \_\_\_\_\_

**APPROVALS**

**REQUIRED FOR ALL ACTIONS EXCEEDING \$3,000**

REQUESTING OFFICIAL (SAC/OFFICE HEAD):	(b)(6);(b)(7)(C);(b)(7)(F)	Date _____
DEPUTY CHIEF INFORMATION OFFICER:		7/10/2014 Date _____
DEAC HIEF INFORMATION OFFICER:		7/11/2014 Date _____
*DOJCHIEF INFORMATION OFFICER: (Required unless one of the exceptions applies)		Date _____ Signature _____

**Attach DEA-19 to J&A here**

<i>Attachment Title</i>	<i>Attachment</i>
HT Maintenance Quote	 year two maintance DJD-12-R-0033.pdf Adobe Acrobat Document 940 KB
HT Maintenance 19	 HT Option YEAR 2.xml XML Document 4.92 KB

Comments:

ST is exercising the 2d option year for the annual software maintenance to support the Hacking Team Project in (b)(7)(E) Tactical LE Support - EXEMPTION; \$140k; 19 matches

(b)(6);(b)(7)(C);(b)(7)(F)

**From:** (b)(6);(b)(7)(C);(b)(7)(F)  
**Sent:** Thursday, August 21, 2014 10:08 AM  
**To:** (b)(6);(b)(7)(C);(b)(7)(F)  
**Cc:**  
**Subject:** \*\*\*URGENT\*\*\* Correction to Funds Source on DAC D-14-ST-0386  
**Attachments:** CICOM%20DAC%20D-14-ST-0386[1].pdf  
**Importance:** High

Hi (b)(6);(b)(7)(C);(b)(7)(F)

As soon as possible, please amend the subject DAC to change the fund source as indicated on the 19 "SIU):

2014 2014 S1D DEA / FGN / OT FGN-G2 / SIU 2335000 EQM

The SOC, User Dim4, and Org L5 will remain the same.

Attach a copy of this email to the amendment in UFMS.

Let me know if you have any questions.

Thanks!

(b)(6);(b)(7)(C);(b)(7)(F)





# Invoice

Attention:	(b)(6);(b)(7)(C);(b)(7)(F)	Project Title:	RCS Maintenance Renewal
Title:		Project	JD-12-R-0033
Company Name	DEA	P.O. Number	-
Address		Invoice Number	20141109.002
City, State Zip		Quote	
Valid Till date		Date issued	11/09/14

	Product Code	Description	Quantity	Unit Price	Cost	
1	RCS - FE	Front End	(b)(4)			
2	RCS - BE	Back End				
3	RCS-USR	Operator Console License				
4	RCS-USR	Additional Operator Console Lic (2013)				
5	RCS-AGT	Agents				
6	RCS-AGT	Additional Agents (2013)				
7	RCS-WIN	Window 32-64 Bit Platform				
8	RCS.MAC	Mac OS Platform				
9	RCS-WMO	Windows Mobile Platform				
10	RCS-IPH	iPhone Platform				
11	RCS-BB	BlackBerry Platform				
12	RCS-SYM	Symbian Platform				
13	RCS-AND	Android Platform				
14	RCS-ANO	Anonymizer Licenses				
15	RCS-TNI	Injector Proxy SW License				
16	RCS-RMI	Remote Mobile Infection SW License				
17	RCS-ALR	Alerting Module				
18	Total System Cost (b)(4)					
19	<b>20% Total Yearly Maintenance fee</b>					
20	Option Remote Attack vector service (0-Day) - REDUCED FEE					
	<b>TOTAL</b>				<b>US\$ 140,00.00</b>	

Cicom USA LLC  
 1997 Annapolis Exchange Parkway,  
 Suite 300, Annapolis Maryland, 21403  
 Tel: 443-949-7470 / Cell: (b)(6);(b)(7)(C) / Fax: 443-949-7471  
 Duns:963322842 Tax id: 27-2780230 Cage: 6BHN8

(b)(6);(b)(7)(C);(b)(7)(F)

---

**From:** (b)(6);(b)(7)(C);(b)(7)(F)  
**Sent:** Friday, December 12, 2014 4:17 PM  
**To:** Process Coordinator - Office of Investigative Technology  
**Cc:** (b)(6);(b)(7)(C);(b)(7)(F)  
**Subject:** FW: Contract for DEA DJD-12-C-0033/0006  
**Attachments:** Invoice renewal 2014 Katie.pdf

(b)(6);(b)(7)(C);(b)(7)(F) for processing.

Thanks.

---

**From:** (b)(6);(b)(7)(C);(b)(7)(F)  
**Sent:** Wednesday, December 10, 2014 4:42 PM  
**To:** (b)(6);(b)(7)(C);(b)(7)(F)  
**Subject:** FW: Contract for DEA DJD-12-C-0033/0006

More info.

(b)(6);(b)(7)(C);(b)(7)(F)

Unit Chief/Global Intercept Unit  
DEA - Office of Investigative Technology

(b)(6);(b)(7)(C)



---

**From:** Alex Velasco (b)(6);(b)(7)(C)@cicomusa.com]  
**Sent:** Tuesday, December 09, 2014 5:05 PM  
**To:** (b)(6);(b)(7)(C);(b)(7)(F)  
**Cc:** (b)(6);(b)(7)(C);(b)(7)(F)  
**Subject:** Re: Contract for DEA DJD-12-C-0033/0006

Hello (b)(6);(b)(7)(C);(b)(7)(F)

Please find here as requested the invoice for renewal.

(b)(4)

(b)(4);(b)(7)(E)

As always thank you for your business.

Alex Velasco  
Cicom USA

1997 Annapolis Exchange Parkway  
Annapolis, Maryland 21401

(b)(6);(b)(7)(C) Office  
Fax  
Cell

(b)(6);(b)(7)(C) @cicomusa.com  
[www.CicomUSA.com](http://www.CicomUSA.com)  
[info@cicomusa.com](mailto:info@cicomusa.com)

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On Dec 9, 2014, at 3:26 PM, (b)(6);(b)(7)(C);(b)(7)(F) wrote:

Alex,

Attached is the contract. If you notice on the second page at Clin 3001, there is an option for the 3rd year at (b)(4) Is that correct?

We need an invoice for the (b)(4) ASAP to clear our books.

Thanks,

(b)(6);(b)(7)(C)  
(b)(7)(F)

(b)(6);(b)(7)(C);(b)(7)(F)

Unit Chief/Global Intercept Unit  
DEA - Office of Investigative Technology

(b)(6);(b)(7)(C)

[ST Logo]

<winmail.dat>

(b)(6);(b)(7)(C);(b)(7)(F)

**From:** (b)(6);(b)(7)(C);(b)(7)(F)  
**Sent:** Tuesday, December 16, 2014 3:16 PM  
**To:** (b)(6);(b)(7)(C);(b)(7)(F)  
**Cc:**  
**Subject:** RE: Cicom USA 20141109.002 ra  
**Attachments:** DJD-12-C-0033.doc

Accepted.

(b)(6);(b)(7)(C);(b)(7)(F)

Unit Chief/Global Intercept Unit  
DEA - Office of Investigative Technology

(b)(6);(b)(7)(C)



**From:** (b)(6);(b)(7)(C);(b)(7)(F)  
**Sent:** Monday, December 15, 2014 8:28 AM  
**To:** (b)(6);(b)(7)(C);(b)(7)(F)  
**Subject:** Cicom USA 20141109.002 ra

Hello,

Please complete the attached receipt and acceptance form by 12/17/14.

Thank you,

(b)(6);(b)(7)(C);(b)(7)(F)

**Accounting Clerk III**  
**Office of Investigative Technology**  
**USDOJ/Drug Enforcement Administration**

(b)(6);(b)(7)(C)





## Verification of Receipt and Acceptance Form

I, (b)(6);(b)(7)(C);(b)(7)(F) verify that the goods received or the services rendered on the invoice referenced below have been accepted and meet the specifications of the obligating document indicated below.

<b>Obligation, Invoice, Accountable Property Data: Accounting Technician to Complete</b>	
UFMS Obligation Document Type	DAA
UFMS Obligation Document Number	DJD-12-C-0033
Invoice Number (See invoice attached to e-mail.)	20141109.002
DEA Asset Number (if applicable) <b>Accountable Property Reminder*</b> : If accountable property has been invoiced, the Accounting Technician is required to obtain the property asset number from the Property Custodial Assistant. For any capitalized FAS property or system, obtain an updated FAS Property Order Sheet with the DEA Asset Numbers recorded on the sheet. In addition, for any property not recorded in UFMS FAS, obtain a screen print from the respective property system.	
<b>Receipt and Acceptance Data: Requestor to Complete</b>	
Delivery Date (Enter mm/dd/yyyy) • Goods – Date goods were delivered • Services** – Last day of the service period on the invoice	12-17-14
Acceptance Date (Enter mm/dd/yyyy) • Goods – No more than 7 calendar days later than the delivery date • Services** – No more than 7 calendar days later than the delivery date	12-17-14
Total Amount Accepted	(b)(4)
Was anything on the Invoice not Accepted? (Enter Yes or No)	NO
Description of Unaccepted Goods/Services (description of item, quantity, amount)	
Enter additional information, as needed.	

*This form must be completed and returned by the Requestor within 5 business days from date sent by the Accounting Technician.*

\***Accountable property** is nonexpendable property with an estimated useful life of two years or more and fits into one of the following criteria: 1. Property with an acquisition cost of \$2,500 or more, 2. Sensitive property regardless of cost that requires special control and accountability due to unusual rate of loss, theft or misuse, data sensitivity, potential loss of life, or due to national security considerations. Examples include equipment with data storage capability (e.g., laptop computers, tablets, cell phones, thumb drives, blackberries, cameras, portable digital assistant (PDA), global positioning system (GPS)), weapons, surveillance equipment, safes, and medical chairs). 3. Abandoned or forfeited property, regardless of dollar value, which has been placed into service. 4. Capitalized personal property

\*\*For services paid in advance, the delivery and acceptance date is the invoice log date. See FAMPM Section III, 1.5.5.1 for services that may be paid in advance.

(b)(6);(b)(7)(C);(b)(7)(F)

**From:** Process Coordinator - Office of Investigative Technology  
**Sent:** Monday, November 05, 2012 12:07 PM  
**To:** (b)(6);(b)(7)(C);(b)(7)(F)  
**Subject:** CICOM USA 20121031301  
**Attachments:** DEA Invoice 20121031301.pdf

**Importance:** High

INVOICE: CICOM USA 20121031301  
2C D-13-ST-0236  
QHA/DJD-12-C-0033

(b)(6);(b)(7)(C);(b)(7)(F)

Process Coordinator  
Office of Investigative Technology

(b)(6);(b)(7)(C)

**From:** Alex Velasco (b)(6);(b)(7)(C)@cicomusa.com]  
**Sent:** Monday, November 05, 2012 11:27 AM  
**To:** Process Coordinator - Office of Investigative Technology; (b)(6);(b)(7)(C);(b)(7)(F)  
**Subject:** Invoice RCS system po DJD-12-C-0033  
**Importance:** High

Hello.

Please find here invoice for DJD-12-C-0033,

If you have any questions please do not hesitate to call.

Looking forward to great continued business relations,

Alex Velasco  
Cicom USA

1997 Annapolis Exchange Parkway  
Annapolis, Maryland 21401

(b)(6);(b)(7)(C) Office  
Fax  
Cell

(b)(6);(b)(7)(C)@cicomusa.com  
[www.CicomUSA.com](http://www.CicomUSA.com)  
[info@cicomusa.com](mailto:info@cicomusa.com)

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# Invoice



Attention:	(b)(6);(b)(7)(C);(b)(7)(F)	Project Title:	RCS
Title:	SAC	Project Description:	HT RCS Special Package
Company Name:	DEA-STII	P.O. Number:	<b>DJD-12-C-0033</b>
Address:		Invoice Number:	20121031301
City, State Zip Code:	Lorton, VA	Quote:	20110122202
Date:	October 31,2012	Term:	30 day

Product Code	Description	Quantity	Unit Price	Cost
1 CURS-FE- HS	Front-End SW License	(b)(4)		
2 CURS-LR- HS	Back-End SW License			
	Operators Console			
3 CURS-ADM	Admin			
4 CURS-TEC	Tech			
5 CURS-VW	Log Viewer License			
6 CURS-TRG	Targets			
7 CURS-WIN	PC Windows Platform (XP/Vista/ 7-32&64 bit)			
8 CURS-MAC	MacOS Platform			
9 CURS-WM	Windows Mobile Platform (WM6- WM6.5)			
10 CURS-IPH	iPhone Platform			
11 CURS-SYM	Symbian Platform			
12 CURS-BB	Blackberry Platform			
13 CURS-ADR	Android Platform			
14 CURS-PR	Anonymizer SW License			
15 CURS-IPS	Injection Proxy SW License			
16 CURS-RMI	RMI (Remote Mobile Infection) SW License			
17 CURS-ALM	Alerting Module			

Continued on Page 2

Cicom USA LLC,  
443-949-7470  
443-949-7471 Fax

1997 Annapolis Exchange Parkway,  
Suite 300, Annapolis Maryland, 21403  
DUNS: 963322842 Tax id: 27-2780230 Cage: 6BHN8

# Invoice



Page 2

Attention:	(b)(6);(b)(7)(C);(b)(7)(F)	Project Title:	RCS
Title:	SAC	Project Description:	HT RCS Special Package
Company Name:	DEA-STII	P.O. Number:	<b>DJD-12-C-0033</b>
Address:		Invoice Number:	20121031301
City, State Zip Code:	Lorton, VA	Quote:	20110122202
Date:	October 31,2012	Term:	30 day

Product Code	Description	Quantity	Unit Price	Cost
18 CURS-TR	RCS Training Sessions Installation & Operations: 3-day at Customer Premise Advanced: 5-day at HT Headquarters Advance infection techniques with RCS In-depth hands on exercise Source code inspection	(b)(4)		
19 CURS-EXP	Exploit Portal Full Access (Zero-Day level) On the fly injection into downloaded applications/update Webpage code injection during browsing Embed RCS into common file formats (Zero-day exploit)			
20 CURS-MAINT	Maintenance  RCS Software Update (bug fixing, software enhancements) Dedicated Support through Web Ticketing System Third Party Maintenance managed by HT support through official vendor channel			

Amount Due: **\$575,000.00**

**Bank Information:**

PNC Bank Routing Account Number # (b)(4);(b)(6)

Cicom USA LLC,  
443-949-7470  
443-949-7471 Fax

1997 Annapolis Exchange Parkway,  
Suite 300, Annapolis Maryland, 21403  
DUNS: 963322842 Tax id: 27-2780230 Cage: 6BHN8

(b)(6);(b)(7)(C);(b)(7)(F)

**From:** Process Coordinator - Office of Investigative Technology  
**Sent:** Monday, December 16, 2013 3:18 PM  
**To:** (b)(6);(b)(7)(C);(b)(7)(F)  
**Subject:** CICOM INV 20130621.001  
**Attachments:** year one maintance DJD-12-R-0033-+ .pdf; Untitled attachment 00013.htm; signature.asc

Hi (b)(6);(b)(7)(C);  
(b)(7)(F)

**SPECIAL REQUEST!! Please process as soon as possible. The vendor is ready to recall the licenses.** ☹ Please forward to (b)(6);(b)(7)(C);(b)(7)(F) for receipt/acceptance. We will be using 9/20/13 as the receipt/acceptance date as it was the last day of training.

CICOM  
20130621.001  
2C D-14-ST-19730  
QHA/DJD-13-C-0033

Thanks,

(b)(6);(b)(7)(C);(b)(7)(F)

**From:** Alex Velasco (b)(6);(b)(7)(C)@cicomusa.com]  
**Sent:** Wednesday, December 04, 2013 11:11 AM  
**To:** Process Coordinator - Office of Investigative Technology  
**Cc:** (b)(6);(b)(7)(C);(b)(7)(F)  
**Subject:** Re: Invoices

Hello,

Please find here following invoice for RCS system Maintenance and upgrades.



# Invoice

Attention:	(b)(6);(b)(7)(C);(b)(7)(F)	Project Title:	HT RCS Da Vinci
Title:		Project	One year Maintenance
Company Name	DEA OIT	P.O. Number	DJD-12-R-0033
Address		Invoice Number	20130621.001
City, State Zip		Quote	-
Valid Till date		Date issued	June 21, 2013

	Item No.	Product Code	Description	Quantity	Unit Price	Cost
1	1001	RCS- MAIN 1YEAR	1 YEAR MAINTANCE FOR RCS SYSTEM 20% BASED ON SYSTEM COST OF \$575,000.00 WITH NO ADDITIONAL	(b)(4)		
2	0002	RCS- Training	Additional training/Installation done at location (b)(7)(E)			
3	0003	RCS-Training Travel expense	Travel expense for additional training at requested location			
4	0004	RSC-TSL13 RCS-USL 3	Additional License as per Cicom Quote 20130820.1			
5						
6						
7						
8						
9						
10						
11						
12						
DUE BY DECEMBER 31ST 2013				TOTAL		(b)(4)

Cicom USA LLC  
 1997 Annapolis Exchange Parkway,  
 Suite 300, Annapolis Maryland, 21403  
 Tel: 443-949-7470 / Cell: (b)(6);(b)(7)(C) / Fax: 443-949-7471  
 Duns:963322842 Tax id: 27-2780230 Cage: 6BHN8



Alex Velasco  
Cicom USA

1997 Annapolis Exchange Parkway  
Annapolis, Maryland 21401

(b)(6);(b)(7)(C)  
Office  
Fax  
Cell

(b)(6);(b)(7)(C) @cicomusa.com  
www.CicomUSA.com  
info@cicomusa.com

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On Dec 3, 2013, at 9:46 AM, (b)(6);(b)(7)(C);(b)(7)(F) wrote:

(b)(6);(b)(7)(C);  
(b)(7)(F)

When you do get a hold of [redacted] please tell her to send the invoice to:

[Invoice.investtech@usdoj.gov](mailto:Invoice.investtech@usdoj.gov)

That will go to our fiscal group for processing (b)(5)  
(b)(5) so the sooner the better! Thanks.

(b)(6);(b)(7)(C);(b)(7)(F)

**From:** Alex Velasco (b)(6);(b)(7)(C) @cicomusa.com]  
**Sent:** Monday, December 02, 2013 8:21 PM  
**To:** (b)(6);(b)(7)(C);(b)(7)(F)  
**Cc:** [redacted]  
**Subject:** Re: Invoices

Hey (b)(6);(b)(7)(C);(b)(7)(F)

(b)(6);(b)(7)(C);  
(b)(7)(F)

I am out of the country, I need to check with [redacted] my accountant. it should have been sent!

Alex Velasco  
Cicom USA

1997 Annapolis Exchange Parkway  
Annapolis, Maryland 21401

(b)(6);(b)(7)(C)	Office
	Fax
	Cell

(b)(6);(b)(7)(C) @cicomusa.com  
[www.CicomUSA.com](http://www.CicomUSA.com)  
[info@cicomusa.com](mailto:info@cicomusa.com)

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On Dec 2, 2013, at 4:13 PM, (b)(6);(b)(7)(C);(b)(7)(F) wrote:

Any status on those?  
Sent from my crackberry.

(b)(6);(b)(7)(C);(b)(7)(F)

---

**From:** (b)(6);(b)(7)(C);(b)(7)(F)  
**Sent:** Monday, December 16, 2013 4:36 PM  
**To:** (b)(6);(b)(7)(C);(b)(7)(F)  
**Subject:** RE: Cicom USA 20130621.001  
**Attachments:** Cicom R and A.doc

Here it is. Thank you!

**From:** (b)(6);(b)(7)(C);(b)(7)(F)  
**Sent:** Monday, December 16, 2013 3:28 PM  
**To:** (b)(6);(b)(7)(C);(b)(7)(F)  
**Subject:** Cicom USA 20130621.001  
**Importance:** High

Hello,

Please complete the attached receipt and acceptance form by COB today.

**Thank you,**

(b)(6);(b)(7)(C);(b)(7)(F)

**Accounting Clerk III**  
**Office of Investigative Technology**  
**USDOJ/Drug Enforcement Administration**

(b)(6);(b)(7)(C)

## Verification of Receipt and Acceptance Form

I, (b)(6);(b)(7)(C);(b)(7)(F) verify that the goods received or the services rendered on the invoice referenced below have been accepted and meet the specifications of the obligating document indicated below.

<b>Obligation, Invoice, Accountable Property Data: Accounting Technician to Complete</b>	
UFMS Obligation Document Number	DJD-12-C-0033
UFMS Obligation Document Type	QHA
Invoice Number (See invoice attached to e-mail.)	<del>20130621.001</del> 20130621.001
<b>DEA Accountable Property*</b> Reminder: If accountable property has been invoiced, the Accounting Technician is required to obtain the asset number and print screen of the property system record from the Property Custodial Assistant. (If the property is in the Fixed Asset subsystem (FAS), a print screen of the property record is not necessary, as the Accounting Technician can verify the property record in UFMS.)	
<b>Receipt and Acceptance Data: Requestor to Complete</b>	
Delivery Date (Enter mm/dd/yyyy) • Goods – Date goods were delivered • Services – Last day of the service period on the invoice	09/20/2013
Acceptance Date (Enter mm/dd/yyyy) • Goods – No more than 7 calendar days later than the delivery date • Services – No more than 7 calendar days later than the delivery date	09/20/2013
Total Amount Accepted	(b)(4)
Was anything on the Invoice not Accepted? (Enter Yes or No)	NO
Description of Unaccepted Goods/Services (description of item, quantity, amount)	
Enter additional information, as needed.	

*This form must be completed and returned by the Requestor within 5 business days from date sent by the Accounting Technician.*

**\*Accountable property** is an item with an acquisition cost of \$2,500 or more and an estimated service life of two years or more; or property classified as sensitive, regardless of cost or service life. Sensitive property includes property that has data storage capability, is easily pilferable, can endanger the health or safety of the public, or can damage agency/national security. Examples include portable electronic devices (e.g. laptop computers, blackberries, cell phones), firearms, badges, credentials, property containing hazmat material (e.g., televisions, refrigerators), and all abandoned/forfeited property placed into service.